

Accident Management Dashboard

Intuitive Tools to Simplify the Claims Process

Empower your team to manage accident claims more efficiently with intelligent features delivered in an easy-to-use dashboard.



Benefits



Simplicity

Simplified layout supported by powerful integrations enables quicker and easier case creation and management.



Transparency

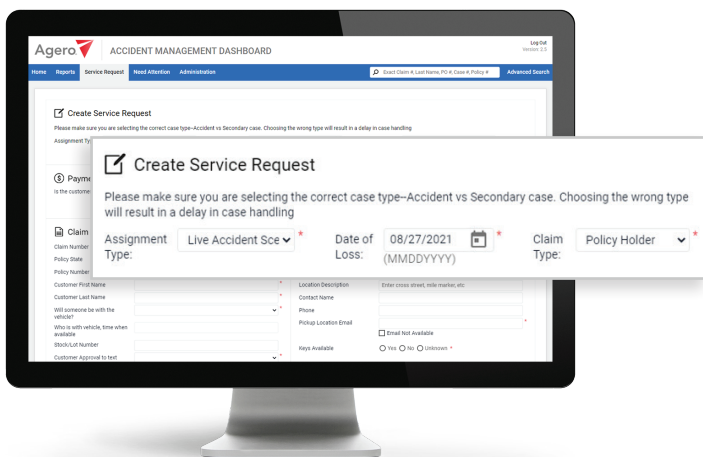
Easy access to case details and history gives you all the information you need at your fingertips.



Efficiency

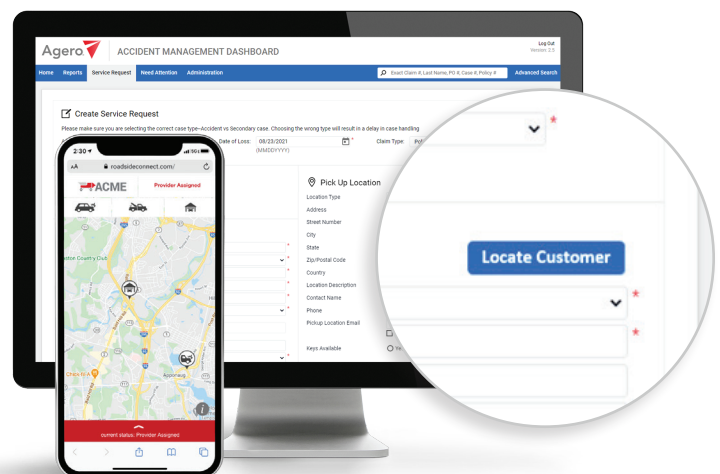
Increase efficiency to accelerate the claims cycle time and get drivers back on the road faster.

Features



Create and Manage Cases

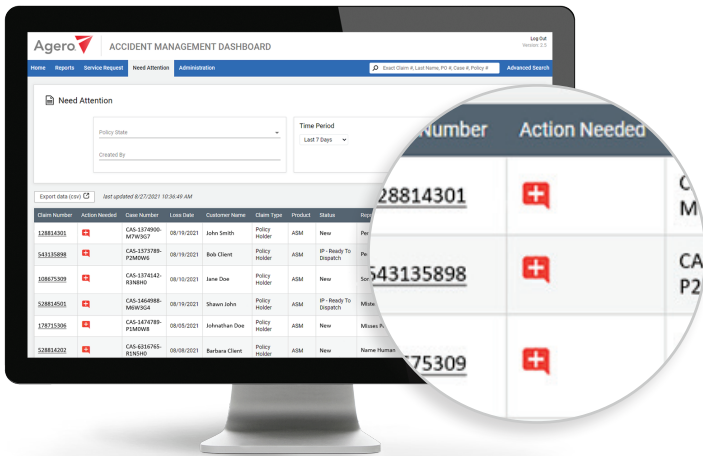
Create and manage primary and secondary tow cases from the same intuitive platform.



GPS Locating and Tracking

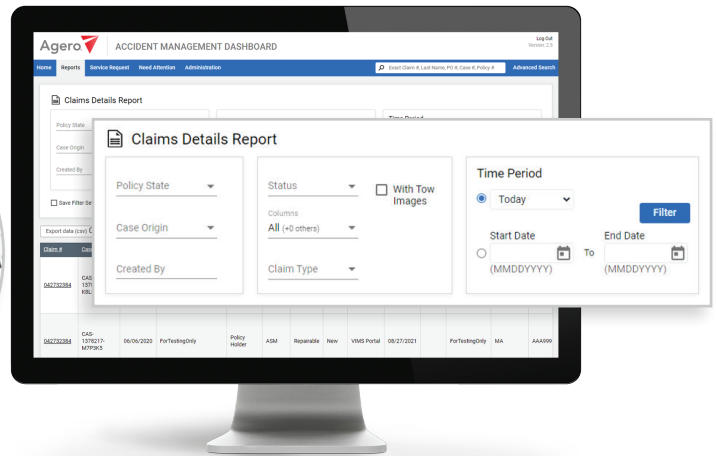
Locate customers' specific accident scene location and send text updates to customers regarding service provider location and status.

Features continued



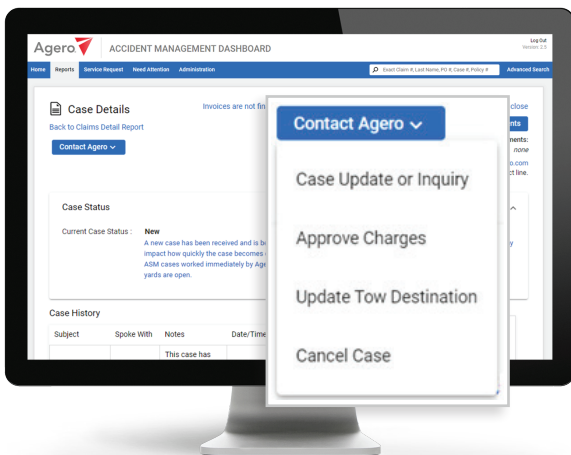
Needs Attention

Efficiently collaborate on cases requiring further action to ensure accuracy and faster case resolution.



Self-Service Dashboard Reporting

Search and sort by a variety of case details to quickly view and export data for self-service reporting.



Case Updates and Approve Charges

Use the Contact Agero button to quickly provide or request case updates, approve charges, or cancel a case – all done digitally and without the need for a phone call.

About Agero

Agero's mission is to rethink the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit www.agero.com.**