

Fair Insurance Code



IUA is a member of the DUAL Group

DUAL New Zealand Limited (DUAL), International Underwriting Agencies Ltd (IUA), a member of the DUAL Group, and Underwriters at Lloyd's proudly support the Fair Insurance Code. The purpose of the Code is to raise standards of practice and service in the general insurance industry. Our Policies are Insurance Council of New Zealand's Fair Insurance Code of Practice compliant, apart from any claims adjusted outside New Zealand.

A copy of this Code is available by contacting DUAL (ph: +64 09 973 0190), IUA (ph: +64 09 914 6440) or from the Insurance Council of New Zealand's website at www.icnz.org.nz.

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