

Cloud Video
Management
System

Admin Portal Guide

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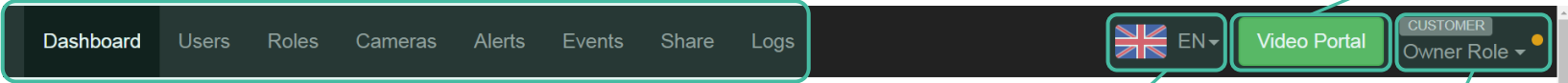
Dashboard

Menus

Link to Video Portal UI

Interface language

Billing and profile options



Statistics (UTC Time Zone)

At a date

06/01/2019 to 06/11/2019 Show

Average archive storage used	1.04 TB
Total archive storage used at 6/11/2019	1 TB
Average clips storage used	3.42 GB
Total clips storage used at 6/11/2019	3.43 GB
Total clips time at 6/11/2019	5 h 23 m
Total traffic	118.31 GB
Total SMS sent	0
Total emails sent	0
Total Streaming Cameras at 6/11/2019	47

At the moment

Total users	21
-------------	----

Cameras



enabled	46
disabled	5

Dashboard screen shows you statistical information about your account.

Select date range to view statistics for this period.

Review storage utilization for the selected dates.

Review communication statistics for the selected dates.

Number and status of cameras associated with your account.

Menu – Users

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Users | Add

Show 50 entries Reset filters Columns Reset settings Refresh

Active	Name	Login	Roles	Modified at	Role type
<input checked="" type="checkbox"/>	Alex Cottage	email	Alex Cottage	6/12/2019 3:52:30 PM	Guard
<input checked="" type="checkbox"/>	guard	guard@email	guard, Alex Cottage	5/27/2019 2:17:19 PM	Guard
<input checked="" type="checkbox"/>	Admin			6/12/2019 3:53:23 PM	Admin
<input checked="" type="checkbox"/>	Owner			6/12/2019 3:58:27 PM	Owner

Showing 1 to 4 of 4 entries

Create new user

First name

Last name

Email

Role

Role dropdown: Admin, Admin, Guard, test group

Password

Confirm password

New user should

Confirm email

Change password (temporary password will be generated)

Add Cancel

Users list can be sorted Name, Login email, Role, Date when last modified and Role type.

Use Add button to create new user that will be added to the user list of the current customer.

Fill in user information and select a [role](#) for this user.

Place a check mark to require email confirmation.

Place a check mark to require a password change on the first login.

Press on the user name to open [page with information](#) about this user.

Menu – User Info

This screenshot shows the 'User info' tab of a user management interface. It features a navigation bar with 'User info', 'Security', and 'Delete' tabs. The 'User info' tab is active and contains several input fields: 'Username', 'First name', 'Last name', and 'Email'. Below these fields is a checked checkbox for 'Email confirmed'. At the bottom, there is an 'Account roles' section with a dropdown menu currently showing 'Admin'. Other roles listed in the dropdown include 'Admin' (highlighted), 'Guard', and 'test group'.

This screenshot shows the 'Security' tab of the user management interface. It includes a navigation bar with 'User info', 'Security', and 'Delete' tabs. The 'Security' tab is active. The page displays the 'Last login time' as '2/20/2019 11:13:34 PM'. There are two main sections for password management: 'Set password' and 'Reset password and send email to user'. Each section has 'Password' and 'Confirm password' fields with toggle icons for visibility, and a corresponding action button ('Set password' or 'Reset password'). At the bottom, the 'User status' is 'Enabled', with a 'Disable user' button. Below that, a message states 'You can set this User as Owner of ABC Super' with a 'Set as owner' button.

User information can be changed on Info tab. New [roles](#) can be assigned from the list. Only same tier roles can be assigned to one user.

Security settings can be changed on Security tab.

Use set password fields to create a new password for user. User would NOT be notified about this change.

