

# CHOUA CHA

## CAREER OBJECTIVE

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Junior Software Developer with hands on experience in full stack development utilizing code languages such as C#, JavaScript, HTML, CSS, and SQL. Ready to take these skills to a fast-paced company, providing exceptional service to our customers and exceeding project expectations.

## WORK EXPERIENCE

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### The Management Group (TMG) – Milwaukee, WI

*IRIS Consultant, October 2018 – June 2020*

- Assisted individuals and families to plan their long-term care needs.
- Manage 50+ partners/participants throughout Milwaukee and Sheboygan
- Interviewed employees to provide supportive and personal care services to participants.
- Conducted quarterly and annual home visits with participants.
- Aided participants to find affordable housing, jobs, schools, and the hiring of workers to provide supportive and personal care services.
- Assessed and monitored monthly budgets to ensure that state funding were properly utilized.

### DEPARTMENT OF HEALTH SERVICES (DHS) - Milwaukee, WI

*Healthcare Specialist, Aug 2013 – October 2018*

- Manage cases consisting of Medicaid, EBD, Foodshare, and Child Care
- Answer and troubleshoot questions and concerns from customers via telephone, email, or in person
- Work directly with Hmong applicants to determine eligibility for statewide programs
- Read and interpret federal and state policies to Hmong applicants
- Assist management to translate and write telephonic signature, signs, and policies in Hmong that is used on multiple sites
- Worked directly with elderly and disabled Hmong applicants to establish medical deductibles
- Manage front desk duties to direct applicants, redirect phone calls, schedule meetings for Supervisor and Management
- Assist the team supervisor in teaching, training, and monitoring caseloads to meet deadlines

## CONTACTS

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- 📍 Milwaukee, Wisconsin

## SKILLS

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- C#
- JavaScript
- HTML & CSS
- ASP.NET Core
- REACT
- Bootstrap
- MySQL

## PROJECTS

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- GAWN – Lawn service web app (ASP.NET Core)
- Movie Library (API, JQuery, AJAX)
- Robots Vs. Dinos (C#)
- Profile (HTML, CSS)

## EDUCATION

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devCodeCamp

*Certification of Completion -*

Full Stack Development, 2020

Moody Bible Institute

*Bachelor of Science -*

Pastoral Studies/Counseling, expected graduation in Spring 2022