

FAQs for Virtual Academy

- Upon purchase, you will be sent an email to create your virtual academy account.
- The enrollment begins the moment you accept the course agreement terms and conditions.
- Each course has 6 months to be watched and reviewed from the time you begin.
- Courses are mixed media with PowerPoint presentations and audio visuals in 4k format.
- Our instructors will not be live during the virtual but will be available to answer questions you may have in the discussion forum in a timely manner.
- You may skip to each section; however, the course is not complete until you watch all sections of the training and take all applicable assignments or quizzes.
- Please have recommended materials readily available to practice along i.e., practice pads, needle configurations and appropriate pigments. ***Training items are for purchase and not included in trainings.***
- Certification for each course will be given after completion of the course.
- No refunds will be accepted after enrolling in the course.
- Please make sure that you have highspeed Wi-Fi/broadband or have access to this before enrolling.
- Trainings are non-transferable and you will be removed from course if multiple logins from other IP addresses are detected.