



Software Skills Library

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Note

Software Skills courses are **not** eligible for 25- or 50-course packs. The Software Skills Library must be purchased as an entire library.

Mindflash

Excel: Data Analysis with Pivot Tables

- ☐ Preparing Data
- ☐ Creating a Pivot Table from a Local Data Source
- ☐ Create from Multiple Local Data Sources
- ☐ Create from External Data Sources
- ☐ Summarize Pivot Table Data
- ☐ Organize Pivot Table Data
- ☐ Filter Pivot Table Data, Part 1
- ☐ Filter Pivot Table Data, Part 2
- ☐ Format a Pivot Table
- ☐ Refresh and Change Pivot Table Data
- ☐ Pivot Table Options, Part 1
- ☐ Pivot Table Options, Part 2
- ☐ Creating a Pivot Chart
- ☐ Manipulate Pivot Chart Data
- ☐ Formatting a Pivot Chart

Gmail Essentials

- ☐ Intro
- ☐ The Gmail Interface
- ☐ Gmail Interface Part 2, Search
- ☐ Labels vs Folders

- ☐ Filters
- ☐ Google Apps Options
- ☐ Sending Emails
- ☐ Misc Email Questions
- ☐ Email Settings
- ☐ Labs
- ☐ Contacts
- ☐ Inbox Pause & HelloSign
- ☐ Boomerang
- ☐ Questions

G Suite Essentials

- ☐ Intro
- ☐ Gmail
- ☐ Google Drive
- ☐ Drawings, Part 1
- ☐ Drawings, Part 2
- ☐ Docs
- ☐ Google Sheets, Part 1
- ☐ Google Sheets, Part 2
- ☐ Forms
- ☐ Slides, Part 1
- ☐ Slides, Part 2
- ☐ Hangouts
- ☐ Using Google Calendar, Part 1
- ☐ Using Google Calendar, Part 2
- ☐ Manage Tasks

- ☐ Sites, Part 1
- ☐ Sites, Part 2

Intro to Gmail

- ☐ About Gmail
- ☐ Security and Uptime
- ☐ Interface
- ☐ Interface, Continued
- ☐ Sending Email
- ☐ Labels & Archives (No Folders)
- ☐ Taming Your Inbox: Filters
- ☐ Taming Your Inbox: Alternative Inboxes
- ☐ Taming Your Inbox: Google Labs and Advanced Search
- ☐ Calendar Appointments and Attachments
- ☐ Contacts
- ☐ Chats, Calls & Videos
- ☐ Working with Outlook
- ☐ Popular Gmail Questions, Part 1
- ☐ Popular Gmail Questions, Part 2
- ☐ Third Party Add-Ons

Intro to SharePoint

- ☐ Introduction
- ☐ Managing Documents

- ☐ Managing Pictures
- ☐ Recycle Bin
- ☐ Calendars
- ☐ Search
- ☐ Where to Go Next

Mastering Access 2013

- ☐ Getting Started
- ☐ Database Objects
- ☐ Creating a Database
- ☐ Creating Tables
- ☐ Importing External Data
- ☐ Creating Linked Tables
- ☐ Creating Tables from Templates
- ☐ Working with Records in a Table
- ☐ Tables and Forms
- ☐ Planning Tables and Forms
- ☐ Creating a Table in Design View
- ☐ Managing Table Relationships, Part 1
- ☐ Managing Table Relationships, Part 2
- ☐ Controlling Data Entry, Part 1
- ☐ Controlling Data Entry, Part 2
- ☐ Controlling Data Entry, Part 3

- ☐ Working with Tables
- ☐ Importing Data from Other Sources
- ☐ Import and Link Data from Other Sources
- ☐ Import and Link Data from Excel
- ☐ Creating a Select Query
- ☐ Working with Criteria
- ☐ Doing More with Queries
- ☐ Group and Summarize Data in a Query
- ☐ Creating Flexible Queries
- ☐ Creating Action Queries, Part 1
- ☐ Creating Action Queries, Part 2
- ☐ Creating and Modifying Forms
- ☐ Modifying Forms in Design View, Part 1
- ☐ Modifying Forms in Design View, Part 2
- ☐ Add Controls to Forms
- ☐ Tab Pages and Form Control Properties
- ☐ Create and Modify Reports Wizard
- ☐ Modify Reports in Design View
- ☐ Formatting Reports
- ☐ Adding Calculations to a Report

- ☐ Putting Finishing Touches on a Report
- ☐ Modify Startup Options
- ☐ Maintaining a Database, Part 1
- ☐ Maintaining a Database, Part 2
- ☐ Merging Databases
- ☐ Exporting to External Locations
- ☐ Saving Databases
- ☐ Creating a Web App from a Template
- ☐ Creating a Custom Web App

Mastering Adobe Acrobat DC

- ☐ Essentials 2016
- ☐ Intro to Adobe Acrobat
- ☐ Navigating a Document
- ☐ Creating a PDF Document
- ☐ Creating PDFs from a Webpage
- ☐ PDF Portfolios
- ☐ Using Find
- ☐ Advanced Search
- ☐ Bookmarks
- ☐ Links and Buttons
- ☐ Modifying PDF Documents
- ☐ Editing Content

- ☐ Adding Page Elements
- ☐ Comments and Markup
- ☐ Compare Documents
- ☐ Initiate Shared Reviews, Part 1
- ☐ Initiate Shared Reviews, Part 2

Mastering Excel 2010

- ☐ What is Excel?
- ☐ Adding and Changing Workbooks
- ☐ Basic Text and Number Entry
- ☐ The Interface: Ribbons and Quick Access Toolbar
- ☐ The Interface: Status Bar and View Options
- ☐ Keyboard Shortcuts
- ☐ File Types
- ☐ Open, Save, and Autosave
- ☐ Templates
- ☐ Autocorrect
- ☐ Undo and Redo
- ☐ Text Formatting, Part 1: Font Style, Size, and Color
- ☐ Text Formatting, Part 2: Alignment & Numbers
- ☐ Adding Hyperlinks
- ☐ Scientific Equations