Use Reset password to change password for user and send email notification with new password to the user.

Use disable button to temporary disable user access to the system.

Use Set as owner to convert this user to owner role.

Use delete tab to permanently delete user from the system.

Menu – Roles

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Roles determine cameras and camera functions that a user can access. One camera can be added to multiple roles and different camera permissions can be set for each parameter under each role.

Click on the role to open its [description](#) and modify or delete it.

Click Add button to create a new role.

Input name and description for new role.

Select role type:

Admin role type: Users have access to admin portal and are able to create other admins and guards, can assign cameras and camera permissions that are within their role. Can only modify users and roles that they have created as well as any user/role created by Admins they have created.

Guard role type: User do not have access to admin portal. Guards can use all of the features within their assigned role permission through the end user interface.

Select users that will be assigned to this role and click Add.

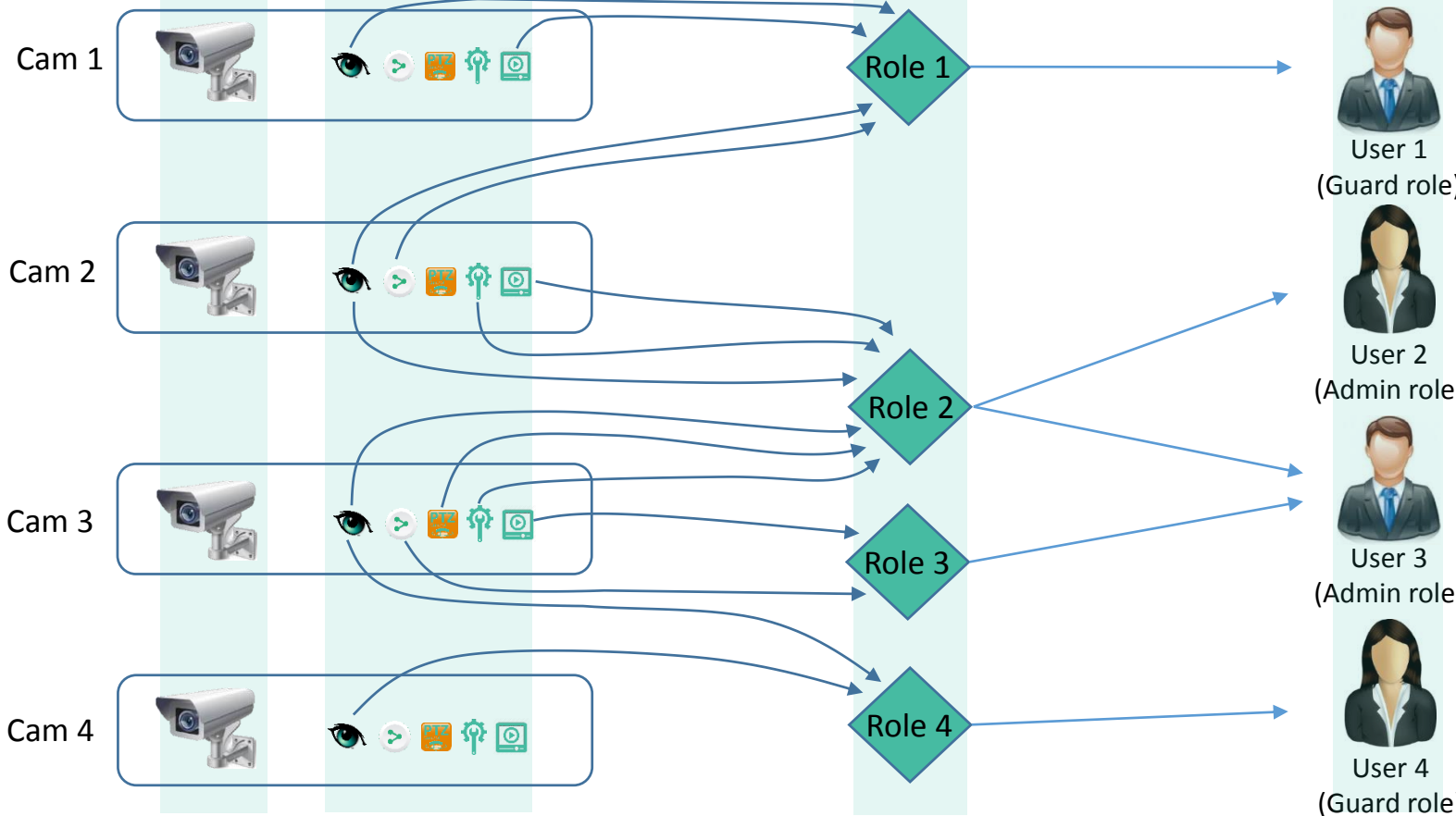
The screenshot shows the 'Roles' management page in a web application. The top navigation bar includes 'Dashboard', 'Users', 'Roles' (highlighted), 'Cameras', 'Alerts', 'Events', and 'Share'. The user is logged in as 'CUSTOMER Owner'. The main content area shows a table of roles with columns for 'Available', 'Name', 'Parent Role', 'Cameras', and 'Role type'. A modal window titled 'Create new role' is open, allowing the user to create a new role. The modal has the following fields and options:

