# How to upgrade your public PCs to the new Princh Cloud Printer application

## Only for computers already running the Princh client software

This guide explains how to upgrade the existing Princh client software on your public PCs to the new Princh Cloud Printer application.

Make sure that you only follow this guide on public PCs that are already using our client software (Princh for Desktop). If you wish to install Princh Cloud Printer on a public PC that does not have Princh for Desktop installed, please contact Princh Support for advice.

1. Start out by downloading the Princh Cloud Printer installer. You can download it by clicking HERE

2. Run the installer on the PC that is already using Princh for Desktop.

3. During the installation, you will be asked to close Princh For Desktop. **Click OK.**
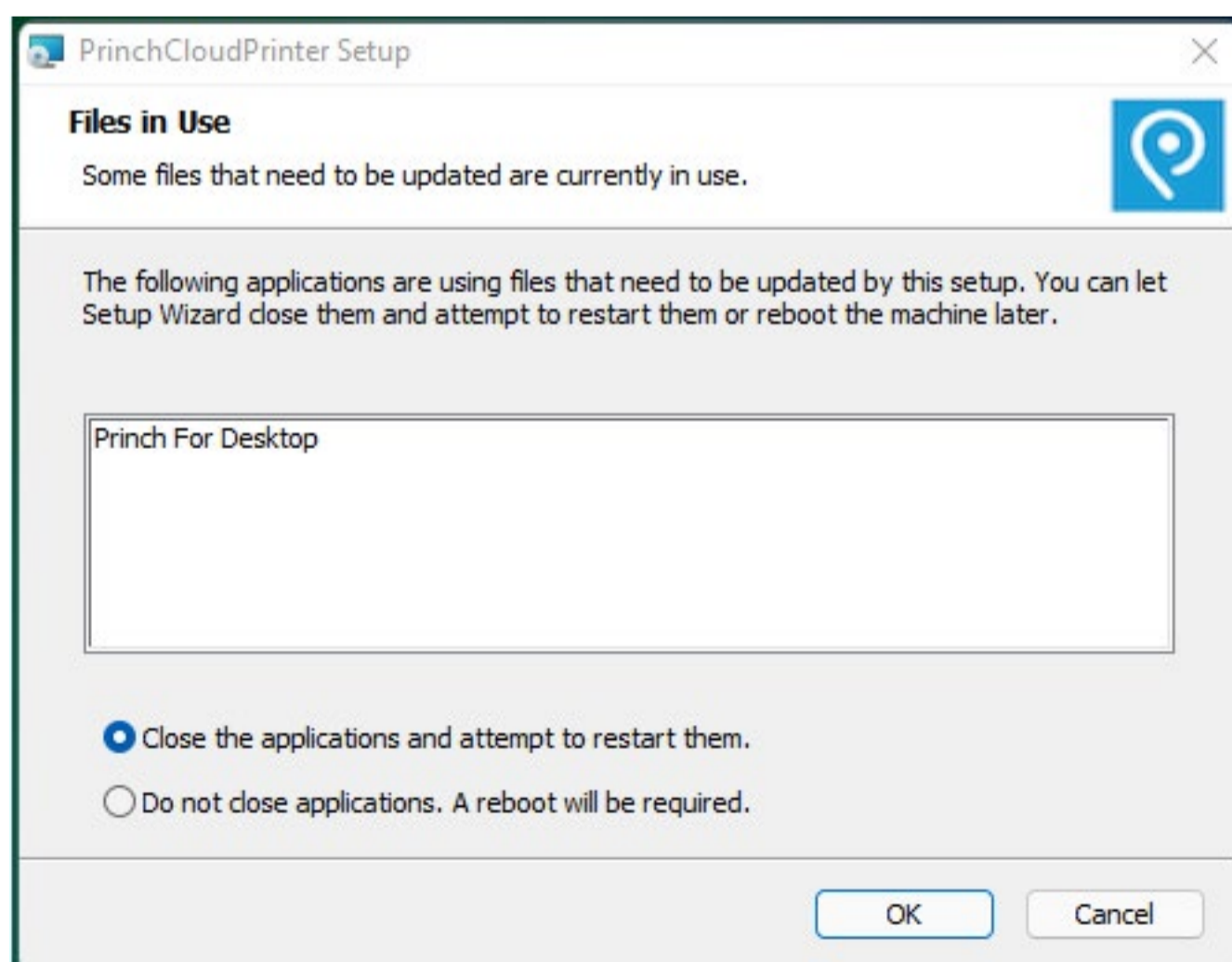
4. Another window may appear asking for permission to close Windows Print Spooler. If this happens, just click on OK.