- ☐ The Windows Clipboard (Paste Options)
- ☐ The Office Clipboard (Advanced Cut and Paste)
- ☐ Find and Replace
- ☐ Spellcheck and Reference
- ☐ Shapes, Part 1: Inserting and Formatting
- ☐ Shapes, Part 2: Arranging and Re-Shaping
- ☐ Working with Pictures
- ☐ Pictures: Advanced Effects
- ☐ ClipArt and SmartArt
- ☐ Text Boxes
- ☐ Navigating and Highlighting in a Spreadsheet
- ☐ Insert, Delete, Hide, and Unhide
- ☐ Entering Data in a Series
- ☐ Formulas: Order of Operations, Absolute vs. Relative
- ☐ Intro to Functions
- ☐ Financial Functions
- ☐ Data and Time Functions
- ☐ Formulas Tab: Text Functions
- ☐ Logical, Math, and Statistical Functions
- ☐ vLookup and More Functions
- ☐ Formatting Cells and Ranges
- ☐ Number Formatting

- ☐ Tables
- ☐ Sorting and Filtering
- ☐ Subtotals
- ☐ Creating Pivot Tables
- ☐ Customizing Pivot Tables
- ☐ Importing Data
- ☐ Intro to Charts
- ☐ Chart Design and Styles
- ☐ Optimizing Chart Data
- ☐ Advanced Chart Formatting
- ☐ Pivot Charts
- ☐ Sparklines
- ☐ Customizing Your Worksheet View: Part 1
- ☐ Customizing Your Worksheet View: Part 2
- ☐ Advanced Worksheet
- ☐ Formatting
- ☐ Advanced Data Copy Techniques
- ☐ Transforming Data with the Clipboard
- ☐ Manipulating Text with Functions
- ☐ Printing Worksheets
- ☐ Working with Print Area
- ☐ Using Data Validation
- ☐ Analyzing Data: What-if and Scenario Manager
- ☐ Analyzing Data: What-if and Goal Seek
- ☐ Text to Columns
- ☐ Consolidating Data

- ☐ Creating Macros
- ☐ Advance Macros
- ☐ Creating Random Numbers and Custom Series
- ☐ External References
- ☐ Customizing the Ribbon and Quick Access Toolbar

Mastering Excel 2013

- ☐ Looking at Excel 2013
- ☐ Navigating The Worksheet
- ☐ Worksheet Navigation: Part 2
- ☐ Sheet Tab Options
- ☐ The Excel Interface
- ☐ The Status Bar
- ☐ Keyboard Shortcuts
- ☐ File Types
- ☐ Open, Save, and Autosave
- ☐ Templates
- ☐ Autocorrect
- ☐ Undo and Redo
- ☐ Text Formatting: Part 1
- ☐ Text Formatting: Part 2
- ☐ Adding Hyperlinks
- ☐ Scientific Equations
- ☐ The Windows Clipboard
- ☐ Microsoft Office Clipboard
- ☐ Find and Replace
- ☐ Spellcheck and References

- ☐ Shapes: Part 1
- ☐ Shapes: Part 2
- ☐ Pictures
- ☐ Pictures + Shapes = Awesome
- ☐ ClipArt and SmartArt
- ☐ Text Boxes
- ☐ Highlighting and Navigating in a Workbook
- ☐ Entering Data in a Series
- ☐ Flash Fill
- ☐ Formulas
- ☐ Intro to Functions
- ☐ Financial Functions
- ☐ Date and Time Functions
- ☐ Text Functions
- ☐ Logical, Math, and Statistical Functions
- ☐ vLookup and Misc Functions
- ☐ New Functions in 2013
- ☐ Formatting Cells and Ranges, Part 1
- ☐ Formatting Cells and Ranges, Part 2
- ☐ Tables
- ☐ Sorting and Filtering
- ☐ Quick Analysis and Slicers
- ☐ Subtotals
- ☐ Creating Pivot Tables
- ☐ Recommended Pivot Tables
- ☐ Customizing Pivot Tables

- ☐ Importing Data
- ☐ Intro to Charts
- ☐ Choosing the Right Charts
- ☐ Chart Data
- ☐ Optimizing Charts
- ☐ New Chart Formatting Options
- ☐ Pivot Charts
- ☐ Sparklines
- ☐ Customizing Your View: Part 1
- ☐ Customizing Your View: Part 2
- ☐ Advanced Formatting
- ☐ Advanced Data Copy Techniques
- ☐ Transforming Data with The Clipboard
- ☐ Manipulating Text with Functions
- ☐ Printing Worksheets
- ☐ Working with Print Area
- ☐ Using Data Validation
- ☐ Analyzing Data: Scenario Manager
- ☐ Analyzing Data: Data Tables
- ☐ Analyzing Data: Goal Seek
- ☐ Text to Columns
- ☐ Consolidating Data
- ☐ Creating Macros
- ☐ Advanced Macros
- ☐ Creating Random Numbers and Custom Series

- ☐ External References
- ☐ Customizing the Ribbon and Toolbar
- ☐ Power View

Mastering Excel 2016

- ☐ Intro
- ☐ Selecting and Navigating
- ☐ Keyboard Navigation and Basic
- ☐ Data Entry
- ☐ The Ribbon
- ☐ The Quick Access Toolbar
- ☐ Creating a New Spreadsheet
- ☐ Compatibility Issues
- ☐ Cell Data and Data Types
- ☐ Accessing Help
- ☐ Creating Worksheet Formulas
- ☐ Insert Functions
- ☐ Re-using Formulas and Functions
- ☐ Insert, Delete, and Adjust Columns & Rows
- ☐ Find and Replace
- ☐ Use Proofing and Research Tools
- ☐ Apply Text Formats
- ☐ Apply Number Formats
- ☐ Align Cell Contents

- ☐ Applying Styles and Themes
- ☐ Conditional Formatting
- ☐ Creating and Using Templates
- ☐ Preview and Print a Notebook
- ☐ Page Layout
- ☐ Configure Headers and Footers
- ☐ Managing Worksheets
- ☐ View Options
- ☐ Managing Workbook Properties

