



Your Certified Cisco Solution Partner for Text to Speech

ReadSpeaker provides accurate, lifelike digital voices in a wide array of languages for enhanced self-service applications.

Cisco's expansive customer network can use ReadSpeaker's lifelike «Cisco Certified» text-to-speech voices in **Cisco Unified Customer Voice Portal and Cisco Unified Contact Center Express**. These products help businesses and organizations deliver a connected digital experience, enabling contextual, continuous, and capability-rich journeys for your customers, across time and channels. ReadSpeaker offers businesses a sophisticated, platform-agnostic text-to-speech solution (TTS) and expert hands-on assistance to create engaging voice interfaces.

Through Cisco's Solution Partner program, ReadSpeaker is building its momentum by developing, marketing, and selling its digital voice solution through Cisco's global network.

ReadSpeaker's text-to-speech solution, SpeechServer MRCP, is compliance-tested by Cisco for compatibility with its products, and ReadSpeaker is committed to maintaining interoperability with Cisco Unified Customer Voice Portal and Cisco Unified Contact Center Express products.

- ✔ Multiple languages addressing global reach: 30+ languages, 90+ natural sounding voices
- ✔ Ongoing language portfolio expansion with continuous quality improvement of existing languages
- ✔ Privacy enabled – no user data collected
- ✔ Real-time, unlimited voice output
- ✔ A choice of on-premise, hosted, cloud-based, or hybrid deployment options

Using advanced Deep Neural Network (DNN) technology, we continuously improve voice quality at all levels to deliver some of the most natural-sounding digital voices on the market. With over 20 years' experience, the ReadSpeaker team of experts are «Pioneering Voice Technology».



ReadSpeaker offers a portfolio of text-to-speech solutions designed to bring premium voice output to IVRs, voicebots, and other CX solutions, embedded solutions, public announcement and alerting applications. Examples include:

Customer Dialogue & Communication

ReadSpeaker's lifelike TTS voices bring high-quality, lifelike speech output to any customer-facing application. Serve customers automatically or direct them to a specific department if a customer service rep. is needed. Optimise your IVR systems management, effortlessly handle call spikes and deliver the best customer experience. Instantly generate outbound notifications whenever you need them, in an array of languages, scaled according to your needs.

Smart Assistants






If you're creating or deploying smart assistants, conversational agents or voicebots that perform tasks or services for end customers, leverage the communicative power of ReadSpeaker TTS voices to engage, inform, delight and entertain.

Custom Voices

ReadSpeaker has extensive experience in developing Custom Voices for leading companies that wish to stand out from the crowd and be instantly recognized across all their customer touch points. With an exclusive Custom Voice from ReadSpeaker, a brand sparks immediate recognition, making it easier to nurture the emotional connection with its customers.

For information on ReadSpeaker's complete portfolio of solutions, please go to
<https://www.readspeaker.com/>

ReadSpeaker is a global voice specialist providing dozens of languages and lifelike voices. Using its own industry-leading technology, the company delivers some of the most natural-sounding synthesized voices on the market. ReadSpeaker uses next-generation Deep Neural Network (DNN) technology to structurally improve voice quality at all levels. ReadSpeaker is a subsidiary of the Memory Disk Division (MD) of the HOYA Corporation, with offices in 15 countries, and over 10,000 customers in 65 countries, providing a complete text-to-speech (TTS) offering, both as Software-as-a-Service (SaaS) and as licensed solutions. A fully integrated TTS provider, ReadSpeaker encompasses all of HOYA's state-of-the-art technologies (NeoSpeech, Voiceware, VoiceText and rSpeak), providing a wide variety of applications for varying channels and devices in multiple industries. ReadSpeaker gives a voice to businesses and organizations for online, embedded, server or desktop needs, apps, speech production, custom voices and more. With more than 20 years' experience, the ReadSpeaker team of experts is leading the way in text to speech. ReadSpeaker is "Pioneering Voice Technology"

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