

PREMIUM Implementation

Configurable setup to accelerate your roadside.

Our premium implementation features combine enhanced configurability and premium support to accelerate roadside service for your brand.



Benefits



Flexible

Customizable to meet your brand's needs.



Expedited

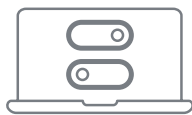
Top prioritization allows you to skip the line for a faster rollout.



Premium

Provides you with elevated reporting, billing, claims processes, and more.

How It Works



Get Started with Agero

A dedicated **implementation manager** will guide your team to launch through regular touchbases.

Customize

Establish custom features including personalized product configuration, agent staffing & training, and billing & reporting.

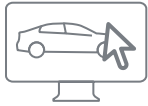
Test

Quality Assurance tests product features, systems, and processes to assure launch readiness.

Launch

Condense your **launch timeline** and closely monitor launch metrics to ensure program success.

Features



Client Training

Extensive in-person or digital trainings to support your team's onboarding.



API Integration

Full API integration for both direct access and mobile platforms.



Accelerated Launch Date

Launch faster with help from your premium support team.



Custom Billing & Reporting

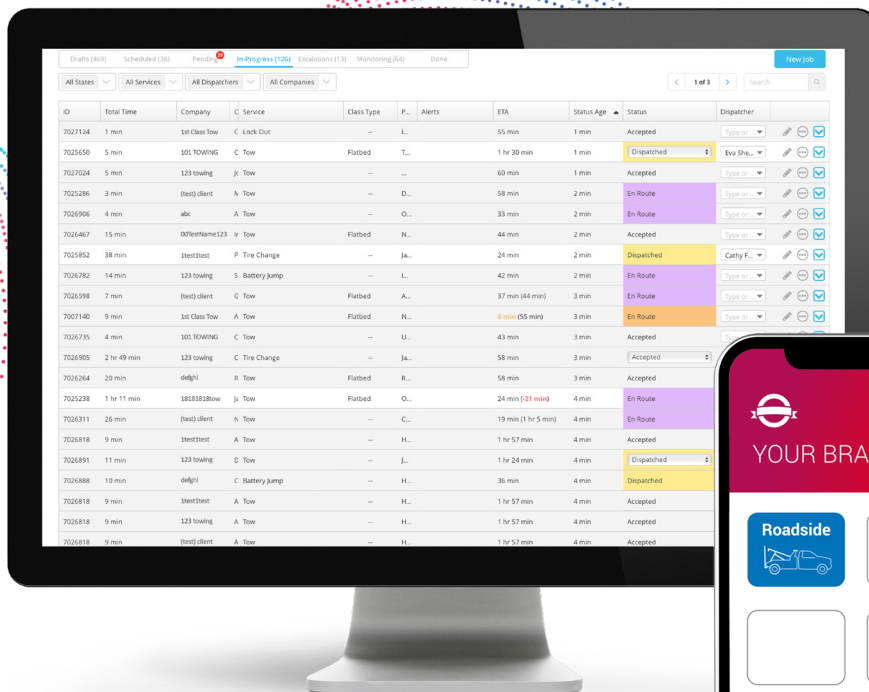
Create custom, automated reporting and billing processes.



Claim Process

Integrate your existing claims process with our systems for full transparency into claim details.

Product View

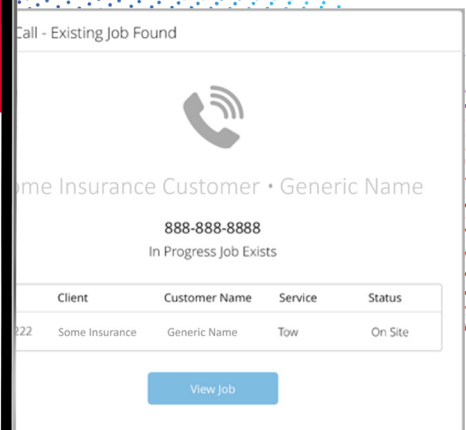
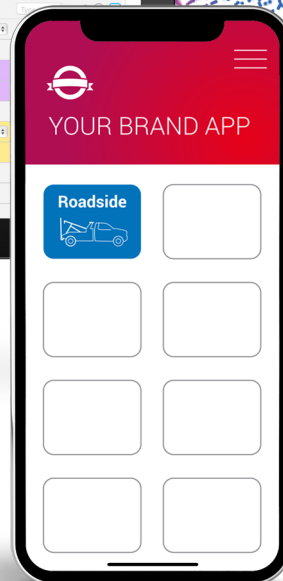


Full Transparency and Reporting

Configuration with the Swoop dashboard provides access into a color-coded dashboard that highlights ETAs to all stakeholders.

Mobile Implementation

Full integration with mobile web and web applications to support your customers with digital roadside coverage.



About Agero

Agero's mission is to rethink the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit www.agero.com.**