- Name:** A text input field.
- Description:** A text area.
- Role type:** A dropdown menu with 'Admin' selected. Below the dropdown, there is a description: 'Users in this role have access to the admin panel. Admins are able to create users with Guard and Manager roles and assign cameras listed in the Admin portal to respective users.'
- Users:** A list of users to be assigned to the role, currently empty.
- Add all Cameras to the Role
- Buttons:** 'Add' and 'Cancel'.

Green callout lines point to the 'Add' button in the top navigation, the 'Add' button in the modal, the 'Role type' dropdown, and the 'Users' list in the modal.

Roles Function

Each camera has 5 permissions that can be assigned to a role, the role is then assigned to a user granting access to the specified camera and select functions.



User 1 is assigned Role 1 and can view and save clips from Camera 1; view and share Camera 2. Being a Guard type role this user does not have access to Admin Portal.

Users 2 and 3 can view, configure and save clips from Camera 2; view, use PTZ controls and configure Camera 3. Additionally, User 3 can share and save clips from Camera 3. Being an Admin type role these users can access Admin Portal.

User 4 can only view Cameras 3 and 4. Being a Guard type role this user does not have access to Admin Portal.

Camera permissions			
	View camera		Configure camera
	Save clips		Share camera
	PTZ control		

Menu – Role Editing

The screenshot shows the 'Manage role Admin' interface. At the top, there are tabs for 'Cameras', 'Settings', 'Users', and 'Delete'. Below the tabs are two sections: 'Exclude Cameras assigned to these Roles:' with a 'Not exclude' button, and 'Include Cameras assigned to these Roles:' with a 'Show all' button. Below these are 'Reset filters', 'Columns', and 'Reset settings' buttons. The main area is a table with columns for 'Selected', 'Camera name', and 'Global permissions'. The table contains two rows: 'Tada test' and 'Plaza corner'. The 'Tada test' row has a checked checkbox and a menu with 'View', 'Share', 'PTZ', 'Update & Delete', and 'Save Clip' buttons. The 'Plaza corner' row has a checked checkbox and a menu with 'View', 'Share', 'PTZ', 'Update & Delete', and 'Save Clip' buttons. At the bottom, there are 'Save' and 'Cancel' buttons.

Under camera tab you can view and modify permission of the role.

Use Exclude Cameras line to remove permission for cameras that are assigned to other roles. Click on the line to see available roles.

Use Include Cameras line to quickly add all camera permission from selected roles. Click on the line to see available roles.

Place a check mark in front of the camera to add it to the role.

