

Whether you're looking to promote a positive employee experience or to keep your users secure while being productive and collaborative, offering device choice with the functionalities your remote team needs is crucial.

#### What your remote employees need from their devices:

# Anytime and Anywhere

Whether at home or in and out of the office, your users need device options that allow them to be flexible, mobile, and connected. From the size and type of devices (handheld, tablet, laptop) to the features included (battery life, wireless, built-in security), you can set your modern, remote workers up for success by giving them the option of portable devices that can best apply to their on-the-go workstyles.

## Integrated Tools

Another important consideration is that the devices you provide your users allow for simple integration between software platforms and other devices. To make workdays more efficient, users should have access to smart, compatible devices, giving them the ability to do things like work on their tablet and switch to their laptop, picking up where they last left off. Technology and software that sync, **now that's a seamless experience.** 

### Productive and Collaborative Experience

To keep your organization productive, your users require devices that optimize their work output and facilitate intuitive collaborations with their teams. Your devices should come equipped with software like Microsoft 365® and Microsoft Teams® that offer document sharing and editing, cloud storage, and teamwork capabilities.

#### Ease and Accessibility

It's not likely that your organization is made up solely of millennial or Gen Z technophiles ready to get started on any device or software handed their way. For many workers, there's a learning curve to remote working. It's important to be sure your devices are easy to use and procedures are simple to adopt. You should also make sure you enhance your IT support to meet the new needs of your remote workforce, because no user is the same, and no support should be either. Just as your users need options in their technology, they want options in their support: over the phone, home visits, designated IT locations, and chatbots.



### Consider Apple®

Bundled to meet your employees' needs—and yours—Apple offers lightweight and portable devices like the new MacBook Air®. With the power to support Microsoft 365 and other office-related software necessities and an eleven-hour battery life, your users can remain mobile, all while keeping your organization's sensitive data safe with advanced built-in security and Touch ID®.

We partner with <u>Apple</u> because we see that Apple products are user friendly, encouraging greater productivity while resulting in fewer IT support calls. Paired with our asset lifecycle management, mobile device management and access plans, and telecom expense management, our customers are powered for success with the right devices and support.

Learn more about CompuCom and our vision for connecting people, technology, and the edge with a seamless experience at <u>compucom.com</u> or call us at 1-800-350-8430.