New Features in SpeedLine 7.3 Release 300

Under the Hood

You will never see it, but we wanted to let you know SpeedLine 7.3 R300 includes a significant development tool upgrade, including a move to the latest version of our programming tools. This made it possible to reduce our dependency external tools and products. What does this investment in development time mean for you? You won't have to upgrade your SpeedLine software as often, and it will allow us to use the latest technologies to develop new features for you in the years to come.

Tracking and Efficiency

Caller ID Log

- Caller ID will now log incoming calls for the day, so you can return a call that was missed while you were unable to answer the phone.

Deferred Ticket Prices and Coupons Based on Required Time

- In-store deferred tickets will now have time-based pricing and coupons applied based on the time the order is required, rather than the time it is entered, thus avoiding confusion.

Search for Tickets by Last Four Digits of Payment Card

- Tickets from the current and previous days can now be searched by the last four digits of the payment card number. Find orders and investigate chargebacks more easily.

More Printing Options

- Ticket changes that print in red on impact printers can now be set to print in white on black (inverse) or bold on thermal printers.
- A new "Shared Label (Side Item)" setting for menu items lets you print multiple items on one packaging label to save money and avoid lost sides.
- More control over whether merchant and customer credit card authorization slips print.

Email Receipts from Previous Days

- In addition to emailing receipts from the current day, you can now email tickets from previous Day Files to customers who request it.

Save Terminal Employee Messages

- Now busy employees can save any message sent using the Terminal "Send Message" button by touching "Save for Later."

More Flexible Delivery Zone Boundaries

- The zone distance (radius) from the store can now have up to two decimal places, so you can create boundaries exactly where you want them.

Track Orders from Third-Party Sources

- Aggregators can now send the original order source (like UberEats) to SpeedLine for reporting.
- Terminal can prompt order takers for the order source when transcribing orders from a 3rd-party tablet.
- SpeedLine and SpeedLink reports now show the original order source for both integrated and non-integrated remote orders, rather than just the aggregator name.

Extended SpeedDine Support

- Use Special Days in Store Manager to set an alternate opening time for your online store.
- An "Advertised Price" field on Menu Designer coupons lets you show a price range (e.g., "$10.99 to $12.99," or "$7.99 and up") in place of the base price on an item's card, so customers are not surprised by a higher price in the cart when ordering items like custom meal deals.