Mastering Excel 2016 - Advanced

- ☐ Using Links and External References
- ☐ Using 3D References
- ☐ Consolidating Data
- ☐ Using Lookup Functions, Part 1
- ☐ Using Lookup Functions, Part 2
- ☐ Tracing Precedent and Dependent Cells
- ☐ Watching and Evaluating Formulas
- ☐ Comments and Track Changes

- ☐ Comparing and Merging Workbooks
- ☐ Accessibility Checker
- ☐ Protecting Worksheets and Workbooks
- ☐ Applying Data Validation
- ☐ Search for Invalid Data
- ☐ Working with Macros, Part 1
- ☐ Working with Macros, Part 2
- ☐ Creating Sparklines
- ☐ 3D Maps
- ☐ Data Tables
- ☐ Using Scenarios
- ☐ Goal Seek
- ☐ Forecasting Data Trends
- ☐ Changing Your Display
- ☐ Importing Delimited Text Files
- ☐ Data Forms and Form Controls
- ☐ Calculated Fields and Cube Functions

Mastering Excel 2016 – Intermediate

- ☐ Working with Named Ranges
- ☐ Using Named Ranges in Formulas
- ☐ Using Specialized Functions

- ☐ Working with Logical Functions
- ☐ Nesting Functions
- ☐ Date and Time Functions
- ☐ Working with Text Functions
- ☐ Sorting Data
- ☐ Filtering Data
- ☐ Using Database Functions
- ☐ Using Subtotals
- ☐ Create and Modify Tables
- ☐ Manipulating Table Data
- ☐ Conditional Formatting Rules
- ☐ Using Logical Functions with Conditional Formatting
- ☐ Creating Charts
- ☐ Modifying and Formatting Charts
- ☐ Creating a Dual Axis Chart
- ☐ Chart Templates
- ☐ Creating a PivotTable
- ☐ Analyzing PivotTable Data
- ☐ Pivot Charts
- ☐ Slicers and Timelines

Mastering Microsoft Project 2016: Creating a Project

- ☐ Creating a Project: PM Concepts, Part 1
- ☐ Creating a Project: PM Concepts, Part 2
- ☐ Navigating Around PM Project
- ☐ Define a Project
- ☐ Assign a Project Calendar
- ☐ Add Tasks to a Project Plan
- ☐ Importing Tasks from Other Programs
- ☐ WBS, Notes, and Milestones
- ☐ Define Task Relationships
- ☐ Schedule Tasks
- ☐ Add Resources to Plan
- ☐ Create a Resource Calendar
- ☐ Enter Costs for Resources
- ☐ Assign Resources to Tasks
- ☐ Resolve Resource Conflicts
- ☐ Optimize a Project Plan
- ☐ Set a Baseline
- ☐ Share a Project Plan

Mastering Microsoft Project 2016: Managing a Project

- ☐ Managing a Project: Enter Task Progress
- ☐ Managing a Project: Update Task Progress with SharePoint
- ☐ Navigating Around MS Project
- ☐ Create a New Project Plan
- ☐ View Project Progress
- ☐ Add Custom Fields
- ☐ Create Custom Views
- ☐ Create a Network Diagram
- ☐ Analyze a Project Plan
- ☐ Edit a Task List
- ☐ Reschedule Tasks
- ☐ Update a Baseline
- ☐ Format and Share a Chart View
- ☐ View Existing Reports
- ☐ Create Custom Reports
- ☐ Create a Visual Report
- ☐ Change Project Options
- ☐ Create a Project Plan Template
- ☐ Share Resources
- ☐ Link Project Plans

Mastering Office 365 2018

- ☐ Introduction
- ☐ Office 365 Home Page
- ☐ Office 365 Navigation Bar
- ☐ Outlook Email Basics Part 1
- ☐ Outlook Email Basics Part 2
- ☐ Search and Folders
- ☐ Categories and Mentions
- ☐ Focused Inbox Sweep and Clutter
- ☐ Email Archive
- ☐ Tasks and Flags
- ☐ Calendar Basics Part 1
- ☐ Calendar Basics Part 2
- ☐ Calendar Search and Print
- ☐ People
- ☐ Adding and Sharing Calendars
- ☐ Delegate Access
- ☐ Intro to OneDrive
- ☐ Using OneDrive Online Part 1
- ☐ Using OneDrive Online Part 2
- ☐ Using OneDrive Office Apps
- ☐ Using the OneDrive Sync Tool
- ☐ Sharing and Co-Authoring
- ☐ Stop Sharing
- ☐ Versioning and Recycle Bin

- ☐ Office Apps Part 1
- ☐ Office Apps Part 2
- ☐ Mobile Apps
- ☐ Lens
- ☐ Working Offline
- ☐ Intro to Skype for Business
- ☐ Using the Skype App
- ☐ Using Skype for Business Online
- ☐ Intro to Groups
- ☐ Calendar and Conversations
- ☐ Group File Sharing and Notebook
- ☐ Group Connectors
- ☐ Managing Groups
- ☐ Groups Mobile App
- ☐ Intro to Planner
- ☐ Working with Cards
- ☐ Working with Buckets
- ☐ Managing my Plans
- ☐ Planner Updates
- ☐ Intro to SharePoint
- ☐ Creating a Team Site
- ☐ Communication Sites
- ☐ Adding Pages
- ☐ Teams and Channels
- ☐ Chat and Meetings
- ☐ Teams Best Practices – Teams and Channels
- ☐ Teams Best Practices – Notifications and Chat

- ☐ Team Best Practices – Files and Meetings
- ☐ Rules and Policies Part 1
- ☐ Rules and Policies Part 2
- ☐ Signatures and Replies
- ☐ Advanced Email Settings
- ☐ Yammer
- ☐ App Store
- ☐ Other Apps
- ☐ Azure, PowerApps and Flow
- ☐ FindTime
- ☐ Microsoft ToDo
- ☐ Microsoft Forms Basics
- ☐ Microsoft Forms – Quizzes
- ☐ Delve and My Analytics
- ☐ Stream
- ☐ Administering Users and Subscriptions
- ☐ Basic Email Administration
- ☐ Security Compliance & Trust
- ☐ Getting Help

