

HOW WILL YOU BE PAYING?

Credit Card

Cash On Receipt



* Card Number

* Exp Date



Advantages

Integrating card payments for your SpeedDine orders with SpeedLine has several advantages:

- The payment information does not need to be entered into Terminal manually, saving time and eliminating typos.
- The customer's card information is secure and never viewable at the store, eliminating security concerns.
- Customers can pay on the ordering site when they place their order.
- Online payments are contactless.

Requirements

- At this time, only First Data is supported for processing SpeedDine online order payments in Canada.
- Only credit cards can currently be accepted for online payments.
- Debit cards that require PIN entry can be processed by a standalone payment device at the door.



How it Works

- During checkout, the customer enters payment information into a form on the SpeedDine ordering site.
- The information is securely sent to First Data for processing, via Worldpay Gateway.
- The card is preauthorized for the order amount; the account will be charged when the order is completed at bank close. This typically happens at day end.
- The payment is automatically recorded on the ticket in SpeedLine.
- Any refunds, order changes, follow-ons, or tip adjustments for online orders are completed in SpeedLine, and do not require the customer's card information.
- During configuration, SpeedLine Support will set up additional tender types for Online Visa, Online Mastercard, and Online AMEX. Your existing tender types will be kept for use with in-store and phone orders.
- Phone and in-store orders will continue to be processed on your standalone machine.
- There will be a new deposit made to your bank account from First Data for online payments. This will be in addition to existing deposits for in-store cash/cheque payments, and payments.

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VISA    

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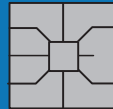
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Reporting

- Worldpay will provide you with a link to an administration portal that includes a settlement report. You can also view this report in Terminal by touching Card Processing on the Manager screen.
- You will add sales shown on the daily transaction report for your standalone machine to those shown on the Worldpay transaction report to get card payment totals for the day.
- Your online sales will automatically be included in totals on SpeedLine Sales reports.
- The SpeedLine Day Report "Tender Summary" and "Deposit Summary" sections will show sales for the new online tender types, in addition to existing tender types.

Credit Card



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John Doe 08 / 23

Setup Process

- Contact a SpeedLine Account Manager (1-888-400-9185) about setting up your SpeedDine site to take integrated online payments.
- SpeedLine submits your store information to Worldpay.
- You contact First Data at 1-866-228-6184 to set up an account for processing e-commerce payments, and to provide the bank information needed to deposit payments into your account. If you have a First Data account, confirm that your account can accept e-commerce transactions. Be certain to request a settlement time 2-3 hours after you normally run a day end in Terminal.
- First Data will send you a "var sheet" containing your merchant account information.
- Worldpay will contact you to request the First Data var sheet.
- After completing setup on their end, Worldpay provides the information to set up SpeedLine and SpeedDine to SpeedLine Support.
- SpeedLine Support configures SpeedDine and Store Manager to accept payments on your ordering site. SpeedLine will contact you to arrange a time to assist you with the "go live" of online payments