

# Top 15 Business Phone Features Checklist

What do you want and need in a business phone system? Use this list to identify must-have features for your growing business. As you talk to different vendors, ask to see demos of must-haves and learn more about new features.

Business Phone Features	Must Have	Learn More	Don't Need
<b>b-hive Basic Features</b>			
Call Forwarding			
Find Me Follow Me			
Web Based Portal			
<b>b-hive Pro</b> (Basic Features Above, Plus)			
Virtual Fax			
Chat System (Communicator)			
One Number			
<b>b-hive Add on Features*</b>			
Call Transfer/Extensions			
Auto Attendants			
Voicemail + Voicemail to Email			
Mobile App			
Call Analytics			
Hold Music			
Conference Calls			
Intercom			
International Calling			

\*To see a complete list of Add On features for b-hive, please visit: <https://www.broadvoice.com/cloud-communications/b-hive-features/>