

# PRO ASSIST

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## Be more efficient!

PROASSIST HELPS SHOP OWNERS  
EVALUATE AND TAILOR SPENDING ON  
MULTIPLE INFORMATION PLATFORMS:

- Identifix
- AllData
- Sure Track
- Mitchell
- Motor



**THIS IS THE MAGIC BUTTON.**  
All the answers from an elite  
diagnostic support team OE  
trained master technicians.

## Affordable, comprehensive remote diagnostic support for any shop.

IMPROVE SHOP EFFICIENCY AND  
INCREASE SALES AT ANY LEVEL SHOP.



**IMPROVE SHOP EFFICIENCY  
AND INCREASE SALES  
AT ANY LEVEL SHOP.**

MDPROASSIST

## PROFESSIONAL REMOTE DIAGNOSTIC SUPPORT.

ELITE DIAGNOSTIC  
SUPPORT THROUGH  
A TEAM OF OE TRAINED  
MASTER TECHNICIANS.



**INCREASE PROFITABILITY  
AND ROI**  
by being able to offer more  
chargeable services and  
reduce subletting.



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# PRO ASSIST

**Matco's ProAssist offers any auto repair shop the ability to accept more jobs and operate more efficiently.**

ProAssist gives any shop instant diagnostic expertise through a Professional Diagnostic Remote Support team of elite OE trained master technicians.

**VEHICLE TECHNOLOGY HAS CHANGED. YOUR REPAIR SOLUTIONS SHOULD TOO.**

**Simplify the solution with ProAssist!**

Today's auto service shops need to have factory tooling to fix today's cars. Having them on hand for all manufacturers is expensive and requires certain expertise. This causes an increase in: sublet work (mobile tech, dealership, specialty shop) unbillable hours and an inability to find experienced, competent technicians.

**Inability to find and access accurate repair information.**

**Repair processes are now challenged with restricted access and security related components.**

**More often an OE tool is required to complete the repair.**



## Questions?

For complete coverage info visit  
<https://landing.matcotools.com/proassist>

Reach us by phone or email:  
(844) 914-1900 / ProAssist@opusivs.com



### Technical Support provided through IVS 360™

- 100+ OE trained brand-specific master technicians
- Live remote support for all major U.S. domestic, Asian and European brands

### Integrated CarDAQ-J2534 Pass Thru

- Perform diagnostic and programming functions with the most widely recognized and OE approved J2534 device on the market

### Remote Assisted Programming (RAP®)

- Guaranteed results
- Complete programming events in-house

### OE scanning

- Comprehensive vehicle scans completed by a remote team of factory-trained technicians
- Gain access to factory diagnostic tools in a cost-effective manner, without requiring extensive technician training