

SIP TRUNKING FOR CONTACT CENTERS

Reliable & Cost-Effective PSTN Connectivity for Your CCaaS Platform



Transition your contact center usage cost into a fixed cost with a proven connectivity partner like G12 Communications. Reduce costs, scale on demand, decrease wait times, and improve reliability with Contact Center Connect.

Effortless connectivity that can save you up to 60% on your contact center costs.

For the major players in the cloud contact center space, PSTN connectivity is often an afterthought. Most lack the infrastructure for PSTN connectivity or rely on underlying partners to provide it, which can lead to high costs, unreliable service, and a poor customer experience.

Work with an experienced connectivity provider who understands SIP Trunking and your contact center's unique needs. Scale efficiently with a fixed-cost solution that's supported by a geo-redundant network.

Why Choose G12?

- Active services in over 45 countries, including North America
- Access US-based support
- Design, build, and deploy with our cloud communications with our diverse service portfolio

HIGHLIGHTS



Save **up to 60%** on contact center usage costs



Automatically scale to meet demand



Multiple POPs and built-in geo redundancy



Full support for industry-leading CCaaS solutions

G12
communications

Book a demo with G12 Communications today.

Let an Experienced Provider Handle Your Critical Contact Center Traffic

Tailored to Your Business

An industry and organization-specific approach based on a deep understanding of PSTN infrastructure and contact centers.

Cut Down On Costs

Stop relying on your CCaaS vendor for charge by the minute PSTN. Unlock new cost savings by working with a specialized vendor.

Leverage Any Platform

Use any leading enterprise CCaaS solution. Our full support and integrations get you connected as quickly as possible. Existing Direct Connections to the largest 5 CCaaS Providers.

Secure, Reliable Connectivity

Safeguard sensitive data with TLS secure SIP Trunking. Easily manage auditing, call routing, and reporting.

Responsive Customer Support

We monitor your network for spikes and anomalies, notifying you when scaling is needed, so you can stay in control.

Geo-Redundant Points of Presence

We have multiple POPs in North America and a 99.999% uptime guarantee. Effortlessly scale capacity up or down as-needed.

Bring together your contact center and customers with Contact Center Connect.

Book a demo with G12 Communications today.

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