WOMEN IN TECH

Q&A

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Senior Portfolio Release Manager

What is your specific job?
Senior Portfolio Release Manager: I am part of Release Management which operates under the Capability Center. Release Management focuses on driving user acceptance testing, meeting customer objectives, and releasing our products to our enterprise customers.

How long have you worked at CompuCom?
My career at CompuCom began with the merger between Getronics and CompuCom. My combined years with Getronics/CompuCom equates to 15 years.

What does a 'day in the life' look like in your role?
During a regular day, I start off prioritizing and identifying key tasks that need decision-making responses to avoid issues and risks that could impact a Capability Center product/service release. I also coordinate and synchronize regular scrum sessions and participate in sprint planning and backlog reviews to help plan, prioritize, and verify development work that is planned, developed, and tested during a specific block of time. Lastly, I occasionally develop user acceptance testing scripts based on business use case stories to track and confirm that a product/service works as designed by business sponsors and stakeholders.

I consider myself fortunate to be able to work with some of the most skilled, creative, respectful, and fun-loving people around. We continually learn

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from each other, build creative solutions with each other, and release products and services as a highly efficient team together.

What sparked your interest in choosing technology as a career?

At the early age of 8 years, my Uncle Ricky was studying BASIC programming language on his Texas Instruments computer. He saw that I was interested and asked if I wanted to learn to code in BASIC. After learning BASIC programming, I was hooked!

What top skills do you believe are needed to thrive in a career in technology?

Being in the IT field for over 20 years, the top skills I have consistently seen the workforce need are the ability to adapt to ever-changing and new technology, the ability to work in a dynamic and remote work environment, and finally the ability to collaborate and communicate with your work family.

What advice would you give to young professionals starting in tech?

Find a leader and/or mentor you look up to and ask questions. Learn about new IT products, processes, and innovations that have been developed and implemented throughout the technology sector. Be patient. Actively listen. Be willing to change and adapt. Be a kind and respectful teammate. Treat others how you wish to be treated in return. HAVE FUN!

What is one trait you need to be a great leader?

Being able to lead a diverse team.

How can women make sure their voices are heard?

Be fearless. Speak up. Women are so powerful when they speak their minds with factual statements. Regardless of your role in the company, your voice matters. You matter. By speaking up, you are helping others find their voice.

What do you think needs to change to improve the conditions and numbers of women entering technology?

Women need to become mentors and advocates for other women in the workforce.

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