



Workplace Readiness Assessments

Understanding the in-office work experience

It's time to evaluate the future of work and the purpose of the workplace. The pandemic has forever changed the ways people work, with millions of people suddenly working from home for the first time. Their experiences have been varied and attitudes toward the role of the workplace have shifted. Hybrid work models are emerging.

Employees are making choices about when, where and how they do their best work. Organizations are being asked to refine the in-office experience to support new hybrid work patterns. The pressure to create a better work experience – a better place to return to – has never been greater.

We can help. Understanding what employees value in the office and if it is supporting their work can help organizations create more compelling workplaces. Our **Workplace Readiness Assessments** identify how well your office is supporting desired in-office work activities.

Areas of Study

The Workplace Readiness Assessments target aspects of the work experience that are crucial to the return to the workplace. Inspired by Steelcase research about the 5 things people need – Safety, Belonging, Productivity, Comfort and Control – plus technology integration, the question set identifies the importance of workplace elements and how well the office delivers. This study of expectation for the in-office experience provides actionable results.

Scalable Approach

Each organization is different, so our Workplace Readiness Assessments offer options for standardized or customized questions to address unique areas of interest. Two service levels – Basic and Premier – are detailed in this document. Available as a stand-alone assessment or can be combined with additional consulting services as needed.

Actionable Results

Leverage the results to uncover what people need and the extent to which your current workplace has the right attributes as people return to the workplace.

- Gather unique data to inform return to workplace discussions and future workplace implications
- Engage employees in work activities and workplace effectiveness conversations
- Allow broad feedback from your organization to understand what people value in the workplace
- Inform communications strategies with assessment findings
- Identify opportunities to pilot and test
- Establish a workplace baseline, including current strengths and opportunities

Developed by Steelcase Applied Research + Consulting (ARC), our Workplace Readiness Assessments leverage our deep understanding of work, workers and the workplace. Our two service levels – Basic and Premier – provide options for customization and depth of reporting.

We can help you identify the right survey option for your organization based on your needs, interests and organizational size. The Basic survey provides solid pulse check information on what employee’s value in their in-office experience. Our Premier survey includes customization of questions and discussion with an ARC Consultant. Survey responses are anonymous, and the participant time commitment is a brief 5-10 minutes.

Workplace Readiness Assessment Options

	Description	Ideal For	Question Set	Results	Discussion	Investment
BASIC	Standardized survey provides a solid pulse check on the in-office experience	Organizations with <200 employees and a single location	10 standard questions 1 demographic question	Standardized data report	Results review	No charge

	Description	Ideal For	Question Set	Results	Discussion	Investment
PREMIER	Customized survey with comprehensive demographic filters which inform deeper findings and considerations	Broad organizations with multiple locations and larger employee groups	14 tailored questions 4 demographic filters	Analysis by an ARC Consultant Customized report with demographic filtering and detailed survey findings Considerations to explore	Results and findings discussion with an ARC Consultant, including key considerations and next steps	£3,000 GBP

Consulting Expertise

Steelcase ARC consultants can address your complex issues using a people-centered approach, intentionally engaging team members, and drawing upon expertise in a variety of applicable areas, from cultural anthropology to business and innovation strategy to design thinking. Our global team of ARC consultants have been serving clients for over two decades.

Visit <https://www.steelcase.com/eu-en/about/steelcase/consulting/> for more information.