

# PROASSIST SET UP

## 1. POWER ON YOUR PROASSIST

- Connect the DLC cable to the ProAssist device
- Connect 16-pin DLC cable to vehicle
- Turn ignition on
- The device will automatically boot up to the login screen
- Enter login credentials created in step 1



## 2. INTERNET CONNECTION

- The **ProAssist** device should automatically connect to the internet with the internal cellular modem
- If the **Wi-Fi** icon in the upper-right shows no network, refer to Internet connection setup



## 3. IVS 360 - REMOTE DIAGNOSTIC SUPPORT

- Select **ProAssist** to request a support session with a live repair specialist
- IVS 360 can be used for assistance in diagnosing vehicle systems or any other repair related questions



## 4. IVS 360 - SUBMIT REQUEST

- Complete the necessary information fields to submit your support request
- A IVS 360 technician will be calling you on the number entered
- Double check for accuracy and make sure the line is available to receive your call



## 5. POWER DOWN DEVICE

- Click Settings, then Power Off/Shut Down
- Following proper shutdown prevents Windows OS corruption



## PROASSIST MENU

### OE SCAN



Select to request a comprehensive vehicle scan performed by a factory trained remote technician using OEM licensed software.



### RAP REMOTE ASSISTED PROGRAMMING



ProAssist can be used to remotely program and calibrate vehicle modules, follow instructions on the screen and contact our call center at **844-REFLASH** to schedule an appointment.



### J2534 PASS-THRU

Functions as a stand-alone J2534 pass-thru device when used with your PC and OE purchased subscription. Use the included USB cable to connect your ProAssist device to your PC.



### SETTINGS

**Wi-Fi:** Confirm available Wi-Fi connections

**Logout:** Current user log out and log in

**Volume:** Select speaker volume

**Update:** Allows user to check for software updates

**Power Off/Shutdown:** Use to shut down device



MDPROASSIST

# PRO/ASSIST

## REMOTE SUPPORT & PROGRAMMING DEVICE



## QUICK-START GUIDE





## REGISTER UNIT

### 1. LOGIN OR REGISTER FOR AN ACCOUNT

On your computer navigate to [www.matcodiagnostics.com](http://www.matcodiagnostics.com)  
Login or register for an account



### 2. CLICK ON THE PROASSIST ICON



### 3. REGISTER YOUR PROASSIST

Click on Register Device.



### 4. ACTIVATE YOUR PROASSIST

Enter serial number, activation code and postal code. Click on Activate.



Enter serial number.



Enter activation code.



Enter postal code.

## REGISTER UNIT

### 5. PROASSIST CUSTOMER AGREEMENT

After you click "Activate" you'll be directed to the OPUS ProAssist Customer Agreement page. Read the Customer Agreement.



### 6. ENTER YOUR INFO

Enter your billing address and credit card information.

**Credit Card Information**

Credit Card Type \*

Credit Card Number \*

Expiration Date \*

Security ID \*

☐ Bill future transactions to this card

Please complete and sign the form below: (\*) indicates required fields

**Billing Address**

First Name \*

Last Name \*

Company Name \*

Address \*

Address 2 \*

City \*

State / Province \*

Country \*

Zip \*

Email Address \*

Phone Number \*

☐ Shipping address is the same as billing address

### 7. DEVICE INFO

Your device info will be populated by the device. Add your signature and any comments. CLICK and HOLD submit button to sign.

**Device(s)**

Serial Number \*

**Matco User Information**

Company ID \*

Activation Code \*

**Signature**

I have read, understood, and agree to the terms & conditions of this document by signing below (using your mouse\* or finger/stylus, if using a tablet)

\* You must CLICK and HOLD the left mouse button in order to sign using your mouse.

## REGISTER UNIT

### 8. COMPLETE YOUR REGISTRATION FOR PROASSIST

A confirmation email is automatically sent to the email address entered in the agreement. Click on green COMPLETE YOUR REGISTRATION button within message to create user password.



### 9. POWER ON AND SIGN IN

Power on your ProAssist device and login to begin using it. Username is the same email address entered in the agreement. Password will be what user created in step 8.



### NEED SUPPORT?

Reach us by phone or email:  
(844) 914-1900 / [ProAssist@opusivs.com](mailto:ProAssist@opusivs.com)