



ELITE EMPLOYEE EXPERIENCE

In a consumer-driven world where immediacy is the norm and choices are endless, modern-day employees expect that same experience at work. Meeting associates' demands, though a challenge, is essential to attracting and retaining top talent. Organizations must be flexible, embrace remote work, and provide a best-in-class experience.

Bundling our best equipment, support, and security protection with state-of-the-art collaboration tools and data plans, the CompuCom Elite Employee Experience solution allows employees to connect with each other effortlessly—whenever and wherever.

EMPLOYEE-CENTRIC SERVICES AND SUPPORT

Our Elite Employee Experience solution allows you to keep your organization secure while empowering your users with access to tools and devices, collaborative platforms, and 24/7/365 support.

79% of CEOs reported “retaining existing talent” as the top management challenge.*

IT RESOURCES AND SUPPORT

24/7/365 support

BENEFITS

Empowers users while keeping them up and running
Offers multilingual support

FEATURES

Digital support experience with access to support via chat, web, text or over the phone (formerly Service Desk)
Dedicated on-site technology support
Staffing

SECURITY

Proactive detection and resolution

BENEFITS

Device and network protection
Proactively helps prevent and detect threats

FEATURES

Endpoint management
Device security



CONNECTED TECHNOLOGY AND SERVICES

Technology whenever and wherever

BENEFITS

Allows for device scalability
Equips users with up-to-date software and devices
Keeps employees connected at any time from anywhere
Enables simple and seamless communication

FEATURES

Readiness assessment
Enterprise licensing
Migration and integration
Managed services

*Source: Vistage®

WORKPLACE TECHNOLOGY

A meaningful employee experience through device choice

BENEFITS

- Enabling device choice
- Ready now experience from day one with device choice

FEATURES

- End-user identity
- Access management
- Modern device management

ENDPOINT MANAGEMENT

Never needing support is the best support experience

BENEFITS

- User independence
- Secure network and devices

FEATURES

- End-user identity
- Access management
- Anti-virus and malware

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COMPUCOM DELIVERS

Technology should attract and empower talented employees to work productively and collaboratively. Employees expect to use their technology with no device issues, no network issues, and no access permission issues. With our Elite Employee Experience, CompuCom works holistically to provide end users with a ready-now experience 24/7/365 wherever they are working.

Learn more about CompuCom and our vision for connecting people, technology, and the edge with a seamless experience at compucom.com or call us at 1-800-350-8430.

