

CRM Web Solutions, LLC – Privacy Policy - 7/01/2019
This Web Application is Operated by CRM Web Solutions, LLC

The Child Care CRM web application is owned and operated by CRM Web Solutions, LLC, 1910 Central Drive Ste 410, Bedford, TX 76021. Please address all inquiries or concerns about this website to this address.

Privacy Policy

We at CRM Web Solutions (dba ChildCareCRM and ChildCareForms) respect your concern about privacy and what steps we are taking to ensure your information remains private. We value the trust that you place in us with your information and take precautions to ensure that this information remains safe. This privacy policy describes the information we collect and what may happen to that information. Please take a few minutes to review how ChildCareCRM.com collects, protects and uses the information you provide us. This policy may be updated from time to time without prior written notice

Important Terms

When reviewing this privacy statement you should be familiar with the terms "personally identifiable information" and "aggregate information." Personally identifiable information is any information that can be used to identify, contact, or locate a person as an individual. Common examples of personally identifiable information are a person's name, address, phone number and email address.

Aggregate information is composite information that groups information about you with other individuals. This kind of information cannot be used to identify individual contact information or track individual patterns. For example, aggregate information could show that 75% of staff are using the ChildCareCRM platform on any given day or that there are 780 open opportunities within an organization of which 167 have completed tours.

Collection of Information

In order to provide high quality services to our Clients and our Clients' customers and prospects, CRM Web Solutions, LLC requires the use of personally identifiable information.

Personally identifiable information about Client's staff and their customers' and prospects' parents/guardians and their children, is provided to CRM Web Solutions, LLC from Client organizations for which those individuals have a relationship. When your organization registers with one of the CRM Web Solutions, LLC platforms, we collect personally identifiable information, including (but not limited to) names, addresses, email addresses and phone numbers. We may also collect personally identifiable information through surveys, payment forms, voluntarily submitted profile data, emails we receive from you and interactions with our websites.

In addition, we may collect personal and aggregate information from correspondence we have with Client organizations and their employees. These communications may be in the form of emails, texts, chat, online surveys and/or data collected from phone conversations. Likewise, any information obtained through electronic means such as "cookies" and website usage tracking data may be collected. This information helps CRM Web Solutions, LLC compile aggregate statistics about our Clients and their use of our platforms, which allows us to make improvements in design and content to better serve you.

Ownership and Use of Information

All Client organization information, including individual employee information and their

customers' and prospects' data provided through our platforms shall remain the property of the providing Client organization. CRM Web Solutions, LLC may use this information to provide individualized, directed information, content and/or support services to select individuals within your organizations. No personally identifiable information will be distributed or shared with any third parties without the written consent of the providing organization. In an effort to provide you with additional and uniquely compelling benefits for goods and services, CRM Web Solutions, LLC reserves the right to share aggregate information with existing Client organizations, potential clients and vendors. We will NOT enter into agreements that allow third parties to collect personal information directly through our services.

Please be aware that any third-party links found within the CRM Web Solutions, LLC platforms, emails or texts may direct you to a website outside of the control of CRM Web Solutions, LLC. We are not responsible for the privacy practices or content of any third parties. Therefore, you should review and understand other websites privacy policies.

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