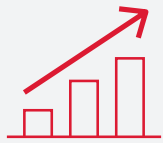


RepairAssistance

Drive business growth by supporting consumers from roadside to repair.

Through Agero Repair Assistance, dealers and repair shops have the opportunity to join the Agero ecosystem. Together, we can support the millions of roadside consumers who need repair assistance to get back on the road.

Benefits



Grow Repair Business

- + 90% of tows result in mechanical service orders
- + Typical repair is 10X marketing fee

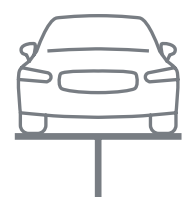
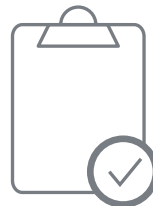


Build Your Brand

- + Increase brand awareness through offers
- + Build incoming traffic

How It Works

At Agero, we support over 7 million roadside consumers every year. Many of these vehicles need repair assistance. To make this process as seamless as possible, we have created Agero Repair Assistance, a curated network of repair facilities across the country recommended to consumers in need. As a repair facility, it is easy to sign up and easy to leverage to build your business.



Breakdown Event

50%

of roadside events
result in a tow

Agero Recommends

20%

need help selecting
a tow destination

Delivery Confirmation

\$\$

only pay marketing fee
for vehicles delivered

Repair

**\$400
to
\$700**

average
repair cost

Features



Omni-channel

Agero Repair Assistance is available to consumers through digital and agent channels.



Easy Set Up

No upfront costs. Provide locations, contact information and billing to set up.



Launch Assistance

Field marketing kit empowers your team to launch quickly and easily.



Notifications

Email notifications sent when a vehicle is on the way.



Reporting & Analytics

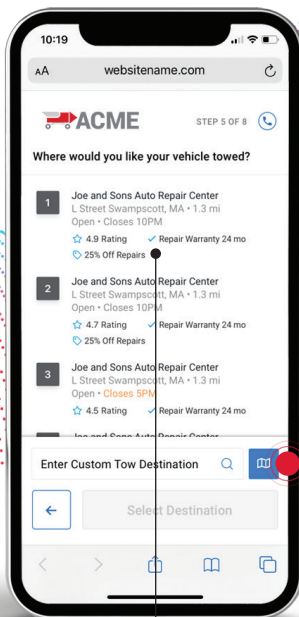
Vehicle and case details with date and time, easy reporting, easy reconciliation.



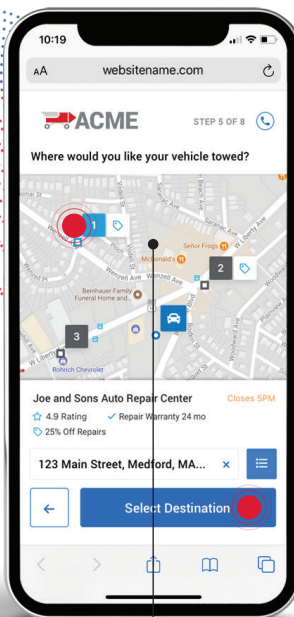
Brand Visibility

Showcase your credentials through our enhanced facility information feature within the interface.

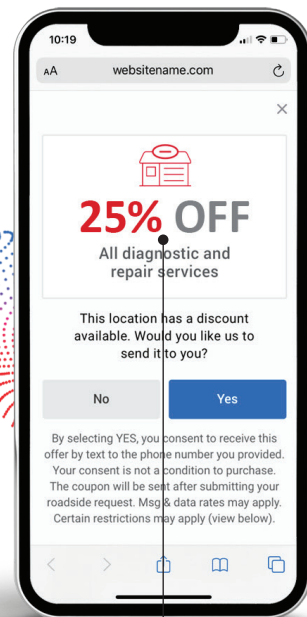
Consumer Experience



Repair facility name and address are displayed to the consumer.



Location details are visible on a map.



Opportunities to offer promotions.

About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. **To learn more, visit info.agero.com/repairassistance**