

A Streamlined Approach Just Made Sense.

Before OneCampus, University of Delaware students, parents, alumni, faculty and staff used hundreds of forms and apps to conduct their business. Students and employees had to hunt for specific forms deep within various web



21,000
STUDENTS

4,200
FACULTY & STAFF

7
COLLEGES

150
MAJOR FIELDS
OF STUDY

One-Stop Shop

“Where can a student, staff member, faculty member or parent go to do business?”



The answer was found by implementing a single solution in which all business applications and forms are indexed and searchable in one location: My UD – the University of Delaware branded instance of OneCampus by rSmart.

Implemented at UD in August 2015, OneCampus is a cloud-based platform that allows users to quickly find and discover campus services, applications and resources in a simple, intuitive way. When students need to book a room for an activity or professors need to renew a book at the library, they can visit My UD and call up what they need instantly without needing to know the name of the form or which department manages it.



The implementation process was quick and simple and required few support requests. The team at rSmart offered initial setup and training, as well as quick guides, FAQs and quarterly webinars.

“People can search using their role, a specific category or even a keyword,” says Joy Lynam, Director of IT Web Development (retired) with the University of Delaware. “OneCampus works the way people work, and it works on any device, anytime, anywhere. OneCampus, in our instance, ‘My UD’, takes away the burden of going to different websites and simply makes locating forms and web applications easy.”

The Results?

One month after going live, My UD had over 51,000 unique visitors. In two years since the launch, more than 535,300 unique individuals have visited My UD.



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Joy Lynam, University of Delaware,
Director of IT Web Development (retired)