50
REASONS

WHY YOUR CITRIX ENVIRONMENT IS SLOW
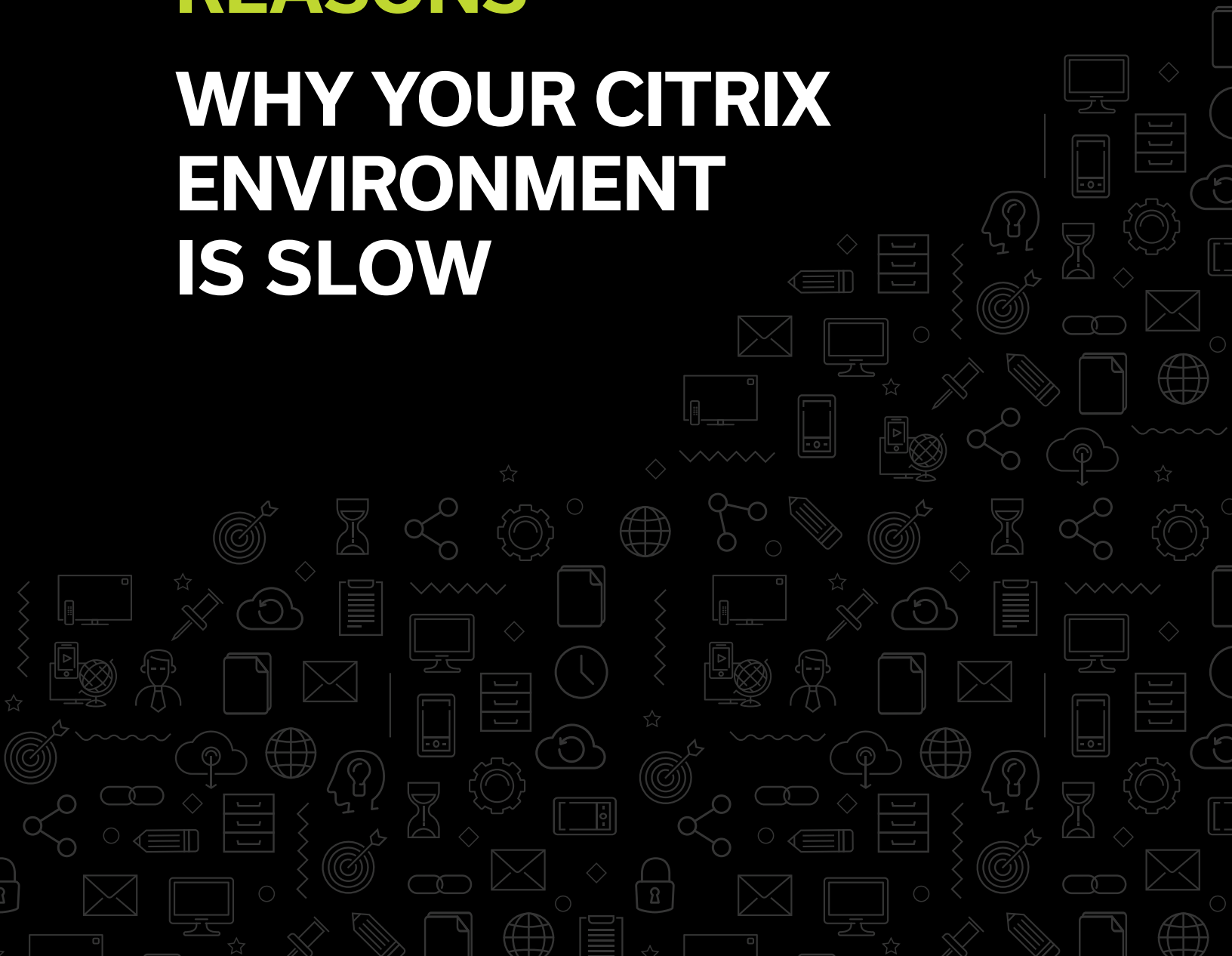
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Introduction

So, you have successfully purchased and installed Citrix products to make your employees' life easier. Congrats! But what happens when the products that are designed to improve the digital workspace feel like they are working against us?

You set your employees up with virtual machines so they could work from anywhere, but the environments are lagging. Your team is trying to access apps, data, and connected devices but instead, end up dodging error messages. Suddenly, the idea of workspace as a service feels more like a chore than a performance enhancer. Sound familiar?

Slow server, networking, and VDI issues can reduce productivity, slow your speed to market, and reduce profitability. Not to mention driving your employees nuts. The good news is that, sometimes, the answers are simpler than you might think. We've identified 50 of the most common reasons Citrix products are slow and have categorized them into seven areas, including: StoreFront, Hypervisors, XenServer Resourcing, Licensing, Citrix Provisioning Services, NetScaler Issues, and SQL Failure.

Identifying the problem is half of the battle. As Citrix specialists, we've seen the great potential of these products when they are installed, updated, and maintained properly. **Stop wasting any more of your time being frustrated and instead let's diagnose the problem together.**

Issues with Store Front

If you're using any of the Citrix products, your main goal is probably ensuring that your employees have access to all critical business applications and systems. StoreFront begins the Citrix experience and it begins our list to explore when trouble arises. After all, your employees can't access your apps and desktop if you can't deliver it to them.

01 Authentication Issues

Sometimes the most frustrating technology problems lie between your machine and your desk chair. In other words: human error. One of the most common reasons for authentication issues is a simple misconfiguration between the active directory and DDC authentication setup.

02 Replication Fails

The NT Service\CitrixConfigurationReplication and NT Service\CitrixClusterService accounts sometimes become corrupt in the local setup and need to be re-added to the local admin group in order to address some issues with replication between StoreFront Configuration Replication Service and Citrix cluster service processes.