Roadside Intake
Client API

The data link that adds roadside assistance to your app

Agero's Client API powers the roadside assistance functionality within the mobile apps that millions of drivers rely upon every day. By providing a seamless data link between our systems and client systems, the Client API can also be used to enable roadside services in websites, voice assistants, text, and other emergent channels.

When you integrate the Client API within your brand's app, you're giving your customers the easiest way to find and request roadside help.

Available in all Agero Roadside programs.

Agero.
Powered by SWOOP

Client App Benefits

Power Up Your App
Gives your customers a high-value reason to download your app, use it, and keep it up to date.

Make Roadside Easy to Find
With roadside accessible directly through your app, no more having to search the web or glove box to find help.

Deliver an Exceptional User Experience
Roadside events initiated through client apps consistently receive the highest customer satisfaction rating of any intake channel.

Customer Benefits:
+ End-to-end digital access to roadside assistance
+ Customers can view providers' real-time status in the app
+ Customers can complete the request at their own pace

+8 NPS
VERSUS AGENT INTAKE

Client Benefits:
+ Seamless integration in client-owned channels
+ Customizable data mapping for flexible user experience
+ Data link enables in-app truck tracking
+ Client API can enable voice assistants, chat and other channels

Features

Effortless Onboarding

Client API framework enables easy integration.

Streamlined User Experience

Stored user, vehicle, and coverage information simplifies the intake process.

Scalability

Fully digital intake provides consistent experience not impacted by volume spikes.

Upgradeability

Agero is continuously enhancing Client API features to improve efficiency.

Robust Technical Documentation

Everything you need for fast, smooth integration.

Expert Support Available

We're standing by for any questions you may have.

Customer In App Experience

YOUR BRAND APP
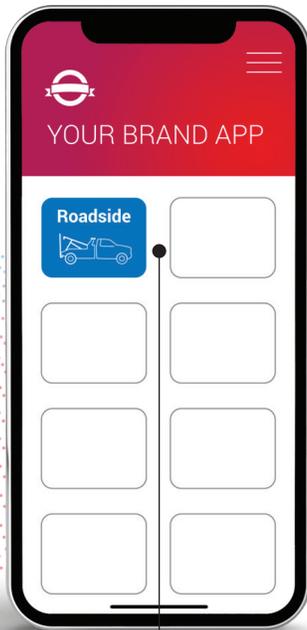
Roadside

Add Roadside to Your App

Roadside Experience

REQUEST SERVICE

Please note: We will ask for your location to confirm your vehicle's exact position.

Request Assistance

JackRabbit Towing
Medford, MA

15 min
ETA

En route
Status
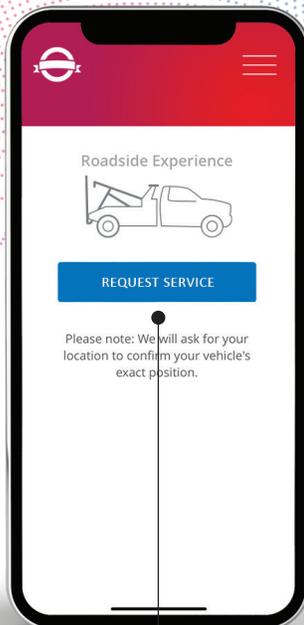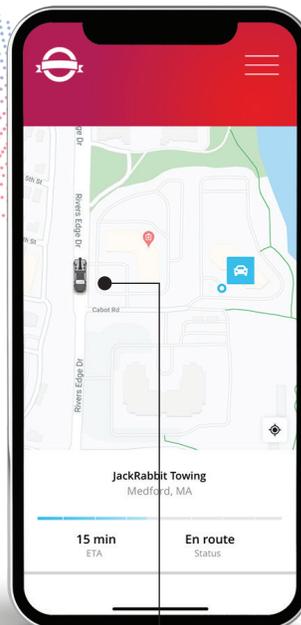
Track Provider Location

Thanks for allowing us to assist you.

How likely are you to recommend us to family, friends, or colleagues?

0 1 2 3 4 5 6 7 8 9 10

Unlikely   Likely

10

Great! We love serving our customers.

NEXT
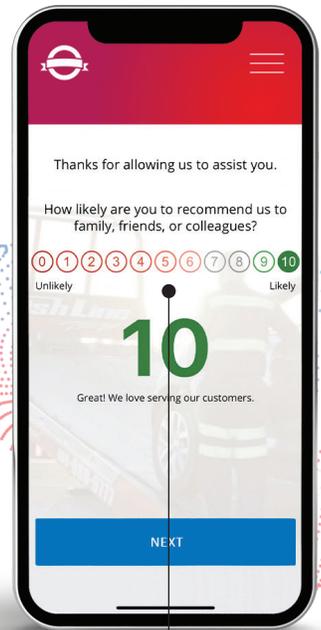
Collect Feedback

About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. To learn more, visit www.agero.com.