Mastering OneNote 2016

- ☐ Intro to OneNote
- ☐ Basic Information Entry
- ☐ Page Templates
- ☐ Customizing the User Interface
- ☐ Applying Formatting
- ☐ Images and Screen Clipping

- ☐ Audio and Video
- ☐ Quicknotes and Links
- ☐ Drawing Tools
- ☐ Embedding Excel Spreadsheets
- ☐ Other Attachments
- ☐ Tags
- ☐ Organizing Notebooks
- ☐ Using Search
- ☐ Proofing and Printing
- ☐ Passwords and Properties
- ☐ Exporting Content
- ☐ Backing Up and Versions
- ☐ Outlook and Word Integration
- ☐ Sharing Notebooks

Mastering Outlook (2010 & 2013)

- ☐ The Interface
- ☐ Sending Email
- ☐ Email Formatting
- ☐ Email Attachments
- ☐ Email Signatures
- ☐ Email Options
- ☐ Tracking Sent Messages
- ☐ Managing Incoming Messages
- ☐ Search, View, and Print

- ☐ Intro to Calendar
- ☐ Appointments and Reminders
- ☐ Meetings
- ☐ Multiple Contacts
- ☐ People (Contacts)
- ☐ Contact Groups & Views
- ☐ Managing Contacts
- ☐ Tasks
- ☐ Recurring Tasks and Delegation
- ☐ Notes
- ☐ Quick Tips
- ☐ Categories
- ☐ Rules
- ☐ Clean Up

Mastering Outlook 2016

- ☐ Intro to Outlook
- ☐ Working with Email
- ☐ Outlook Help
- ☐ Add Message Recipients
- ☐ Check Spelling and Grammar
- ☐ Formatting Message Content
- ☐ Attach Files and Items
- ☐ Add Illustrations to Messages
- ☐ Message Styles

- ☐ Illustrations in Messages
- ☐ Automatic Message Content
- ☐ Customize Reading Options
- ☐ Track Messages
- ☐ Recall and Resend
- ☐ Insert Advanced Characters and Objects
- ☐ Inserting Charts
- ☐ Modify Message Options
- ☐ Configure Global Outlook Options
- ☐ Customizing the Outlook Interface
- ☐ Group and Sort Messages
- ☐ Filters and Clutter
- ☐ Search Outlook Items
- ☐ Junk Email Filter
- ☐ Manage Your Mailbox
- ☐ Using Automatic Replies
- ☐ Conditional Formatting
- ☐ Using the Rules Wizard
- ☐ Quick Steps
- ☐ Advanced Calendar Options
- ☐ Managing Additional Calendars
- ☐ Manage Meeting Responses
- ☐ Import and Export Contacts
- ☐ Electronic Business Cards
- ☐ Forward Contacts
- ☐ Assign and Manage Tasks
- ☐ Delegate Access
- ☐ Sharing Calendars

- ☐ Sharing Contacts
- ☐ Archiving
- ☐ Outlook Data Files
- ☐ Data File Settings

Mastering PowerPoint 2010

- ☐ Getting Started
- ☐ Slide Layouts & Basic Editing
- ☐ Changing Slide Design (Themes)
- ☐ Inserting Pictures and ClipArt, Copying Slides
- ☐ Basic Photo Manipulation
- ☐ Adjusting Elements & Layers
- ☐ Presentation Mode
- ☐ Printing
- ☐ Sorting Slides
- ☐ Adding Tables
- ☐ Modifying Charts and Graphs
- ☐ Audio and Video
- ☐ Text Boxes and Shape Effects
- ☐ Shapes
- ☐ Adding Text to Shapes
- ☐ Transitions
- ☐ Transition Options
- ☐ Hiding and Deleting Slides

- ☐ Introduction to SmartArt
- ☐ SmartArt with Pictures
- ☐ Changing SmartArt
- ☐ Converting SmartArt
- ☐ Animation
- ☐ Animation Options
- ☐ Animation Pane
- ☐ Animation Painter
- ☐ Animation Triggers
- ☐ Animation Triggers from Video
- ☐ Bookmarks
- ☐ Editing Video, Part 1
- ☐ Editing Video, Part 2: Poster Frames
- ☐ Editing Video, Part 3: Fade In and Out
- ☐ Editing Video, Part 4: Looping and Cropping
- ☐ Pinning Recent Files
- ☐ Embedding Fonts for Compatibility
- ☐ The Quick Access Toolbar
- ☐ Converting Video to WMV
- ☐ Format Using Windows Movie Maker
- ☐ Change Slide Background
- ☐ Customizing PowerPoint Options
- ☐ Changing AutoRecovery Options
- ☐ Zoom
- ☐ Removing Backgrounds

- ☐ Headers and Footers
- ☐ Screenshot
- ☐ Format Painter
- ☐ Changing Slide Orientation
- ☐ Picture Editing
- ☐ Picture Effects

Mastering PowerPoint 2016

- ☐ Intro to PowerPoint
- ☐ View and Navigate a Presentation
- ☐ Slideshow Options
- ☐ Create and Save
- ☐ Getting Help
- ☐ Selecting a Presentation Type
- ☐ Editing Text
- ☐ Arranging Slides
- ☐ Working with Themes
- ☐ Formatting Characters
- ☐ Lists
- ☐ Alignment and Spacing
- ☐ Text Options
- ☐ Format Text Boxes
- ☐ Insert Images
- ☐ Creating Photo Albums
- ☐ Insert and Edit Shapes
- ☐ Edit Pictures

- ☐ Insert a Table from Other Applications
- ☐ Creating a Chart
- ☐ Designing a Chart
- ☐ Formatting a Chart
- ☐ Inserting a Chart from Excel
- ☐ Review Your Presentation
- ☐ Apply Transitions
- ☐ Printing Your Presentation
- ☐ Delivering Your Presentation
- ☐ PowerPoint Online
- ☐ Viewing and Navigating Online
- ☐ Editing in PowerPoint Online
- ☐ Online Feature Review

