

Roadside Assistance for Delivery Fleets

When your business depends on delivery, make sure that your delivery drivers can depend on you for fast, reliable and safe roadside assistance.

Benefits



Full Transparency

Follow the event from start to finish in real time, enabling assistance for both the driver and the impacted orders.



Nationwide, Best In Class Network

Pre-screened service providers covering every zip code, partnered with Agero for on-going support and feedback.



Driver Benefit

This critical benefit can assist with driver affinity and driver recruitment.



Minimize Downtime

Quick response time gets drivers back on the road quickly.



Easy Set Up

Our platform enables us to quickly and easily onboard your program.



Configurability

The platform can be easily configured to match your drivers and their needs.

How It Works



Breakdown Event

Request Assistance

Service Delivery Vehicle

Completing Deliveries

4X

Increased mileage on personal vehicle fleets leads to 4X frequency in events.



Intuitive user interface enables your team to quickly and easily place requests.

100%

Coverage in every zipcode with our curated, trained and managed network.

<1
HOUR

The majority of roadside events are resolved in less than 1 hour.

Features



Intuitive User Interface

Easy to use design for entering, monitoring, and analyzing roadside events.



Advanced Algorithms

Pairing roadside events and providers is optimized based on your business objectives for ETA, quality, and cost.



Powerful API

The platform enables quick and easy connectivity to business systems or mobile applications through a state of the art API.



Reporting

Built in reporting enables real time visibility and analysis of key event metrics.



Detailed View

Vehicle and case details with date and time as well as a map view to easily visualize hot spots.



Notifications & Alerts

Email notifications and SMS alerts keep your team and the delivery driver informed every step of the way.

Experience

With Agero Roadside for Delivery fleets, it is easy for you to support your driver and your business with simple easy to use tools, real time updates and aggregate reports.

Map View

Case Details

Intuitive Event Entry

Monitoring

Driver Communication

About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. **To learn more, visit info.agero.com/delivery-fleets**