Swoop**TowManagement**

Drive Your Business by Empowering Your Providers

Swoop Tow Management is the only feature complete tow management software backed by cutting edge technology, informed by decades of experience and leveraged for millions of events every year.

Benefits

Automotive Expertise

Backed by decades of experience supporting global automotive industry leaders.

Integrated Solutions

Digital first platform, designed for collaboration and integration with native and 3rd party dispatch platforms.

Seamless Provider Experience

Simply and easily helping providers manage all aspects of their business from dispatch to service to billing.

Transparent Customer Experience

Empower providers to deliver exceptional customer experience with full transparency throughout.

> *We have been partnering with the Agero team since we opened our doors nearly ten years ago. Over the years, technology has really changed the business. We have trusted the Agero team to bring us the tools we need and we have not been disappointed. Swoop was no exception.*
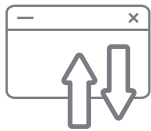>
> *- Robert*

> *I was a little hesitant to switch to Swoop. I don't like change but I tried it and you can't get me off of it now!*
>
> *- Samantha*

Features

Integrations
Robust modern APIs enable seamless communication and data flow.

Digital Workflow
End to end digital workflow streamlines process and reduces errors.

Monitoring
Full visibility for all jobs including driver location, job details, and job status.

Business Management
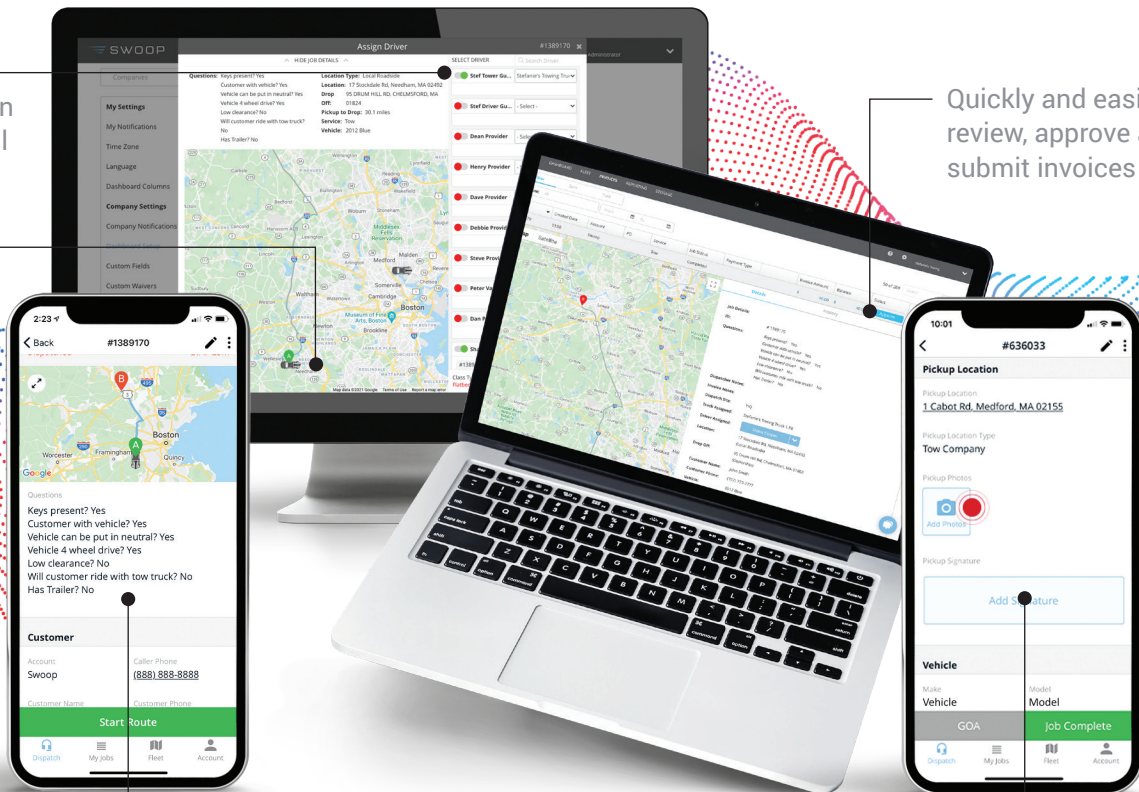Easily manage jobs, employees, vehicles and billing with a single intuitive interface.

Communication
Email, text and app notifications available.

Product View

Easily and effectively assign each job with full visibility of your drivers, status and location

Quickly and easily review, approve and submit invoices

View all job details from mobile app

Capture photos, signatures and VIN on site

About Swoop, backed by Agero

Acquired by Agero, a member company of The Cross Country Group, in January 2018, Swoop Dispatch Management is the complete software toolkit motor clubs need to transform their roadside programs worldwide. Supporting the full range of business models from managed motor clubs to direct-to-consumer to in-house fleet management, the Software-as-a-Service based Swoop Dispatch Management improves the roadside assistance experience at each touchpoint and provides holistic, flexible end to end event management for users. Developed in innovation centers in Boston and San Francisco, Swoop Dispatch Management is in use across roadside assistance programs in the U.S. and Europe. **To learn more, visit www.agero.com**