Mastering PowerPoint 2016 – Advanced

- ☐ Customizing the User Interface
- ☐ Window Options
- ☐ Set PowerPoint Options
- ☐ Slide Masters (Part 1)
- ☐ Slide Masters (Part 2)
- ☐ Headers and Footers
- ☐ Notes Master and Handout
- ☐ Master
- ☐ SmartArt

- ☐ Modify SmartArt Graphics
- ☐ Write Math Equations
- ☐ Adding Audio to a Presentation
- ☐ Adding Video to a Presentation (Part 1)
- ☐ Adding Video to a Presentation (Part 2)
- ☐ Customize Animations
- ☐ Animation with a Bookmark
- ☐ Timing Slide Transitions
- ☐ Sections
- ☐ Comments
- ☐ Compare and Merge Presentations
- ☐ Store and Share Presentations on the Web
- ☐ Annotate a Presentation
- ☐ Presenter View
- ☐ Setup Show
- ☐ Creating a Custom Slide Show
- ☐ Adding Hyperlinks
- ☐ Action Buttons
- ☐ Zoom
- ☐ Record a Presentation
- ☐ Secure a Presentation
- ☐ Broadcast a Slideshow
- ☐ Create a Video
- ☐ Create a CD

Mastering QuickBooks Online

- ☐ Getting Started
- ☐ Choosing The Correct Version
- ☐ Importing Desktop Data
- ☐ Getting Around in QuickBooks Online
- ☐ QuickBook Settings
- ☐ Import Data & Audit Log
- ☐ Company Settings
- ☐ Chart of Accounts
- ☐ Products & Services
- ☐ The Customer & Vendor Centers
- ☐ Sales Taxes
- ☐ Quick Menu & Search
- ☐ Time Entries
- ☐ Working with Budgets
- ☐ Estimates
- ☐ Invoicing
- ☐ Receiving Payments
- ☐ Sales Receipts & Deposits
- ☐ Refunds & Credit Memos
- ☐ Inactive Customers & Delayed Charges
- ☐ Purchase Orders
- ☐ Entering & Paying Bills
- ☐ Checks and Registers
- ☐ Vendor Credits

- ☐ Running Reports
- ☐ Understanding Reports
- ☐ Troubleshooting Reports
- ☐ Common Issues
- ☐ Handling Bounced Checks, Part 1
- ☐ Handling Bounced Checks, Part 2
- ☐ Managing Accounts Receivable, Part 1
- ☐ Managing Accounts Receivable, Part 2
- ☐ Journal Entries
- ☐ Opening Balances
- ☐ Sales Tax Paid
- ☐ Fixed Assets

Mastering Word 2013

- ☐ Introduction
- ☐ The Status Bar
- ☐ Adding Text
- ☐ The Navigation Pane
- ☐ Selecting Text
- ☐ Cut, Copy, and Paste
- ☐ Undo and Redo
- ☐ The Backstage View
- ☐ Document Types
- ☐ Templates
- ☐ Finding Files
- ☐ Saving

- ☐ Printing
- ☐ Advanced Printing
- ☐ Fonts
- ☐ Choosing Fonts
- ☐ Basic Formatting
- ☐ Case
- ☐ Text Effects
- ☐ Aligning and Justifying
- ☐ Indents
- ☐ Tabs
- ☐ Line Spacing
- ☐ Bullets
- ☐ Windows and Orphans
- ☐ Shading
- ☐ Styles
- ☐ Themes and Overriding Styles
- ☐ Navigating in Style
- ☐ Applying Styles and Clearing Formatting
- ☐ Creating Quick Style Set
- ☐ Table of Contents
- ☐ Hyperlinks and Bookmarks
- ☐ Footnotes, Citations, and Bibliography
- ☐ Index and Table of Figures
- ☐ Introduction to Tables
- ☐ Text to Tables
- ☐ Formatting Tables
- ☐ Adding and Removing Columns
- ☐ Sorting Table Data

- ☐ Merging and Splitting Table Cells
- ☐ Converting a Table to Text
- ☐ Inserting an Excel Spreadsheet
- ☐ QuickTables
- ☐ Pictures, Shapes, and Clipart
- ☐ Positioning, Sizing, and Cropping
- ☐ Wrapping Text Around Graphics
- ☐ Graphics Layout with Tables
- ☐ Adjusting Photos
- ☐ Special Effects for Graphics
- ☐ Applying Styles to Graphics
- ☐ Using Excel Charts in Word
- ☐ SmartArt
- ☐ Screenshot
- ☐ WordArt
- ☐ Headers and Footers
- ☐ Cover Page
- ☐ Text Boxes
- ☐ Equations, Symbols, and Objects
- ☐ Margins, Orientation, and Paper Size
- ☐ Selections
- ☐ Columns
- ☐ Watermarks, Page Borders, and Page Colors
- ☐ Spelling and Grammar
- ☐ Proofing and Autocorrect

- ☐ Thesaurus and Research Tools
- ☐ Tracking Changes and Showing Markup
- ☐ Accepting or Rejecting Changes
- ☐ Comparing and Combining Documents
- ☐ Emailing a Document
- ☐ Restricting Editing
- ☐ Digital Signatures
- ☐ Customizing The Quick Access Toolbar
- ☐ Word Options
- ☐ Customizing The Ribbon
- ☐ Creating and Playing Macros
- ☐ Adding Macros to The Ribbon
- ☐ Keyboard Shortcuts
- ☐ Mailmerge
- ☐ Using Forms and Fields

Mastering Word 2016

- ☐ Overview and Navigation
- ☐ Create and Save Documents
- ☐ Save and Save As
- ☐ Manage Your Workspace
- ☐ Text Selection and Mini Toolbar
- ☐ Cut, Copy, and Paste

