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# Introduction

So, you have successfully purchased and installed Citrix products to make your employees' life easier. Congrats! But what happens when the products that are designed to improve the digital workspace feel like they are working against us?

You set your employees up with virtual machines so they could work from anywhere, but the environments are lagging. Your team is trying to access apps, data, and connected devices but instead, end up dodging error messages. Suddenly, the idea of workspace as a service feels more like a chore than a performance enhancer. Sound familiar?

Slow server, networking, and VDI issues can reduce productivity, slow your speed to market, and reduce profitability. Not to mention driving your employees nuts. The good news is that, sometimes, the answers are simpler than you might think. We've identified 50 of the most common reasons Citrix products are slow and have categorized them into seven areas, including: StoreFront, Hypervisors, XenServer Resourcing, Licensing, Citrix Provisioning Services, NetScaler Issues, and SQL Failure.

Identifying the problem is half of the battle. As Citrix specialists, we've seen the great potential of these products when they are installed, updated, and maintained properly. **Stop wasting any more of your time being frustrated and instead let's diagnose the problem together.**





## Issues With Store Front

If you're using any of the Citrix products, your main goal is probably ensuring that your employees have access to all critical business applications and systems.



## Licensing Maintenance and Needs:

Your product licenses need to be up to date and in good health before anything else will work properly. Which means we're back to the topic of upgrades and configuration again. These



## NetScaler Problems:

Everyone loves networking. A good industry pub-crawl, a shiny new headshot for your LinkedIn profile, a tech meet-up ... oh wait, not that type of networking. We mean REAL networking (but admit a pub crawl is pretty great too, right?) The Citrix NetScaler product is a system administrator's dream. Even right out of the box, this product offers powerful and secure networking capabilities. But that doesn't mean it's perfect.

