

CASE STUDY

POMONA VALLEY HOSPITAL MEDICAL CENTER SAVES PAPER & IMPROVES PATIENT SAFETY WITH ACCESS ELECTRONIC FORMS ON DEMAND SOLUTION



“I can’t imagine moving to Siemens EDM without Access, it wouldn’t have been possible without additional staffing, and even then there would’ve been delays in getting information into our Siemens system.”

Quick Facts

Access Solutions used: Electronic forms on demand (Access Intelligent Forms Suite), patient safety

Departments: Admissions/registration, clinical floors

Integration: Siemens

Nationally recognized as a Top 100 Hospital, Pomona Valley Hospital Medical Center (PVHMC) is a 453-bed acute care, not-for-profit teaching hospital serving Eastern Los Angeles and Western San Bernardino counties. In addition to its national designation, PVHMC is also recognized throughout the state and the region for outstanding medical care and the efficient use of resources.

To better meet patients’ care needs, PVHMC is using healthcare IT solutions from Siemens. As the facility prepared to roll out Siemens Enterprise Document Management (EDM), administrators recognized a need to interface forms directly into this new module without scanning and manual indexing.

To sidestep these tasks, PVHMC CIO Kent Hoyos consulted with account representatives from Siemens, who recommended an electronic forms on demand suite from their exclusive e-forms partner, Access.

“We were looking for a way to get forms data into Siemens EDM, and wanted to automate and centralize forms creation and management,” Hoyos says. “Access Enterprise Forms Management solutions were the best fit.”

Getting More from Siemens EDM Through Seamless Integration

Prior to implementing the Access system, nurses pulled pre-printed paper forms and affixed a sticky label on each page. This was particularly time-consuming for large, multi-page forms packets, and nurses sometimes forgot to label some pages, leading to redundant effort for the HIM team before they scanned the forms.

Now, seamless integration with the Siemens system enables PVHMC users to launch Access e-Forms Repository (EFR) directly from their Siemens Soarian Portal, without needing additional sign-in information. EFR gives clinical, admissions and administrative staff a single source for a complete library of standardized and current forms. Once completed, these forms are scanned into Siemens EDM, which uses barcodes to auto-index them with patient records.

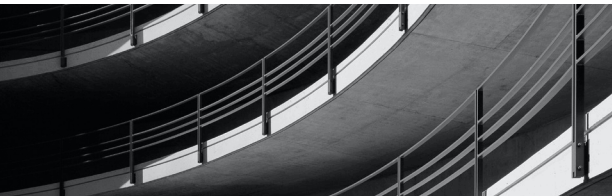
“The tight link between Access solutions and our Siemens dashboard gives clinicians a simple way to retrieve forms without altering their workflow,” Hoyos says. “Nurses and HIM staff no longer waste time with sticky labels, because forms are barcoded by the Access system.”

Before moving to electronic forms automation, patients or clinicians filled out redundant information on each form. With the Access system pulling patient data onto each form using unique data mapping technology, this is unnecessary.

“Each form output by the Access system has patient demographics pre-filled, which saves time,” Hoyos says.

When relying on pre-printed paper forms, some nurses hoarded forms because they were worried that they’d run out during their shifts. Hoyos recalls that one nurse would come to her shift with a cart full of forms. Clinicians could also be using outdated versions without





WWW.ACESSEFORMS.COM

4