- ☐ Undo, Repeat, Redo
- ☐ Preview and Print
- ☐ Customizing the Word Environment
- ☐ Applying Character Formatting
- ☐ Control Paragraph Layout
- ☐ Indents and Tabs
- ☐ Line and Paragraph Spacing
- ☐ Align Text Using Tabs
- ☐ Bullets and Numbered Lists
- ☐ Apply Border and Shading
- ☐ Using Find and Replace
- ☐ Format Painter and Redo
- ☐ Intro to Styles
- ☐ Sorting a List
- ☐ Formatting a List
- ☐ Inserting a Table
- ☐ Modifying a Table
- ☐ Formatting a Table
- ☐ Converting Text to a Table
- ☐ Inserting Symbols & Special Characters
- ☐ Inserting Images
- ☐ Apply Page Border and Color
- ☐ Headers and Footers
- ☐ Controlling Page Layout
- ☐ Watermarks
- ☐ Spellcheck and Grammar
- ☐ Using Research Tools
- ☐ Checking Accessibility

- ☐ Saving a Document to Other Formats

Mastering Word 2016 – Advanced

- ☐ Manipulating Images
- ☐ Adjust Image Appearance
- ☐ Insert Video and Screenshots
- ☐ Text Boxes and Pull Quotes
- ☐ WordArt and Text Effects
- ☐ Shapes
- ☐ SmartArt
- ☐ Sharing Documents
- ☐ Co-Authoring
- ☐ Track Changes
- ☐ Combining Changed Documents
- ☐ Merge Changes from Other Documents
- ☐ Captions
- ☐ Cross-References
- ☐ Bookmarks
- ☐ Hyperlinks
- ☐ Footnotes and Endnotes
- ☐ Citations and Bibliography
- ☐ Suppressing Information
- ☐ Formatting and Editing Restrictions
- ☐ Restrict Document Access

- ☐ Digital Signatures
- ☐ Using Forms
- ☐ Modify Forms
- ☐ Using Macros
- ☐ Creating Macros

Mastering Word 2016 – Intermediate

- ☐ Sorting Table Data
- ☐ Cell Layout
- ☐ Calculations and Equations
- ☐ Create a Chart
- ☐ Add Excel Tables and Objects
- ☐ Text Styles
- ☐ Style Sets
- ☐ Custom List and Table Styles
- ☐ Apply Document Themes
- ☐ Insert Building Blocks
- ☐ Create and Modify Building Blocks
- ☐ Insert Fields Using Quick Parts
- ☐ Create a Document Using Templates
- ☐ Create a Template
- ☐ Modify a Template
- ☐ Template Organizer
- ☐ Control Paragraph Flow

- ☐ Insert Section Breaks
- ☐ Insert Columns
- ☐ Link Text Boxes
- ☐ Insert Blank and Cover Pages
- ☐ Indexes and Concordances
- ☐ Insert Table of Contents
- ☐ Ancillary Tables
- ☐ Table of Authorities
- ☐ Manage Outlines
- ☐ Master and Subdocuments
- ☐ Mail Merge
- ☐ Advanced Mail Merge
- ☐ Merge Labels
- ☐ Merge Envelopes

Microsoft Lync Essentials

- ☐ What is Lync
- ☐ Setting up Contacts
- ☐ Status and Message
- ☐ Instant Messaging
- ☐ Audio & Video Communications
- ☐ Options and Settings
- ☐ Sharing
- ☐ Meetings
- ☐ Scheduling with Calendars
- ☐ Recording
- ☐ Other Lync Apps
- ☐ Hotkeys & Shortcuts

Microsoft Office 365: Essentials Training

- ☐ Introduction
- ☐ Interface
- ☐ Managing Email Online
- ☐ Tasks & Flags
- ☐ Working with Programs
- ☐ Using Office 365 Online
- ☐ Folders & Categories
- ☐ Rules & Policies
- ☐ Signatures
- ☐ Advanced Settings
- ☐ Calendars
- ☐ People (Contacts)
- ☐ Adding & Sharing
- ☐ Delegating Access
- ☐ Skydrive Pro
- ☐ Skydrive Pro Apps
- ☐ Versioning & Security
- ☐ Working with Files
- ☐ Sharing Files
- ☐ Web Apps
- ☐ Microsoft Office
- ☐ Mobile Apps
- ☐ Co-Authoring
- ☐ Microsoft Lync
- ☐ Intro to SharePoint Sites
- ☐ Newsfeed
- ☐ App Store & Templates

- ☐ Admin, Part 1
- ☐ Admin, Part 2
- ☐ Getting Support

Microsoft Word 2010

- ☐ Introduction
- ☐ The Ribbon
- ☐ The Vertical Scrollbar
- ☐ The Status Bar
- ☐ Adding Text
- ☐ Navigation Pane
- ☐ Selecting Text
- ☐ Cut, Copy, and Paste
- ☐ Undo and Redo
- ☐ The Backstage View
- ☐ Document Types
- ☐ Templates
- ☐ Finding Files
- ☐ Saving
- ☐ Printing
- ☐ Advanced Printing
- ☐ Fonts
- ☐ Choosing Fonts
- ☐ Basic Formatting
- ☐ Changing Case
- ☐ Text Effects
- ☐ Aligning and Justifying
- ☐ Indents
- ☐ Tabs

- ☐ Line Spacing
- ☐ Bullets and Numbering
- ☐ Widows and Orphan Options
- ☐ Shading and Borders
- ☐ Styles
- ☐ Themes and Overriding Styles
- ☐ Navigating in Style
- ☐ Applying Styles and Clearing Formatting
- ☐ Create Quick Style Set
- ☐ Table of Contents
- ☐ Hyperlinks and Bookmarks
- ☐ Footnotes, Citations, and Bibliography Index and Table of Figures
- ☐ Introduction to Tables
- ☐ Text to Tables
- ☐ Formatting Tables
- ☐ Rows and Columns
- ☐ Sorting Table Data
- ☐ Merging and Splitting Cells
- ☐ Convert a Table to Text
- ☐ Insert Excel Spreadsheet for Calculations and Charts
- ☐ QuickTables
- ☐ Pictures, Shapes, and Clipart
- ☐ Positioning, Sizing, and Cropping Graphics
- ☐ Wrapping Text Around Graphics
- ☐ Layout with Tables
- ☐ Adjusting Photos

