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Compare Cloud Premium and Enterprise Plans

	Feature	Premium	Enterprise
Jira Software, Jira Service Management	Advanced roadmaps	✔	✔
	Insight asset and configuration management (JSM only)	✔	✔
	Major incident management (JSM only)	✔	✔
	Global Automation	✔	✔
	Archiving	✔	✔
Confluence	Analytics	✔	✔
	Team Calendars	✔	✔
	External collaboration	✔	✔
Change Management: Prepare, test and control when product changes roll out	Sandbox	✔	✔
	Release Tracks	✔	✔
Global Scale & Support Scale with multiple instances for autonomy, security or customization while ensuring superior uptime and support	Unlimited Storage	✔	✔
	Unlimited instances	✘	✔
	Support	Premium (24/7 only for high impact issues with 60 min SLA)	Enterprise (24/7 dedicated phone support with 30 min SLA)
	Guaranteed SLA	99.9%	99.95%
Advanced Security & Compliance Get built-in tools to prevent data breaches and comply with regulatory requirements	Mobile Device Management	✔	✔
	Atlassian Access (SSO, SCIM provisioning etc)	Available at an additional cost	✔
	User Activity log	✘	✔ Coming soon!
	Regulated compliance (HIPAA, FSI - US: FINRA, Germany: BaFin, Australia: ARPA)	✘	✔ Coming soon!
	Bring-your-own-key encryption	✘	✔ Coming soon!

Contact iTMethods to learn more about Cloud Premium and Enterprise plans.

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Gold Solution Partner
ENTERPRISE