



## Notice of Change: Legal Entity Name Change and Merger

29 July 2021

Dear Valued Customer,

As you know, several years ago LGC acquired SeraCare Life Sciences, Inc. and Maine Standards Company, LLC to broaden our Clinical Diagnostics product and service offerings that support accurate and reliable diagnostic results. **Effective October 1, 2021, the two companies will become one legal entity known as LGC Clinical Diagnostics, Inc.**

**As a result, all transactions for Maine Standards Company, LLC and SeraCare Life Sciences, Inc. products, that are scheduled to ship on or after Friday, October 1 will be processed under our new entity name, LGC Clinical Diagnostics, Inc.**

Although we will now be known as LGC Clinical Diagnostics, Inc., it is important to note that the dedicated staff at our facilities in Cumberland Foreside, Maine; Milford, Massachusetts; and Gaithersburg, Maryland will remain the team you and your colleagues interact with on a day-to-day basis. In addition:

- There is no change to your account manager, customer service contacts, technical support representatives, phone numbers, or email addresses.
- There is no change to the manufacturing location, processes or teams that build and ensure the quality of our products.
- There is no change to the location where inventory is stored or the team that picks, packs, and ships our product.

### What is changing and what action must you take? Please review the details below.

For the reasons above, we have been working to improve our operations by consolidating order processing, delivery, and invoicing. **To keep accounts payable operations as seamless as possible, we would like to request that you update your records to reflect our new company name as 'LGC Clinical Diagnostics, Inc.'**

Documented below are some additional details to assist with this transition.

#### 1. Purchase Orders & Order Confirmation

- To prevent any delays in processing your orders, please update/change the vendor in your system from Maine Standards Company, LLC or SeraCare Life Sciences, Inc. to 'LGC Clinical Diagnostics' as soon as possible. **A copy of our W-9 (TIN: 33-0056054) [can be found here](#).**
- Continue to call, fax, and/or e-mail your orders to our customer service team:
  - Email [CDx-CustomerService@lgcgroup.com](mailto:CDx-CustomerService@lgcgroup.com), or call any of these numbers by location:
  - Maine: **+1 800.377.9684, or +1 207.892.1300**
  - Massachusetts/Maryland: **+1 800.676.1881, or +1 508.244.6400**
- All POs for Maine Standards Company, LLC and SeraCare Life Sciences, Inc. products must be submitted to 'LGC Clinical Diagnostics, Inc.' for processing by our Customer Service team. **POs issued to Maine Standards Company, LLC or SeraCare Life Sciences, Inc. will no longer be processed after October 1, 2021.**

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## 2. Forms

- Documentation associated with your transactions (order confirmations, invoices, packing slips, etc.) will change and include reference to **LGC Clinical Diagnostics, Inc.**

## 3. Invoices

- **Refer to the specific banking details printed on each invoice to remit payment.** Details regarding new forms and information [are located here](#). Mail all required forms to [CDx-AR@lgcgroup.com](mailto:CDx-AR@lgcgroup.com).

## 4. Material Numbers

- There is no change to our product material numbering. Purchase Orders can be issued with the legacy material number.

## 5. Product Labeling

- Product labeling will be revised to identify LGC Clinical Diagnostics, Inc. as the legal manufacturer and the LGC logo will replace existing logos.

## 6. Sales & Use Tax Exemption / Resale Certificates

- Pursuant to our obligations following the “Wayfair v. South Dakota” Supreme Court ruling, we are required to collect sales tax on all sales, unless a Sales Tax Exemption certificate is on file with our Tax department.
- Please forward a copy of your sales tax exemption certificate to [CDx-TaxDept@lgcgroup.com](mailto:CDx-TaxDept@lgcgroup.com) indicating LGC Clinical Diagnostics, Inc. as the ‘seller’
- For additional questions regarding Tax Exemption, please contact the Tax department at [CDx-TaxDept@lgcgroup.com](mailto:CDx-TaxDept@lgcgroup.com).

Our primary objective remains the continuity of product quality, service, and delivery that you have relied on for years. Know that the quality of service and products developed, manufactured, and delivered by our team at LGC Clinical Diagnostics remains unchanged. From our production floor to your laboratory, we value your business, and continually strive to provide world-class service. **Should you have any questions, please call a member of our Customer Service Department by calling (ME) +1 800.377.9684 and +1 207.892.1300, or (MA/MD) +1 800.676.1881 and +1 508.244.6400**

We can always be reached by e-mail at: [CDx-CustomerService@lgcgroup.com](mailto:CDx-CustomerService@lgcgroup.com).

As always, we thank you for your continued loyalty and patience and look forward to furthering interactions with you, our valued customers.

Respectfully,

**Bharathi Anekella**

LGC Clinical Diagnostics | Executive Vice President & General Manager