Web Developer 2021



About Us

We are Team Refract and we are definitely a little bit different (good different). Hopefully, so are you.

In December 2020, Refract was acquired by Allego and is now Refract, an Allego Company.

About Refract, an Allego Company

Based in 'The Core' in the centre of Newcastle, we're a world class SaaS business, using AI to solve challenges for sales teams – Refract analyses every call and demo, profiling the revenue defining moments, revealing what leads to successful outcomes for your team.

Launched less than 5 years ago, our platform is making waves – our clients include VMWare, Zoopla, Reach PLC, NeoPost, Daisy Group, and Emerson Reid, amongst a host of technology, recruitment, contact centre and sales performance organisations.

The founding team previously built one of the region's biggest SaaS businesses and learned many lessons along the way (with scars to prove it!). Our product is awesome and is getting better by the day. The market opportunity is massive and our product is used globally.

About Allego

Allego is a rapidly growing SaaS technology company in the metro Boston area with a modern approach to learning and enablement for today's distributed teams. Our technology ensures that sales teams have the skills and latest knowledge to make the most of every selling situation. With nearly 500,000 users relying on Allego's platform to access learning, the best sales content, and peer collaboration at the moment of need, we've experienced triple digit growth every year. Not only are we growing quickly, but The Boston Business Journal, The Boston Globe and Inc. Magazine have all named us as a top place to work.

As part of the Allego Group, Refract is the HQ for Europe and we are building a Tech Hub right here in Newcastle. This opening welcomes you to become part of the team and embark on a journey that will change your life.

About The Role

How You Will Make A Difference

We are looking for a talented and motivated individual to join Allego's Web Development team. In our collaborative and flexible work environment, you'll have the opportunity to rapidly build your technical skills in a new, exciting, and expanding product space. You'll work closely with a multi-disciplined team to build a product that transforms the way ideas are shared and learning happens. You will be integral to Allego's success through:

- Collaborating with the product management team to weigh options to satisfy requirements, providing feedback on requirement feasibility and UI/UX designs
- Designing, building, and delivering features in multiple areas of the product
- Providing feedback to continually improving our technical stack and processes
- Maintaining existing tools and infrastructure as necessary

The Ideal Candidate Will Have...

- Passion for web development and cross-browser compatibility
- Strong working knowledge of JavaScript, HTML, CSS and JSON
- Ability to independently diagnose and solve code problems using sites like MDN and Stack Overflow
- Experience using browser dev-tools for debugging problems
- Ability to effectively collaborate with team members in a fast-paced, Agile development environment
- Bachelor's Degree in Computer Science, Engineering, Software Development, or a combination of education and equivalent experience in a related field

Preferred (but not essential)

- A creative / design background
- A history of contributions to open source projects
- Experience with jQuery (or a similar framework)
- Experience with a modern front-end build pipeline (gulp / webpack / npm / babel / sass / scss / etc)
- Experience with Git (or a similar version control system)

- Experience with server-side Java and JSP
- Experience with Node.js

About You

We promote an open and vibrant culture, filled with personality. Everyone is essential to achieve our business goals, and that includes you!

You should be highly motivated, able to work cohesively within a team and able to manage your own workload and priorities too. At Refract, an Allego Company, we leave the ego at the door. You should be ready to put your best foot forward, and join in the learning and development culture where we work together to better ourselves and the success of the business.

Package

This is a full time role at 35 hours per week with:

- Very generous share options
- Competitive salary
- 5% matched pension contributions
- 100% remote working
- Fully flexible working hours
- 25 days annual leave plus 8 bank holidays
- Unlimited unpaid annual leave (within reasonable bounds)

Other Benefits

- Lots of career progression opportunity, plus personal and professional development
- Relaxed and social working environment
- Regular team social events