



# Service Account Governance

Secure, provision, and decommission service accounts to harden your attack surface

Service accounts abound in every organization. Failure to manage them leads to significant risk. Because of their “set it and forget it” operation and limited human interaction, service accounts often fly under IT’s radar and rarely get inventoried and controlled. This lack of governance makes service accounts the ideal target for cybercriminals.

Delinea’s Account Lifecycle Manager makes service account governance seamless by automating the lifecycle of service accounts, from workflow-based provisioning to account decommissioning.

## ✔ Establish workflow

- Admins define workflows for provisioning process.
- Approvals can be required for each type of account request.
- Bi-directional integration with ServiceNow embeds service account governance in IT workflow.

## ✔ Delegate ownership

- Govern user access, setup, and request workflow with role-based permissions.
- Apply out-of-the-box roles including System Admin, Account Owner, Requesters and Approvers.
- Create additional roles to support specific business needs.
- Enforce Separation of Duties (SOD) through an approval process created by the admin.

## ✔ Provision accounts

- Manage and control service accounts with automated provisioning.
- Create templates that specify how an account should be created.

## ✔ Enforce governance

- Create accountability and ownership over service accounts.
- Easily audit accounts for compliance through account searches, reporting, and logging.

## ✔ Decommission accounts

- Enable decommissioning of service accounts without disruptions.
- Control service account sprawl and harden your attack surface.

## Account Lifecycle Manager Benefits



### IMPROVE SECURITY

Control service accounts to mitigate the risk of breaches and human error



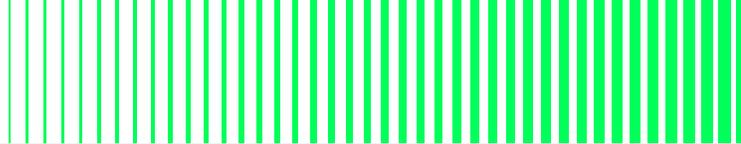
### UNBURDEN IT TEAMS

Control PAM easily with an intuitive interface and streamlined design



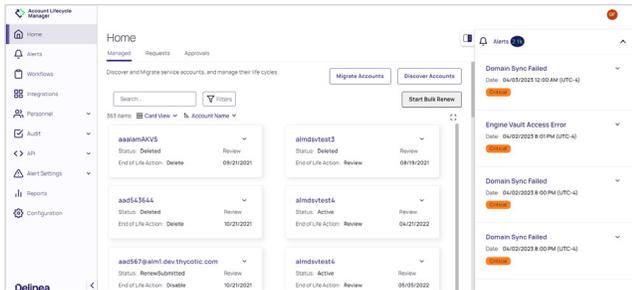
### SCALE YOUR PAM PROGRAM

Deploy elastically within Delinea’s enterprise-secure architecture



# Comprehensive security controls to protect your organization

Account Lifecycle Manager automates and streamlines service account governance to control service account sprawl. Now you can easily secure, provision, and decommission service accounts to harden and ultimately reduce your attack surface.



## ✔ Control account sprawl

Get notifications directly in your workflow so you can respond immediately.

**Review:** Requests renewal acknowledgment but doesn't turn account off in any way.

**Disable:** Asks for renewal acknowledgment and sets account to "disable" if not renewed.

**Expire:** Notifies user that account must be re-approved before renewal. If not renewed, account is expired on the appropriate date.

**Delete:** If the account isn't renewed, it's deleted along with the credentials in Secret Server.

## Why Account Lifecycle Manager?

Whether you have hundreds or thousands of service accounts, Account Lifecycle Manager is built to grow with you. No other PAM solution provides full control over the lifecycle of service accounts, giving you seamless security.



### CLOUD-NATIVE ARCHITECTURE

Rapid deployment and elastic scalability support growing organizations with industry-leading controls and redundancy.



### SAAS MODEL

Low total cost of ownership means no patching, maintenance burden, or expense of on-premise infrastructure or software.



### ENTERPRISE-WIDE PAM

Delinea's comprehensive industry-leading PAM solutions are designed for ease of use and practicality for any sized company.

Try Account Lifecycle Manager for free at [Delinea.com](https://delinea.com)

## Delinea

Delinea is a leading provider of Privileged Access Management (PAM) solutions for the modern, hybrid enterprise. The Delinea Platform seamlessly extends PAM by providing authorization for all identities, controlling access to an organization's most critical hybrid cloud infrastructure and sensitive data to help reduce risk, ensure compliance, and simplify security. Delinea removes complexity and defines the boundaries of access for thousands of customers worldwide. Our customers range from small businesses to the world's largest financial institutions, intelligence agencies, and critical infrastructure companies. [delinea.com](https://delinea.com)