

# Keep communications flowing with direct routing for Microsoft Teams



## The same high quality calls—for up to 40% less

Direct routing for Microsoft Teams turns an industry-leading collaboration solution into a full-fledged business phone system that can leverage the public switched telephone network (PSTN). Cut costs, enhance call quality, and stay competitive with G12's Direct Routing solution.

The global transition to remote work has left IT departments struggling to keep up. Do you have the right systems in place to unify your communications? Enhance productivity and empower your customer experience with Direct Routing for Microsoft Teams.

Initiate, receive, and transfer calls to and from landlines without ever leaving the Teams interface. Direct routing lets your business make the most of Teams by connecting your internal communications tool to the PSTN.

## HIGHLIGHTS



Global number coverage



Save 40% or more over MS calling plans



Experienced telecom support



Fixed trunk and DID pricing

# Keep communications flowing with Direct Routing for Microsoft Teams



## Office phone functionality in MS Teams

Turn your Microsoft Teams solution into a dedicated business phone, complete with local and international calling, quick number porting, and access to the PSTN network.

## Unlimited domestic calling

Enjoy unlimited outbound and inbound calls within the U.S. and Canada. Make international calls with confidence using our cost-effective international calling plans.

## Flexible calling plans

Microsoft Calling Plans are pre-packaged and offer little to no room for negotiation. Partnering with G12 lets you customize your communications to satisfy your exact needs.

## Reduced calling costs

Keep your teams in sync while steering clear of expensive and inflexible Microsoft Calling Plans. Our transparent pricing model lets you purchase a per session and number model paying only for what your organization needs.

## Simplified user management

Add, manage, and port numbers with ease. Seamlessly migrate users from your legacy PBX individually or in groups. Our trained technicians help you connect to the PSTN with ease.

## Responsive customer support

Do you have limited in-house expertise? Get the help you need when you need it. Take control of your communications with access to our 24/7 technical support team.

**Unify internal and external communications with Direct Routing for Microsoft Teams**



1 (877) 311-8750



sales@g12com.com