5. Princh Cloud Printer has now been installed and is ready for use. If asked to restart the PC, please just ignore it – it is not necessary. Close the window.
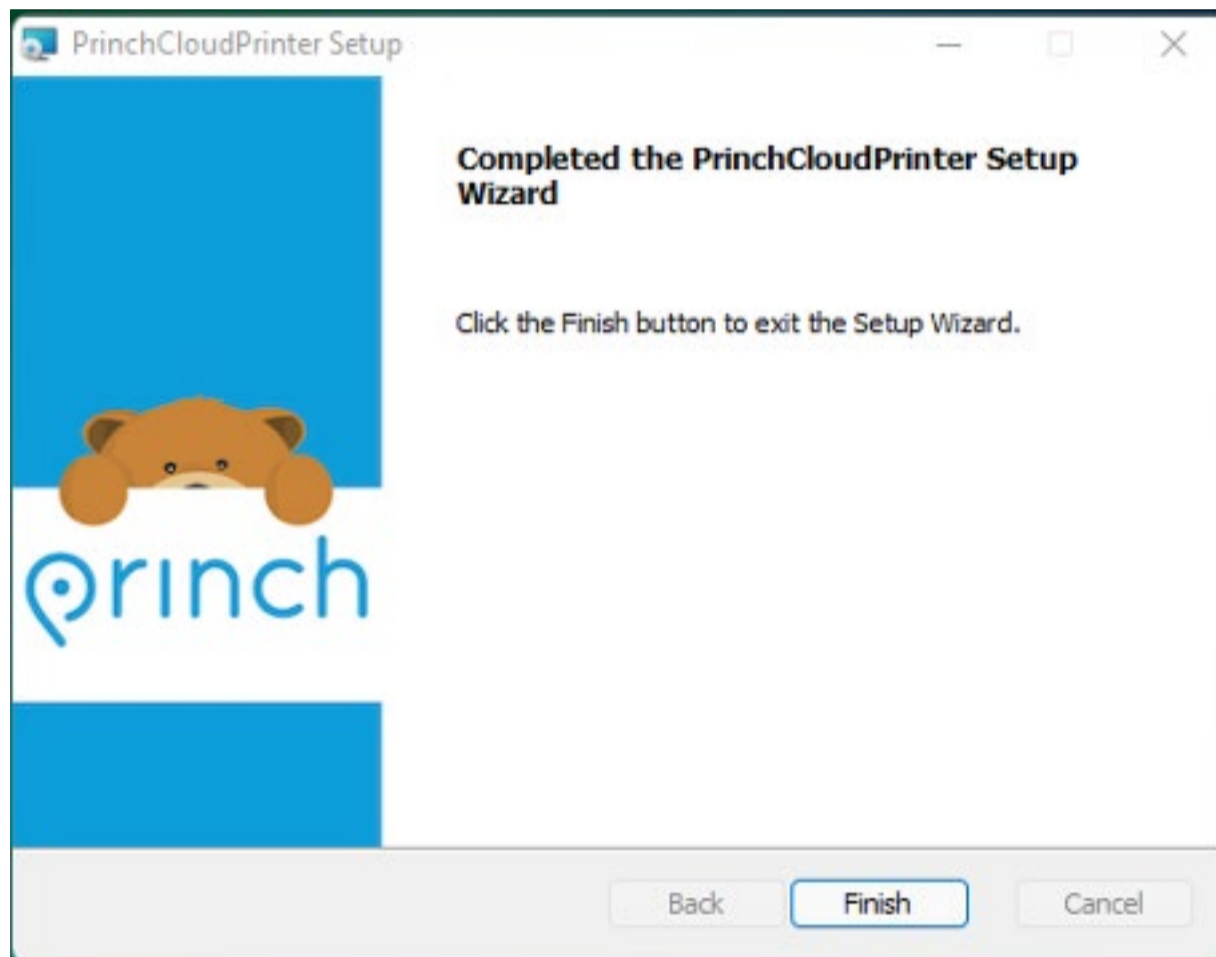
If you encounter problems our issues during this upgrade, please contact Princh Support right away and we will be able to assist.

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