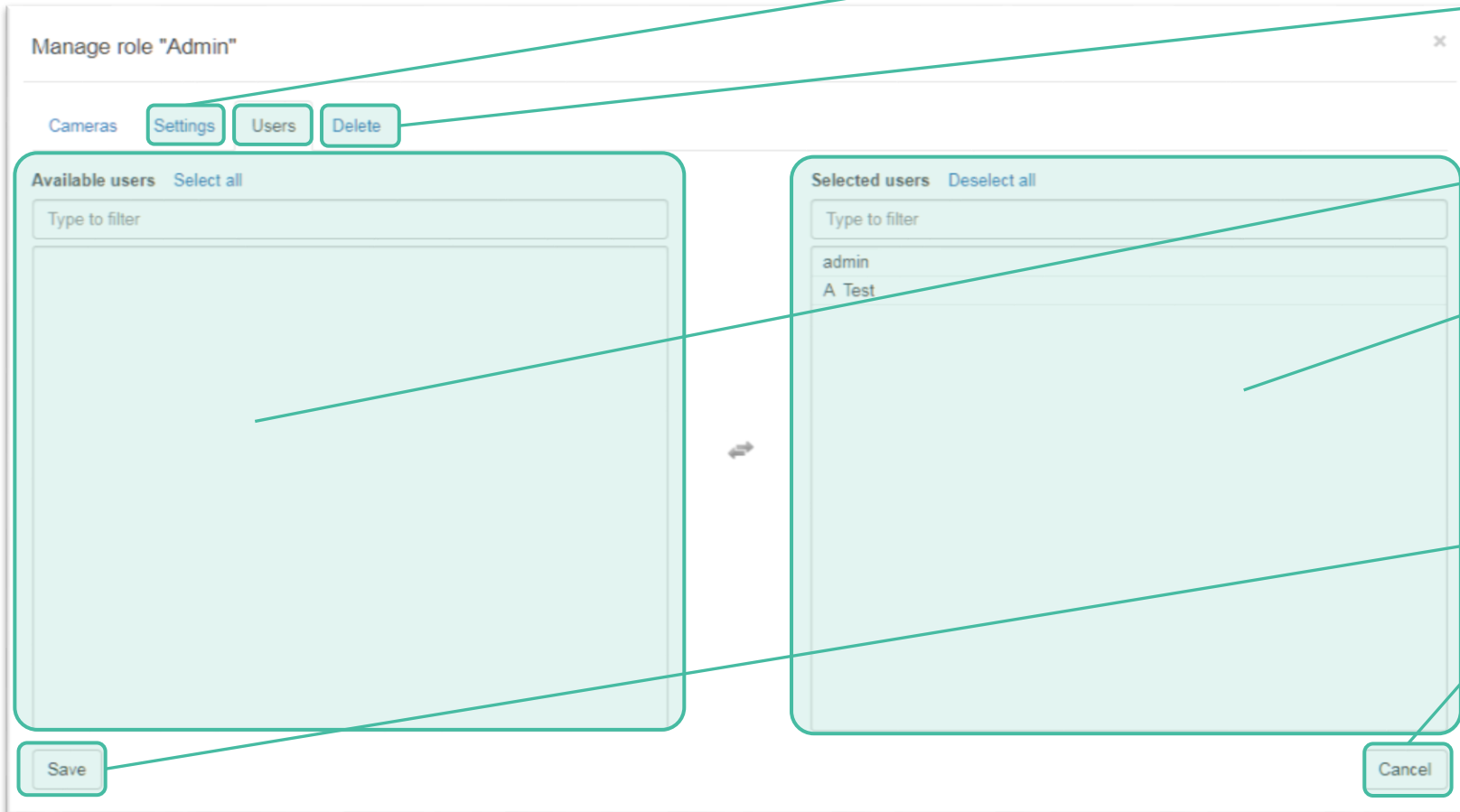
Click on permission name to add or remove it from the role permissions.

