

# Friendswood Family Medicine Finds Their Next Generation EHR

## THE CHALLENGE

### Keep up with changing healthcare regulations

Glenn Orsak, MD, has used an electronic health record (EHR) since the 1990s. As healthcare and technology evolved, his EHR proved to be a challenge to maintain, given his computer networking environment. “I had problems being compliant with the ever-changing regulations of healthcare,” said Dr. Orsak.

In 2018, he searched for a new EHR that could keep up with healthcare regulations and still work with his office network. Dr. Orsak was in the market for an easy-to-use, integrated, touch-based, and hardware agnostic (compatible with any computer, tablet, or smartphone) EHR solution. Most of all, the solution had to be affordable for a single-physician practice.

“I wanted a company that did not nickel and dime me to death,” said Dr. Orsak.

He made a list of features his practice needed in an EHR system. On top of that list was a cloud-based system integrated with billing, scheduling, prescribing, and patient communications.

## THE SOLUTION

### An epiphany during a demo

After four months of reviewing nearly 50 EHR solutions, Dr. Orsak contacted the top five companies he felt were compatible with his clinical and financial vision. “NextGen Healthcare offered the only solution that met my needs. It literally is a next generation EHR. My office manager and I had an epiphany during the demo. ‘This is our next EHR!’” He made the decision that day to switch to NextGen® Office.

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**Glenn Orsak, MD**  
Friendswood Family Medicine

## CLIENT PROFILE

### Friendswood Family Medicine

**Founded:** 2018

**Location:** Friendswood, Texas

**Physician:** Glenn Orsak, MD

**Services:** Primary care / internal medicine / family medicine

## NEXTGEN HEALTHCARE SOLUTION

- NextGen® Office

## HIGHLIGHTS



**Two-month** implementation period



Provider feels he has a **complete picture** of patient health



**Enrolled** in a five-star Medicare Advantage plan

## THE RESULT

### Enrolled in a five-star Medicare Advantage plan

Friendswood Family Medicine made the transition to NextGen Office in two months. “It only took us a few days to get used to the new way of doing business. Gone were the fax machine, prescription refill paper messages, phone insurance verification, calling patients with lab results, and decreased productivity dealing with buggy software integrations,” said Dr. Orsak.

Dr. Orsak feels he has a complete picture of his patients' health now. “I am in my third year of using NextGen Office. I just enrolled in a five-star Medicare Advantage plan and know for a fact that NextGen Healthcare enabled me to achieve this rating,” said Dr. Orsak.



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**Glenn Orsak, MD**  
Friendswood Family Medicine

## HOW CAN WE HELP YOU?

Partner with us at **877-975-9160** or **sales@avsmedical.**

AVS Medical is a proven, authorized NextGen Office Strategic Partner. Providing another source of NextGen Office support, training and consulting at no additional cost to you.

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