- ☐ Special Effects for Graphics
- ☐ Applying Styles to Graphics
- ☐ Using Excel Charts in Word
- ☐ SmartArt
- ☐ Screenshot
- ☐ WordArt
- ☐ Headers and Footers
- ☐ Cover Page
- ☐ Text Boxes
- ☐ Equations, Symbols, and Objects
- ☐ Margins, Orientation, and Paper Size
- ☐ Sections
- ☐ Columns
- ☐ Watermarks, Page Borders, and Page Colors
- ☐ Spelling and Grammar
- ☐ Proofing and Autocorrect
- ☐ Thesaurus and Research Tools
- ☐ Tracking Changes and Showing
- ☐ Markup
- ☐ Accepting or Rejecting Changes
- ☐ Comparing and Combining Documents
- ☐ Emailing Documents
- ☐ Restricting Editing
- ☐ Digital Signatures
- ☐ Customizing The Quick Access Toolbar

- ☐ Changing Word Options
- ☐ Customizing the Ribbon
- ☐ Creating and Playing Macros
- ☐ Adding Macros to the Ribbon
- ☐ Keyboard
- ☐ Shortcuts
- ☐ Mail Merge
- ☐ Using Forms and Fields

Office 365 Essentials 2016

- ☐ Introduction
- ☐ The Office 365 Interface
- ☐ Outlook Email Basics
- ☐ Search and Folders
- ☐ Calendar Basics
- ☐ Calendar Search & Printing
- ☐ People
- ☐ Intro to OneDrive
- ☐ Using OneDrive Online, Part 1
- ☐ Using OneDrive Online, Part 2
- ☐ Using OneDrive Office Apps
- ☐ Using the OneDrive Sync Tool
- ☐ Sharing and Co-Authoring
- ☐ Stop Sharing
- ☐ Versioning and Recycle Bin

- ☐ SharePoint Libraries & Limitations
- ☐ Office Apps
- ☐ Office Apps, Part 2
- ☐ Intro to Skype for Business
- ☐ Using the Skype App
- ☐ Using Skype for Business Online
- ☐ Intro to Groups
- ☐ Calendar and Conversations
- ☐ Group File and Notebook
- ☐ Group Connectors
- ☐ Managing Groups
- ☐ Getting Help

Office 365 Essentials 2018

- ☐ Introduction
- ☐ Office 365 Home Page
- ☐ Navigation Bar
- ☐ Outlook Email Basics Part 1
- ☐ Outlook Email Basics Part 2
- ☐ Search and Folders
- ☐ Calendar Basics Part 1
- ☐ Calendar Basics Part 2
- ☐ People
- ☐ Intro to OneDrive
- ☐ Using OneDrive Online Part 1
- ☐ Using OneDrive Online Part 2

- ☐ Using OneDrive Office Apps
- ☐ Using the OneDrive Sync Tool
- ☐ Stop Sharing
- ☐ Office Apps Part 1
- ☐ Office Apps Part 2
- ☐ Intro to Skype for Business
- ☐ Intro to Groups
- ☐ Calendar and Conversations
- ☐ Group File Sharing and
- ☐ Notebook
- ☐ Delve and My Analytics
- ☐ Getting Help

OneDrive Essentials

- ☐ Intro to OneDrive & OneDrive for Business
- ☐ Using OneDrive Online, Part 1
- ☐ Using OneDrive Online, Part 2
- ☐ Using OneDrive in Office Apps
- ☐ Using The OneDrive Sync Tool
- ☐ Sharing and Co-Authoring
- ☐ Stop Sharing
- ☐ Versioning and Recycle Bin
- ☐ SharePoint Document Libraries
- ☐ Outlook Online Essentials

- ☐ Outlook Email Basics
- ☐ Search and Folders
- ☐ Categories and Mentions
- ☐ Junk vs Clutter
- ☐ Tasks and Flags
- ☐ Calendar Basics
- ☐ Calendar Search & Print
- ☐ People
- ☐ Adding and Sharing Calendars
- ☐ Delegate Access
- ☐ Rules and Policies
- ☐ Signatures & Automatic Replies
- ☐ Advanced Email Settings

Power Up PowerPoint

- ☐ Introduction and Purpose – A Visual Approach Increases Retention
- ☐ The Process – Planning a Presentation
- ☐ Choosing Images from Paid Sites – Why ‘Royalty Free’?
- ☐ Choosing Images from Free Sites – Free and Royalty Free
- ☐ Picture Quality – Why Photos Instead of Clip Art?
- ☐ The Rule of Thirds – Part 1
- ☐ The Rule of Thirds – Part 2

- ☐ The Rule of Thirds – Part 3
- ☐ Working with Colored Backgrounds
- ☐ Direction of Photos – Drawing the Eye
- ☐ Using Text on Slides – Formatting Fonts
- ☐ Charts and Graphs – Do you really need them?
- ☐ Corporate Templates – Consistency vs. Constraints
- ☐ Convincing Your Boss or Your Clients
- ☐ Animations and Transitions – Motion with Purpose
- ☐ Fun with PowerPoint – Part 1: Polls
- ☐ Fun with PowerPoint – Part 2: Games & Video

QuickBooks 2013: Essentials

- ☐ Training
- ☐ Introduction
- ☐ Accounting Basics: Debits and Credits
- ☐ Accounting Basics: General Ledger
- ☐ Accounting Basics: Fiscal Year
- ☐ Accounting Basics: Accounts
- ☐ Accounting Basics: Accounting Process

