Your Certified Cisco Solution Partner for Text to Speech

ReadSpeaker provides accurate, lifelike digital voices in a wide array of languages for enhanced self-service applications.

Cisco's expansive customer network can use ReadSpeaker’s lifelike «Cisco Certified» text-to-speech voices in Cisco Unified Customer Voice Portal and Cisco Unified Contact Center Express. These products help businesses and organizations deliver a connected digital experience, enabling contextual, continuous, and capability-rich journeys for your customers, across time and channels. ReadSpeaker offers businesses a sophisticated, platform-agnostic text-to-speech solution (TTS) and expert hands-on assistance to create engaging voice interfaces.

Through Cisco's Solution Partner program, ReadSpeaker is building its momentum by developing, marketing, and selling its digital voice solution through Cisco's global network. ReadSpeaker's text-to-speech solution, SpeechServer MRCP, is compliance-tested by Cisco for compatibility with its products, and ReadSpeaker is committed to maintaining interoperability with Cisco Unified Customer Voice Portal and Cisco Unified Contact Center Express products.

Using advanced Deep Neural Network (DNN) technology, we continuously improve voice quality at all levels to deliver some of the most natural-sounding digital voices on the market. With over 20 years’ experience, the ReadSpeaker team of experts are «Pioneering Voice Technology».

For more information: https://www.readspeaker.com
ReadSpeaker offers a portfolio of text-to-speech solutions designed to bring premium voice output to IVRs, voicebots, and other CX solutions, embedded solutions, public announcement and alerting applications. Examples include:

**Customer Dialogue & Communication**

ReadSpeaker’s lifelike TTS voices bring high-quality, lifelike speech output to any customer-facing application. Serve customers automatically or direct them to a specific department if a customer service rep. is needed. Optimise your IVR systems management, effortlessly handle call spikes and deliver the best customer experience. Instantly generate outbound notifications whenever you need them, in an array of languages, scaled according to your needs.

**Smart Assistants**

If you’re creating or deploying smart assistants, conversational agents or voicebots that perform tasks or services for end customers, leverage the communicative power of ReadSpeaker TTS voices to engage, inform, delight and entertain.

**Custom Voices**

ReadSpeaker has extensive experience in developing Custom Voices for leading companies that wish to stand out from the crowd and be instantly recognized across all their customer touch points. With an exclusive Custom Voice from ReadSpeaker, a brand sparks immediate recognition, making it easier to nurture the emotional connection with its customers.

For information on ReadSpeaker’s complete portfolio of solutions, please go to [https://www.readspeaker.com/](https://www.readspeaker.com/)