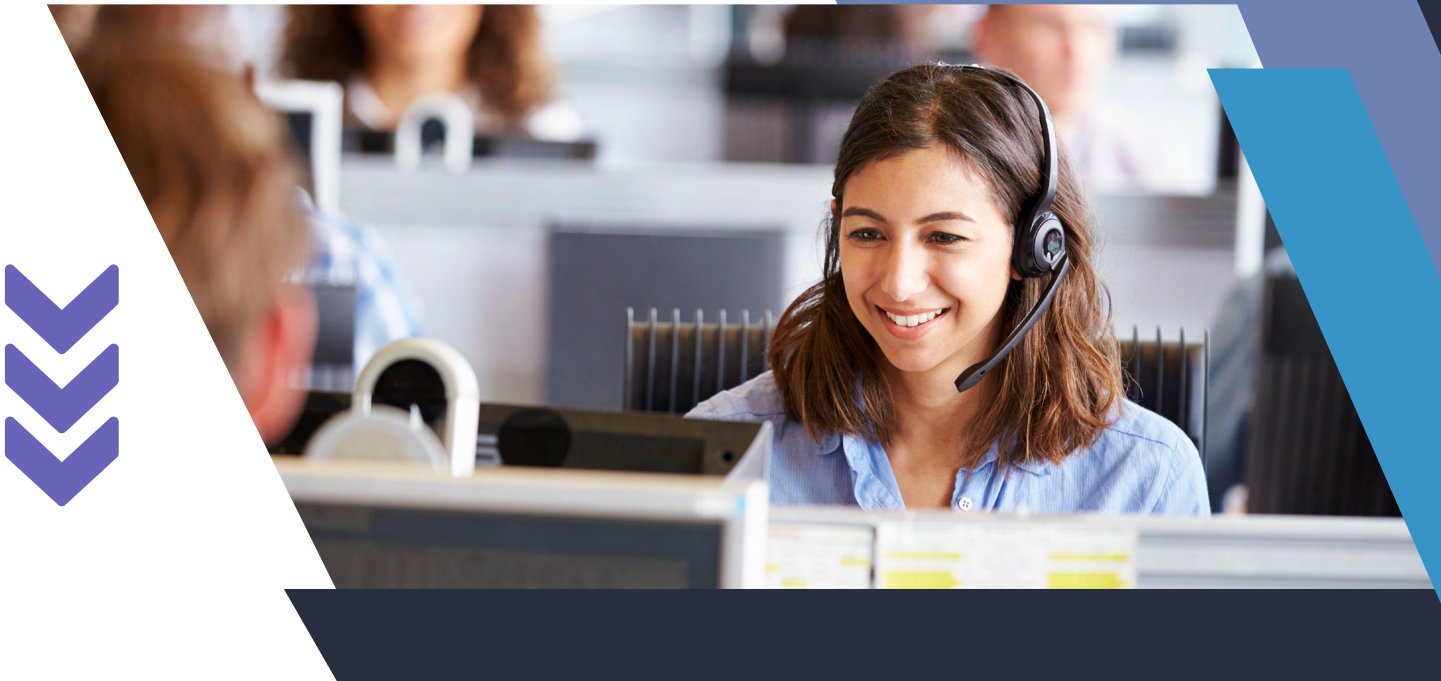


# Reliable & cost-effective PSTN connectivity for your CCaaS platform



## Effortless connectivity that can save you up to 60% on your contact center costs

Transition your contact center usage cost into a fixed cost with a proven connectivity partner like G12 Communications. Reduce costs, scale on demand, decrease wait times, and improve reliability with Contact Center Connect.

For the major players in the cloud contact center space, PSTN connectivity is often an afterthought. Most lack the infrastructure for PSTN connectivity or rely on underlying partners to provide it, which can lead to high costs, unreliable service, and a poor customer experience.

Work with an experienced connectivity provider who understands SIP Trunking and your contact center's unique needs. Scale efficiently with a fixed-cost solution that's supported by a geo-redundant network.

## HIGHLIGHTS



**Save up to 60%  
on contact center  
usage costs**



**Automatically  
scale to meet  
demand**



**Multiple POPs  
and built-in geo  
redundancy**



**Full support for  
industry-leading  
CCaaS solutions**

# Let an experienced provider handle your critical Contact Center traffic



## **Tailored to your business**

An industry and organization-specific approach based on a deep understanding of PSTN infrastructure and contact centers.

## **Cut down on costs**

Stop relying on your CCaaS vendor for charge by the minute PSTN. Unlock new cost savings by working with a specialized vendor.

## **Leverage any platform**

Use any leading enterprise CCaaS solution. Our full support and integrations get you connected as quickly as possible. Existing Direct Connections to the largest 5 CCaaS Providers.

## **Secure, reliable connectivity**

Safeguard sensitive data with TLS secure SIP Trunking. Easily manage auditing, call routing, and reporting.

## **Responsive customer support**

We monitor your network for spikes and anomalies, notifying you when scaling is needed, so you can stay in control.

## **Geo-redundant points of presence**

We have multiple POPs in North America and a 99.999% uptime guarantee. Effortlessly scale capacity up or down as-needed.

**Bring together your contact center and customers with Contact Center Connect**



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