

# Consumer Affairs For Dealers

Our configurable automotive focused solution streamlines communications and fully supports customers throughout their vehicle ownership. This consistent brand experience is delivered directly to customers so that your staff can focus on what they do best – selling and servicing vehicles.



## Benefits



### Configurable

Services, channels and capabilities are adjustable to meet dealer needs.



### Streamlined Customer Experience

Deliver a seamless experience throughout the automotive lifecycle.



### Drive Business Growth

Quickly respond to online leads and inquiries to drive revenue.



### Nationwide Logistics Network

Ensure support in any zip code for both tow and alternative transportation.



### Dealer Visibility

Full visibility and notifications for incoming tows.

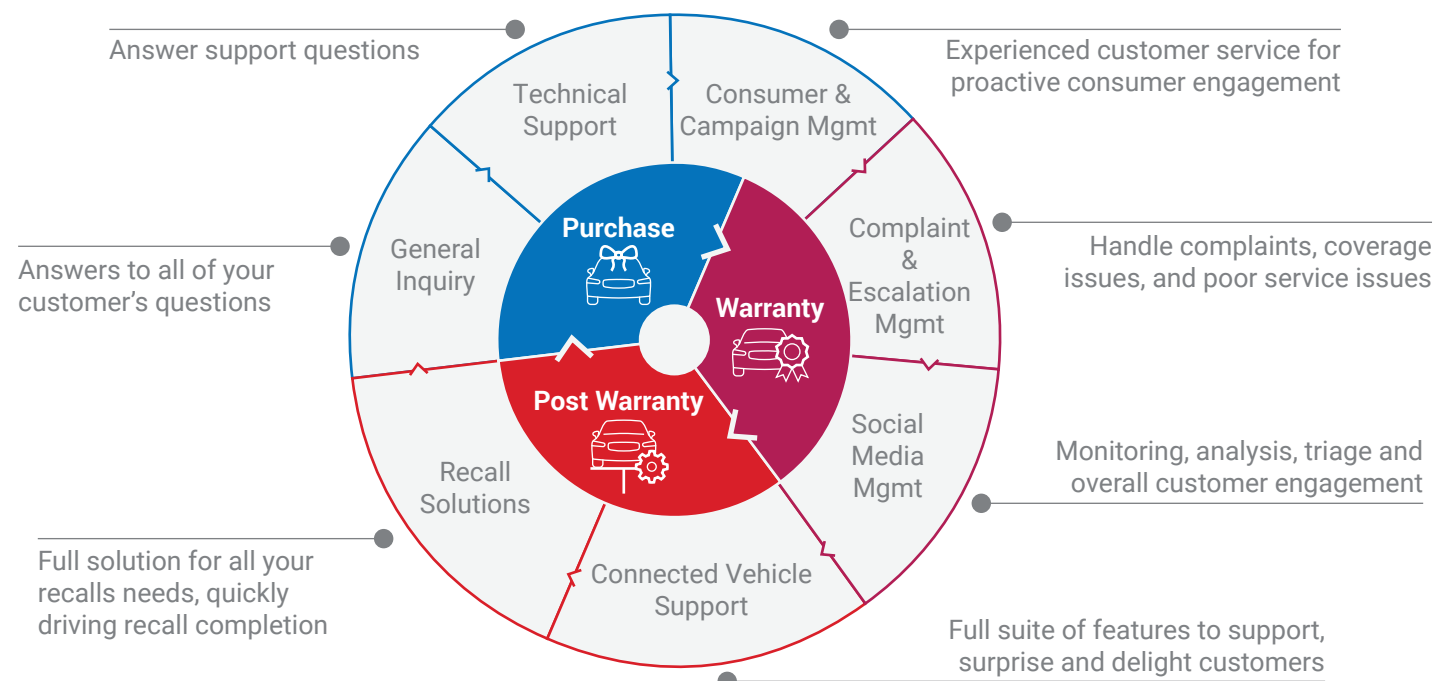


### Automotive Focused

Built specifically to support automotive, based on decades of experience.

## How It Works

Deliver the support your customers need throughout the automotive lifecycle with our full range of consumer affairs services, quickly and easily configured to showcase your brand and support your team.



