



SERVER

Job Title: Server
Reports To: FOH Supervisor
Revised Date: May 2021

Department: Food and Beverage
Exempt Status: Non-Exempt

SUMMARY

Servers will provide a memorable experience for all guests on property, delivering exceptional customer service. Applicants must have excellent communication and organizational skill sets. This is a high energy, high touch position that will require excellent people skills and the ability to work weekdays, weekends, and holidays when necessary.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide guests with a quality food and beverage experience
- Deliver exceptional customer service while presenting a professional and positive image of the organization
- Organized, responsible and maintain attention to details
- Anticipate and deliver on guest needs
- Knowledge of selling techniques, menu, wines, liquors, beers, specials, pricing and availability
- Complete side work as directed
- Support safe work habits and a safe working environment at all times
- All accounting and cash handling procedures must be accurately followed and accounted for

QUALIFICATIONS

- Good communication and organizational skills
- Detail oriented
- 1-year of restaurant experience is required
- Work in a multi-task environment with a sense of urgency
- All accounting and cash handling procedures must be accurately followed and accounted for

PHYSICAL DEMANDS

- Requires the ability to stand and walk for long periods of time throughout the day
- Required to serve indoors and outdoors on the patio in various weather conditions
- Must be able to lift and carry 25 pounds

ADDITIONAL POSITION RESPONSIBILITIES

It is expected that other duties and responsibilities will arise from time to time. While this is intended to be an accurate reflection of the position, management reserves the right to revise and/or assign additional tasks whenever circumstances warrant. Annually, performance standards will be reviewed and updated to reflect any additional critical tasks required of this position.