



Leadership Skills Certification Academy (LSCA) FAQ's

1. Are members who are not eligible in the LSCA learning journeys (High Alpha, High Delta, High Tau, High Theta) able to access the program? If so, what is the extra cost?
 - a. Other members or High Zeta officers can access the LSCA if they are interested. Each additional member who participates in the program after the four High Zeta officers will cost \$310, which can be paid by the chapter or the member. Contact your Chapter Coach for more information.
2. Will High Pis have access to LSCA to know what content the officers are going through? Is there potential for High Pis to receive progress reports on their High Zeta officers' progress through the program?
 - a. If a High Pi would like access to the LSCA, he can contact the chapter's Coach for additional information.
 - b. High Pis will not have access or receive reports directly. We encourage High Pis to discuss the LSCA progress with their High Zeta to regularly stay engaged with their progress, or reach out to your chapter's Coach for more information.
3. How will LSCA be communicated to chapters? Will it be sent to the High Alpha to forward on or will individual emails be sent to the officers being enrolled?
 - a. The four officers who are granted access to LSCA will receive a unique, individual email from Kaplan Performance Academy (KPA) directing them to the platform, as well as instructions for access.

- 4. In the future, how will newly elected officers gain access to LSCA?**
 - a. The Office of Administration will enroll new officers as soon as the chapter updates the officer information after an election. These officers will then receive an email directing them to the platform. This means it is crucial for chapters to update information in Vault as quickly as possible.**

- 5. Can past officers participate in LSCA? (For example, a student who served as High Theta before LSCA was available).**
 - a. A previous officer wishing to participate in the Learning Journey can gain access the same way as other members; it is possible, but the member will be responsible for the cost of \$310.**

- 6. What is the benefit for large chapters if this program is only available to four officers?**
 - a. Regardless of chapter size, LSCA will provide four High Zeta members access to a valuable, best in class professional development experience. These officers will then have skills to maximize their time while in office. You can also use the LSCA opportunity to encourage members to consider roles on the High Zeta.**

- 7. How interactive and engaging are these programs compared to other online learning programs?**
 - a. All modules are intentionally designed to be short, interactive, and easily digestible for our members. You can also complete the journeys at your own pace, so split it up however you prefer.**

- 8. How will we establish the credibility of this certification with employers?**
 - a. LSCA has been created in partnership with Kaplan, a well-known industry leader in the field of education and training. Kaplan is the sole employer trainer for large organizations such as HSBC Bank, American Express and many others.**

- 9. How does the timing of this program ensure an officer has the tools needed to do their job?**
 - a. While LSCA will assist High Zeta officers in gaining skills related to their officer positions, there are several additional opportunities available for success. The Office of Administration provides complimentary resources via LambdaOnline, Chapter Coaches, Training Specialists, officer webinars, and the officer newsletter.**