Permissions in grey are not allowed for this role.

Permission in blue are allowed for this role.

Click Save to submit changes, click Cancel to discard changes.

Menu – Role Editing



● Change name and description of the role under [Settings tab](#).

● Delete role under delete tab.

Under user tab you can assign users to this role.

● Column on the left shows the list of available users.

● Column on the right shows users that are already assigned to this role.

Click on the user name to move it from one column to another.

● Click Save to submit changes.

● Click Cancel to discard changes.

Menu – Cameras

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Dashboard Users Roles **Cameras** Alerts Events Share Logs

EN Video Portal CUSTOMER Owner Role

Cameras

Add

P2P Cameras 1 Customers Cameras 6 Deleted Cameras

Show 10 entries Reset filters Columns Reset settings Refresh

Enabled	Thumbnail	Camera ID	Camera name	Customer	Video Status	Camera type	FPS	Bitrate	Resolution	Modified at
<input checked="" type="checkbox"/>		16776	Plaza corner	ABC Super	Online	ONVIF P2P	12	500	1920x1080	2/23/2019 11:40:06 AM
<input type="checkbox"/>		16723	Tada test	ABC Super	Offline	ONVIF	6	394	1280x720	2/22/2019 10:24:09 AM
<input checked="" type="checkbox"/>		14026	Home	Super	Online	ONVIF	25	1024	1920x1080	2/8/2019 4:16:14 AM
<input type="checkbox"/>		13447	VirtualCamera	Super	Offline	Generic				6/25/2018 11:43:27 AM
<input type="checkbox"/>		13226	312 push	Customer	Offline	ONVIF	13	1290	1920x1080	6/25/2018 10:50:24 AM
<input type="checkbox"/>		10613	TestCam2	Bob services	Offline	ONVIF	25	1024	720x576	6/25/2018

There are 3 groups of cameras: Peer to peer (P2P), Customer and Deleted cameras. Use menu tabs to switch between them.

Camera list can be searched by P2P status, Camera ID, Video Status, Registration code, User, Billing Plan and date when it was modified.

To add a new camera use Add button.

To view [camera properties](#) click on the camera name in the list.

Thumbnail shows a recent snapshot from the camera. For offline or disabled cameras a generic symbol is displayed.

Checkmark indicates that camera is enabled and will be recorded according to billing plan.

Crossed circle indicates that camera is disabled and footage from the camera is not stored.

