

Repair Shop API

The Key to Digital Repairs

With the Repair Shop API, create work orders before the tow even arrives. Then get them started based on delivery confirmation while your team focuses on the vehicle and customer.



Benefits



Easy to Integrate

Clean modern API, easy to integrate with your systems.



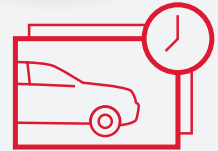
Streamline Shop Management

Automatically create workorders with key tow details and easily trigger initiation and cancellation.



Customer Experience

Greet your customers, learn about their vehicles. Skip the data entry.



Simplify Billing Reconciliation

Maintain transparency throughout the process with high quality time stamped photos.



“Customer experience (both internal store and external customers) is streamlined and efficient, creating a CX that provides a much smoother transaction.”

- Store Manager, nationwide repair chain

Features



Work Order Tools

Create, initiate and cancel workorders automatically.



Vehicle & Driver Information

Validated vehicle and driver information directly populated.



Location Updates

Automatically and immediately update shop locations.



Delivery Confirmation

Automatic acknowledgement of vehicle arrival at shop.



Bill Mapping

Workorders are included in billing detail for referrals.

“Unparalleled level of transparency - *dispatches, shop follow through and customer experience are better than ever.*”

- *Store Manager, nationwide repair chain*



“The proof is in the pudding, leadership was very impressed with *the program's advancements in 2020 as a result of the API implementation.*”

- *Program Manager, nationwide repair chain*



About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. **To learn more, visit www.agero.com.**