

Virtual Waiting Room

Patients need to feel safe when visiting your office. Doctible's Virtual Waiting Room makes this happen. All pre-arrival tasks are automated and efficient — for both your staff and your patients.



Practices need to adapt to the contactless era to ensure patient and staff safety. Doctible allows practices to perform all pre-arrival tasks effectively and control the flow of patients to the practice in an efficient manner

Patient	Appt Time	Phone/Email
June Smith	9:30 AM	Q
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How it Works



1 Automated Pre-Arrival Health Questionnaire

Patient receives a text message from your practice 24 hours prior to their appointment with a link to fill out a health questionnaire customizable to each practice and informs them of new practice protocols



2 Health Questionnaire Completed

Patient completes questionnaire and responses to the patient are automated and may change depending on how the patient answered the questions



3 Patient Health Status Ticker Updated

Doctible dashboard automatically updates with patients' health status for review by staff



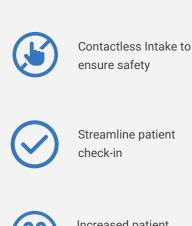
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4 Patient Arrival Indicator

Patient receives a text message 1 hour prior to appointment to confirm if they have not developed any new symptoms. If patient indicates that they have not, then the patient sends a text to indicate they have arrived and Doctible arrival ticker is updated on the dashboard

5 Ready for Patient

Once your staff is ready, they can easily click on the patient's name to notify them that they are ready to be seen. Friendly instructions are automatically included



Benefits



Increased patient satisfaction



Reduces practice liability



Two-way communication to simplify patient outreach

