

# **EXPERIENCE THE VALUE OF VIRTUAL VISITS**

An essential benefit for providers and patients, virtual visit capabilities are integrated into NextGen® Office.

### Why telehealth?

Virtual visits connect you with your patients to deliver high-quality care anytime, anywhere, on any device.

## Why now?

- Virtual visits help lower patient and provider risk of infectious diseases, like COVID-19
- Some states are mandating coverage of virtual visits as the same reimbursement as an office visit
- Medicare has made substantial progress towards enhanced telehealth reimbursement
- Telehealth can help your practice stay competitive in a more consumer-oriented healthcare market

Reimbursement guidelines are in a constant state of change and can vary by state, practice, and payer. NextGen Healthcare can help you navigate the telehealth landscape.

### Telehealth use cases

- Increase convenience for you and your patients through cloud-based access on any device, anywhere
- Screen patients who may be contagious or otherwise should not come into the office
- Manage medication refills without tying up phone lines
- Provide virtual follow-up visits
- Enable review of lab results, x-rays, and ultrasounds outside the office
- · Access patients with limited mobility
- Extend patient care to after-hours
- Connect Medicare or Medicaid patients at originating sites with off-site specialists
- · Make chronic care management more accessible

# How your practice and patients can benefit from virtual visits

- Expand patient access
- Increase patient satisfaction
- Enhance practice efficiency
- · Optimize cost
- Drive revenue goals



### Features that make virtual visits easy

#### In-visit features customize the patient experience



Simple, secure login from the Patient Portal



Accessible to patients from their smart phone, tablet, or computer



Customizable patient email and text reminders



Transition calls to integrated virtual visits

The power of virtual visits integrated with NextGen Office ensures a smooth user experience tailored to your workflow. As a result, you can easily connect with your patients on any device while providing a consistent experience, whether they see you in the office or via video.

### Satisfy patient demand



of consumers want providers who offer video visits

Source: Accenture 2019 Digital Health Consumer Survey

"This telehealth solution is a complete game changer integration is logistically doable, and the video quality is the best. Since offering patients more appointment access, our practice has grown as well."

**Dr. Steven Schwartz**Potomac Physician Associates





## BETTER STARTS HERE.

Contact your NextGen Trusted Partner: AVS Medical - 877-975-9160 - sales@avsmedical.com

AVS Medical is a NextGen Office authorized business partner. Providing NextGen Office software and additional services such as training, and support at no additional cost to the end user.