

# Virtual Fax

No Fax Machine or Dedicated Phone Line Needed



FAX

## Fax to Email and Email to Fax

Virtual Fax is a combination of fax to email and email to fax services. It's an ideal way for a business to have a fax facility without the need for a fax machine or a fax line. It's paperless, highly efficient and significantly reduces running costs. It's the 21st century way of faxing.



### Low Monthly Access-Fee

Save \$\$\$ with Our Ultra-Competitive Plans and Fax Transmission Rates.



### Large Range of File Formats

Send a variety of file formats directly from your email service. A wide range of file formats supported including image files.



### AUS Fax Number Included

Connect a new AUS fax number or transfer an existing fax number to the service.



### Multiple Fax Numbers

Connect multiple Australian and International fax numbers to one service.



### International Fax Numbers

Connect a country-based fax number for only \$9 per Month. All major countries available.



### International Faxing

Fax transmissions to a range of major countries included in the monthly allowance.

## NetFax Plans from \$9 per Month

Choose from three ultra-competitive plans to suit your business requirements. Our NetFax Lite plan is only \$9 per Month and includes a monthly page transmission allowance to both Australian and International destinations.

Call Us on [1300 00 1300](tel:1300001300) or Enquire Online and Make Your Business Even More Outstanding

## INFORMATION ABOUT THE PRICING

### MONTHLY ACCESS FEE and USAGE CHARGES

VIRTUAL FAX NETFAX	NETFAX LITE	NETFAX BIZ	NETFAX PRO
ACCESS FEE	\$9 per Month	\$19 per Month	\$29 per Month
SET UP FEE	\$19	\$0	\$0
INBOUND Pages Included	100 per Month	250 per Month	500 per Month
OUTBOUND Pages Included	100 per Month	250 per Month	500 per Month
INBOUND Additional Pages	5c per Page	5c per Page	5c per Page
OUTBOUND Additional Pages	10c per Page	10c per Page	10c per Page
Australian FAX Number	Included	Included	Included
Additional FAX Number - AUS	\$5 per Month	\$5 per Month	\$5 per Month
Additional FAX Number - OS	\$9 per Month	\$9 per Month	\$9 per Month
Port In Existing FAX Number	\$49	\$49	\$49

### MINIMUM TERM and MONTHLY ALLOWANCE

Minimum term is one (1) month. Included monthly page allowance expires at the end of each billing period and is not transferrable.

### ADDITIONAL CHARGES

Additional charges may apply for some value added services such as number porting. Please contact our Customer Service Team on 1300 00 1300 to discuss your requirements.

### SET UP FEE and MINIMUM TOTAL COST

Set-Up fee: NetFax Lite - \$19; NetFax Biz / NetFax Pro - \$0. Minimum total cost: NetFax Lite - \$28, NetFax Biz - \$19 and NetFax Pro - \$29.

### PLAN CHANGES and CANCELLATIONS

You can change your plan at any time and changes take effect from the commencement of the following billing period. Services can be cancelled at any time. A full monthly access fee applies to the billing period in which the service is being cancelled.

### INTERNATIONAL FAXES

Fax transmissions to and from selected countries are included in the monthly allowance and charged at the listed rates. These countries include Australia, Canada, Germany, Hong Kong, Indonesia, Italy, Japan, South Korea, Malaysia, New Zealand, Singapore, Thailand, UK, and USA. For other countries, please contact our Customer Service Team on 1300 00 1300.

## OTHER INFORMATION

### FULL TERMS

Information and pricing is correct at the time of publication and is subject to change. All pricing is **exclusive of GST**. This information is a summary only. For full details of the Customer Terms and Company Policies, please visit [www.business1300.com.au/policies-legal](http://www.business1300.com.au/policies-legal)

### CONNECTION TIMEFRAMES

Upon receiving and accepting the Service Application Form, we will commence the activation process and inform you of the approximate connection timeframe. As a general guide, new service activations are done within one (1) business day. Where an existing fax number is required to be ported and activated onto the virtual fax service, a temporary fax number will be issued until the porting process is complete.

### USAGE INFORMATION

For information about your current usage levels please refer to the online portal or contact our Customer Service Team on 1300 00 1300.

### BILLING

We will bill you in advance for the monthly access fee and in arrears for the additional SMS messages and any additional charges. Our billing cycle ends at the end of a calendar month and your first bill will include the part of the month when the service was activated as well as the monthly access fee in advance for the following month.

BusinessCo's standard method for bill delivery is email. Paper billing is available for a monthly fee of \$5. To opt in to paper billing, please contact our Customer Service Team on 1300 00 1300.

### PAYMENT METHOD

We accept payment by Direct Debit from a bank account or a credit card. Other payment terms are available by prior arrangement only. For further details please contact Customer Service Team.

### CONTACT US

Business1300 is committed to excellence in customer service and advice to its customers. If you have any questions regarding the service please contact our Customer Care Team on 1300 00 1300 or visit [business1300.com.au/contact-us](http://business1300.com.au/contact-us)

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