## Features



### Templates & pre-configured campaigns

Leverage our expertise to get started quickly



### Omnichannel support

Enable both inbound and outbound inquiries through multiple channels



### Award Winning Call Centers

Trained and ready to support your customers



### Vehicle Logistics

Support, surprise and delight customers with tow and transport assistance



### Reporting

Real time data for each campaign, each touch point

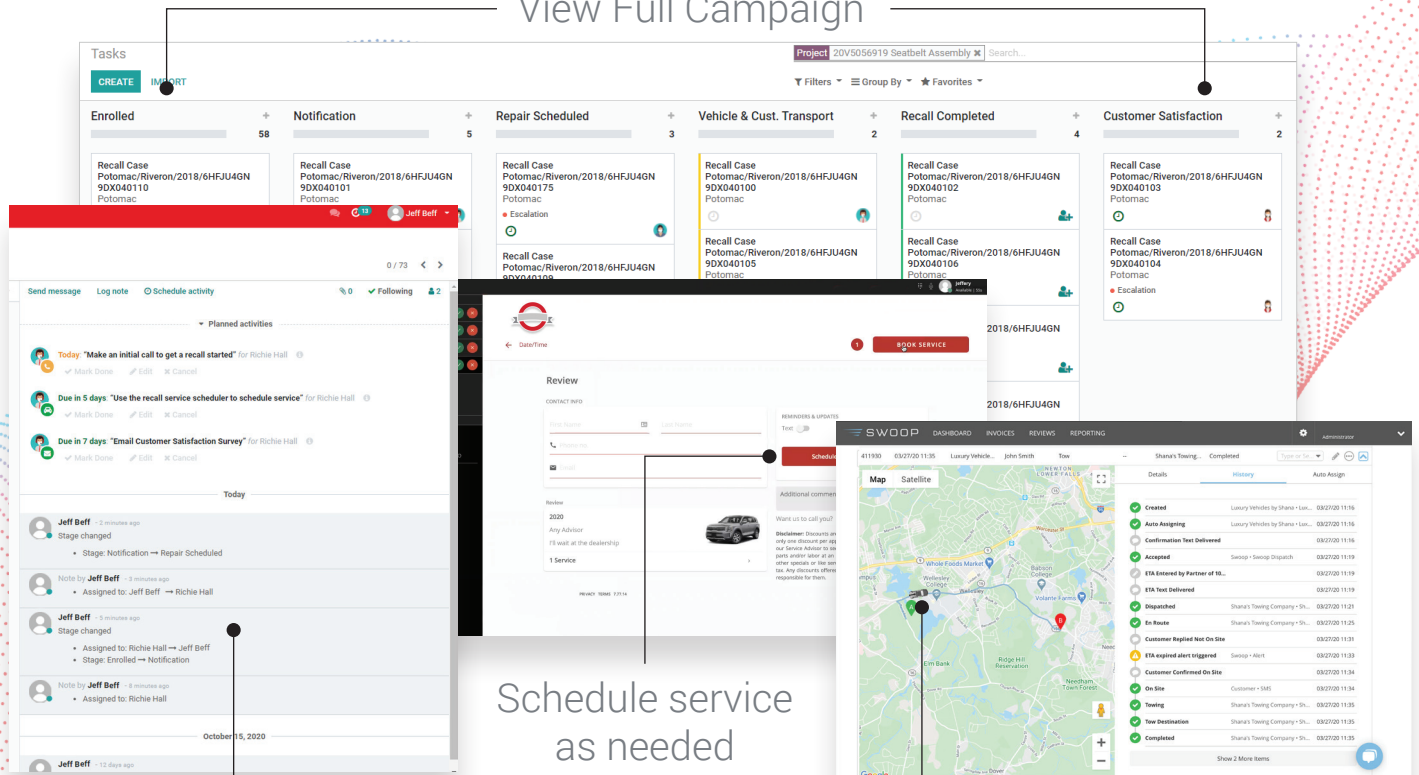


### Dealer Portal

Real time visibility and notifications to help dealers anticipate inbound vehicles

## Product View

### View Full Campaign



Complete case history

Schedule service as needed

Full visibility for incoming vehicles

## About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. **To learn more, visit [www.agero.com](http://www.agero.com).**