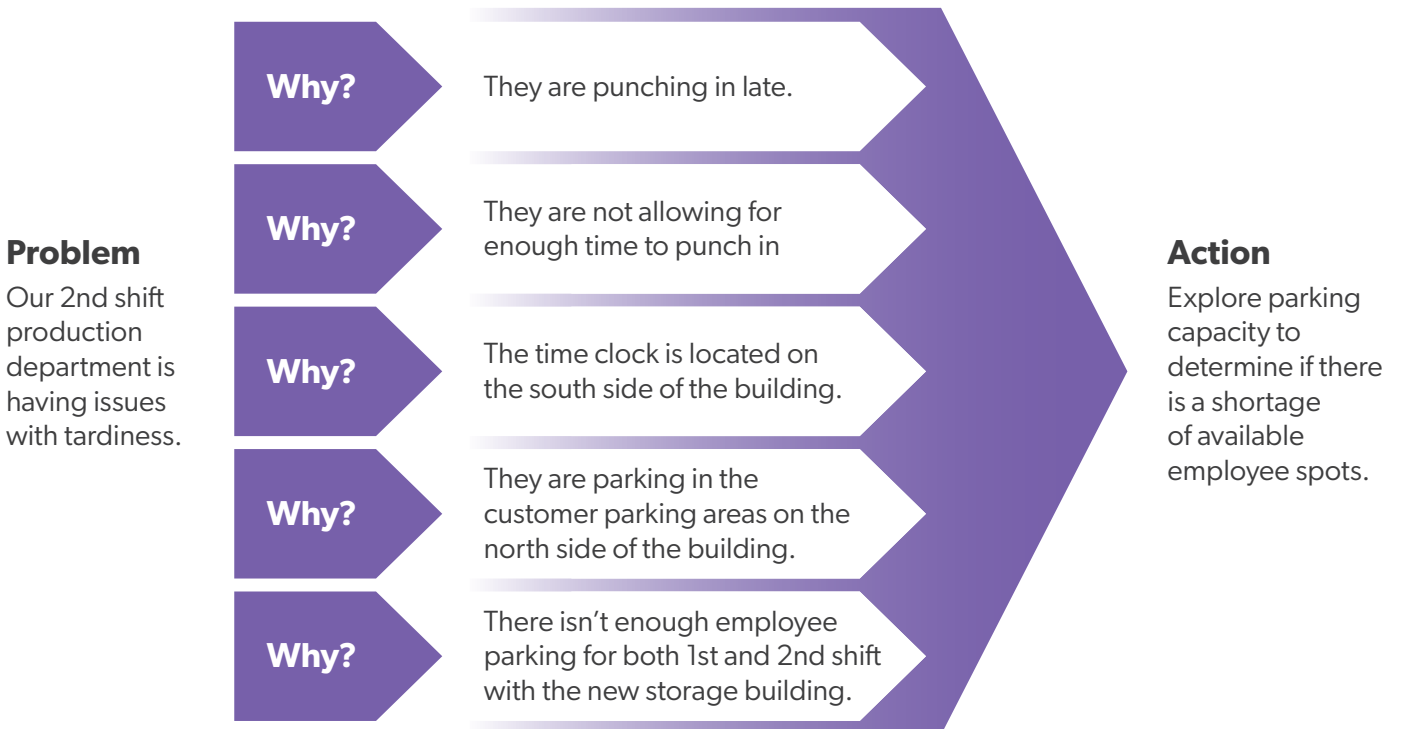




Root Cause Samples

5 Whys Example

The 5 Whys is a technique used to determine the root cause of an issue. It explores the cause-and-effect relationship to a particular problem. Identifying a potential root cause is an important part of the analytic process.



- continued

Fishbone Diagram Example

The fishbone diagram is also known as the cause-and-effect diagram or herringbone diagram. It assists in identifying reasons for issues and/or process failures. This method assists in pinpointing a root cause for analytical purposes.