- ☐ Accounting Basics: Specific Amounts
- ☐ Accounting Basics: Terminology
- ☐ Working with Company Files
- ☐ Preferences, Part 1
- ☐ Preferences, Part 2
- ☐ The Toolbar
- ☐ Updating Company Information
- ☐ Users and Security
- ☐ Navigation and The Home Screen
- ☐ Chart of Accounts
- ☐ Working with Items, Part 1
- ☐ Working with Items, Part 2
- ☐ Customer Center
- ☐ Vendor Center
- ☐ Sales Process
- ☐ Receiving Payments
- ☐ Credit, Memos, and Refunds
- ☐ Correcting Common Payment Mistakes
- ☐ Customer Prepayment, Part 1
- ☐ Customer Prepayment, Part 2
- ☐ Common Errors with Receipts
- ☐ NSF Checks
- ☐ Bad Debts
- ☐ Sales Reports
- ☐ Sales Tax Setup

- ☐ Paying Sales Tax
- ☐ Purchasing Orders
- ☐ Paying Bills
- ☐ Write Checks
- ☐ Tracking Credit Cards
- ☐ Bartering, Part 1
- ☐ Bartering, Part 2
- ☐ Handling Vendor Prepayments
- ☐ Report Center, Part 1
- ☐ Report Center, Part 2
- ☐ Memorized Transactions
- ☐ Find, Edit, & Delete

Secrets of the Office Guru Training

- ☐ Microsoft Excel – Advanced Charts
- ☐ Microsoft Excel – Autocorrect
- ☐ Microsoft Excel – Data Series
- ☐ Microsoft Excel – Data Tables
- ☐ Microsoft Excel – Goal Seeking
- ☐ Microsoft Excel – Print Area
- ☐ Microsoft Excel – Sorting and Filtering
- ☐ Microsoft Excel – Tables

- ☐ Microsoft PowerPoint – Animation Triggers
- ☐ Power Up PowerPoint – Working with Backgrounds
- ☐ Power Up PowerPoint – Getting Free Images
- ☐ Microsoft PowerPoint – Hiding and Deleting
- ☐ Microsoft PowerPoint – Photo Manipulation
- ☐ Microsoft PowerPoint – Animation Triggers from Video
- ☐ Microsoft PowerPoint – Sorting Slides
- ☐ Microsoft PowerPoint – Animation Triggers Based on Bookmark
- ☐ Microsoft Word – Applying Styles
- ☐ Microsoft Word – Merging and Splitting Cells
- ☐ Microsoft Word – Quick Access Toolbar
- ☐ Microsoft Word – Selecting Text
- ☐ Microsoft Word – Smart Art
- ☐ Microsoft Word – Templates
- ☐ Microsoft Word – Text Effects
- ☐ Microsoft Word – Themes and Styles
- ☐ Microsoft Word – Wrap Around Graphics

What's New in Excel 2013?

- ☐ New Functions in Excel 2013
- ☐ Using Flash Fill
- ☐ Quick Analysis and Slicers
- ☐ Optimizing Charts
- ☐ New Chart Formatting Options
- ☐ Pivot Charts
- ☐ Recommended Pivot Tables
- ☐ Power View

What's New in Excel 2019

- ☐ Charts & Images
- ☐ Sharing
- ☐ TextJoin & Concat
- ☐ Ifs Max Ifs & Min Ifs
- ☐ Switch
- ☐ Ink & Drawing
- ☐ New in Backstage View
- ☐ Extra Features

What's New in PowerPoint 2013?

- ☐ Changes in PowerPoint 2013
- ☐ Working with Sizes
- ☐ Background and Notes
- ☐ Misc Formatting Changes
- ☐ New Transitions
- ☐ Presenter View
- ☐ Eye Dropper
- ☐ Animations
- ☐ Insert Pictures
- ☐ Merge
- ☐ Guides
- ☐ Movie Clips
- ☐ Comments
- ☐ Presenting Online

What's New in Word 2013?

- ☐ Intro and Status Bar
- ☐ The New Backstage View
- ☐ Styles
- ☐ Positioning, Sizing, & Cropping Graphics

- ☐ Wrapping Text Around Graphics
- ☐ Tracking Changes & Showing Markup

What's New in Word 2019

- ☐ SVG Images & Icons
- ☐ 3D Models
- ☐ Online Images
- ☐ Sharing & Co-Authoring
- ☐ Dictate & Translate
- ☐ LinkedIn Integration
- ☐ Ink & Drawing
- ☐ Using SharePoint Properties
- ☐ Tap
- ☐ Accessibility Enhancements
- ☐ Editor
- ☐ Researcher & Smart Lookup
- ☐ Other Improvements (Mod Minis)

What's New in Office 2016?

- ☐ Tell Me and Smart Lookup for 2016
- ☐ New Ink Features in 2016

- ☐ Cloud Sharing and History Tools for 2016
- ☐ New Options for Old Features in 2016
- ☐ PowerPoint Changes for 2016
- ☐ Outlook Changes for 2016
- ☐ Excel Changes for 2016

What's New in Outlook 2019

- ☐ Integration with OneDrive
- ☐ Focused Inbox
- ☐ SVG Icons
- ☐ Accessibility Features
- ☐ New Calendar Features
- ☐ Groups

Windows 8

- ☐ Windows 8 Essentials, Part 1
- ☐ Windows 8 Essentials, Part 2
- ☐ Keyboard Shortcuts
- ☐ Touch Command in Windows 8
- ☐ Mouse Commands in Windows 8

Windows 8.1

- ☐ Introduction
- ☐ The Basics, Part 1
- ☐ The Basics, With Touch Charms
- ☐ Getting Connected
- ☐ Common Settings
- ☐ Getting Organized
- ☐ Using Snap Windows Apps
- ☐ Tips, Tweaks, and Gotchas
- ☐ Security & Backup

Windows 10

- ☐ Windows 10 Essentials
- ☐ Getting Around
- ☐ Login Options
- ☐ Cortana
- ☐ Task View
- ☐ Edge
- ☐ Windows Apps and Store
- ☐ Customization

Using Windows 10

- ☐ Introduction
- ☐ Using Windows 10
- ☐ Cortana and Search
- ☐ File Explorer and Quick Access
- ☐ Snap, Task View, and Virtual Desktops
- ☐ Windows 10 Apps
- ☐ Customization and Tips

Note

Software Skills courses are **not** eligible for 25- or 50-course packs. The Software Skills Library must be purchased as an entire library.