

Certn Integration Setup Instructions

Purpose of Integration

The Certn and Tugboat Logic integration allows you to automatically collect evidence that background checks have been conducted on all new hires.

Document Outline

The Certn Integration Setup Instructions document walks you through the Certn and Tugboat Logic integration.

This document is divided into four steps:

Step 1: Create an API Key in Certn

Step 2: Getting Started in Tugboat Logic

Step 3: Authentication Instructions

Step 4: Configuration Instructions

Step 1: Create an API Key in Certn

Note: This integration only uses report-level metadata in order to serve as evidence that background checks have been conducted. Tugboat Logic collects the following data for each background check:

Candidate Name Report ID Applicant type (report type)

Candidate email Team name Adjudication Status

Report Date Team ID Report Status



To continue with this integration, please complete the following steps:

- 1. Log in to Certn (app.certn.co/login)
- 2. Click the profile icon in the top right corner.
- 3. Select Settings from the drop-down menu.
- 4. Click Add a Team to create a new team (if applicable)
- 5. Navigate to the correct Team and click Team Settings.
- 6. Select API Keys from the menu on the left.
- 7. Click Add API Key to create an API Key.
- 8. Copy the API Key and save it for later use.

Step 2: Get Started in Tugboat Logic

- 1. Login to Tugboat Logic (https://my.tugboatlogic.com).
- 2. Navigate to Settings in the left-hand navigation.
- 3. Click the arrow and select "Manage Integrations".
- 4. Select Certn.

Step 3: Authentication Instructions

- 1. Click Setup Credentials.
- 2. Enter the Certn API Key (created in **Step 1: Create an API Key in Certn**).
- 3. Click "Save Credentials".

Step 4: Configuration Instructions

- 1. Click Configure Certn Integration or click the orange plus to create a service.
- 2. Select the Certn Teams that will be included in the evidence collection.
- 3. Choose the Evidence Collection Location.



Step 4: Configuration Instructions (Continued)

- 4. Click "Save".
- 5. Click "Sync All Services". (Note: It may take a few minutes to sync the data).
- 6. Refresh the page.
- 7. Choose a date from the "Select Date" calendar to collect evidence from a previous date (if applicable).
- 8. Click "Collect From Selected Date" (if applicable).
- 9. Choose one of the following options:
 - Click the orange plus to add another service.
 - Exit the Certn and Tugboat Logic integration.