

Roadside Intake Web App

Request roadside through the web

Agero's Web App offers direct access to roadside assistance through a web link, skipping the phone call altogether. This fully automated experience is both scalable and user-friendly. Perhaps best of all, it doesn't require any web or app development – simply add a link to your website or app and we handle the rest. Available in all **Agero Roadside** programs.



Customer Benefits:

- + Bypasses phone menu completely
- + End-to-end digital experience
- + Easy-to-use interface
- + Enhanced data & location accuracy
- + Completed at their own pace
- + Automatically escalates to agent if needed

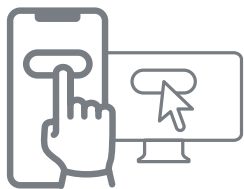
+8 NPS

VERSUS AGENT
INTAKE

Client Benefits:

- + Features Client logo throughout
- + Scalable – user experience not impacted by volume surges
- + Streamlines common service requests
- + Easy onboarding – just add a weblink to your site or app

How it Works



Web Link

Web Form

Request Sent

Click the web link

Complete your roadside request

Help is on the way!

Features



Intuitive Interface

Prepopulates vehicle data and other form fields



Location Detection

Automatic location detection using GPS



Error Reduction

Web form improves data accuracy



On-Demand Access

Accessible from any web-enabled device (*desktop or mobile*)



Ready to Launch

Enables digital intake with no app or web development



Live Agent

Our team is always just a tap away

Product View

UP TO
31%
FEWER REDISPATCHES
THROUGH DIGITAL INTAKE

About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. **To learn more, visit www.agero.com.**