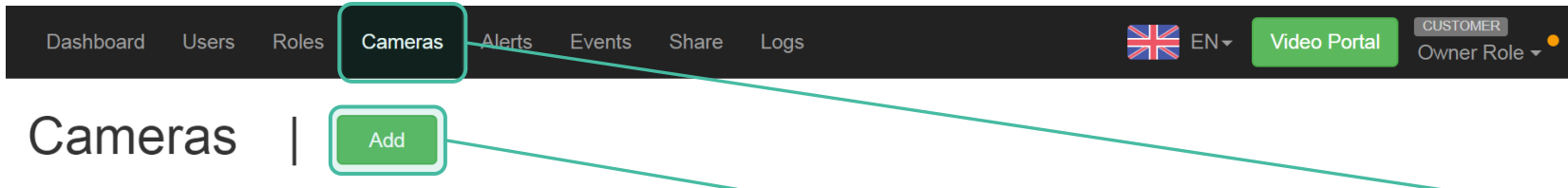
Menu – Cameras: Add New

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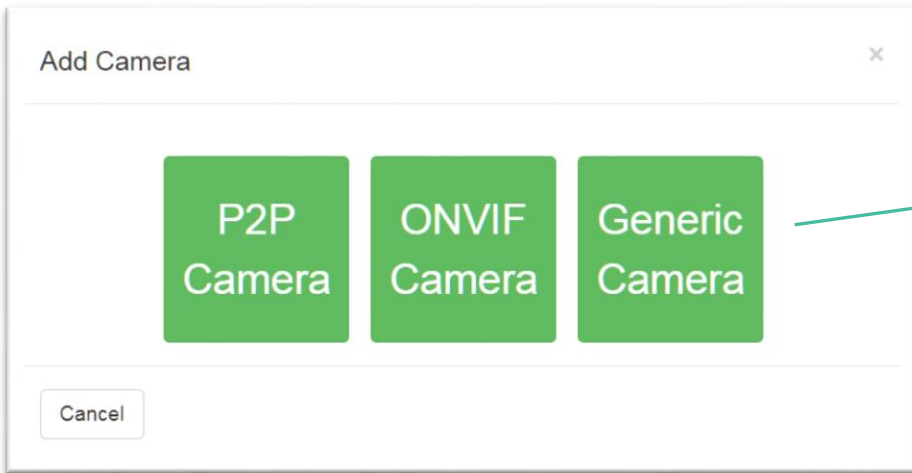
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Go to Cameras Tab.

Click Add button.



In the next popup window select how you wish to connect new camera.

Menu – Cameras: Add P2P camera

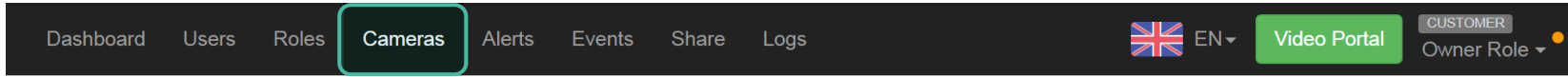
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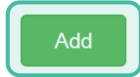
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Cameras



The easiest and the most secure method to add a camera is using P2P (peer to peer) connection. In this case data directly flows to the cloud server over https and does not require setup of a public IP address for the camera.

You can either modify an existing P2P camera or create a new one.

Input Registration code obtained from the camera.

Type in desired camera name.

If camera's login credential have been changed from the factory defaults select Use Custom Credentials and input new credentials.

Click create.

Cloud will automatically find the camera and create a path to it. For ONVIF compliant cameras you will gain access to camera settings directly from admin portal.

Note: using this method is preferred. Even in the event when internet provider changes the IP address or the camera is moved to a new location, access to the camera and video stream will be preserved and no adjustments to camera settings in admin portal will be needed.

Add Camera

New P2P Camera
 Existing P2P Camera

Registration Code

Camera name

Use Default Credentials
 Use Custom Credentials

Menu – Cameras: Add ONVIF camera

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This is a more involved and less secured method. It requires manual port setup on the client's side. HTTP and RTSP ports should be opened on the router and http access url has to be created.

Using this method will preserve access to ONVIF compliant features of the camera allowing you to modify camera settings directly from admin portal. Access to camera analytics is preserved.

Input camera info in the appropriate lines.

Click Create button to add camera.

Camera will be added to your list of cameras and you will be able to modify any camera settings that are supported through the ONVIF protocol.

Note: In the event when client's internet provider changes client's IP address camera access can be interrupted and manual adjustments to the access path will be required. Services like DynDNS can be used to avoid connection interruptions when IP address is changed.

The screenshot shows the 'Add Camera' interface. At the top, there is a navigation bar with 'Cameras' highlighted. Below it, the 'Add Camera' form is displayed. The form includes the following fields and controls:

- HTTP access url:** A text input field containing 'http://address:port/path' and a 'port' label next to an empty input field.
- RTSP port:** A text input field containing '554'.
- Username:** A text input field.
- Password:** A text input field with a visibility toggle icon.
- Confirm Password:** A text input field with a visibility toggle icon.
- Camera name:** A text input field.
- Description:** A text area.
- Quality preset:** A slider control with 'Bitrate' on the left and 'Quality' on the right.
- Buttons:** A 'Back' button on the bottom left and a 'Create' button on the bottom right.

Menu – Cameras: Add Generic Camera

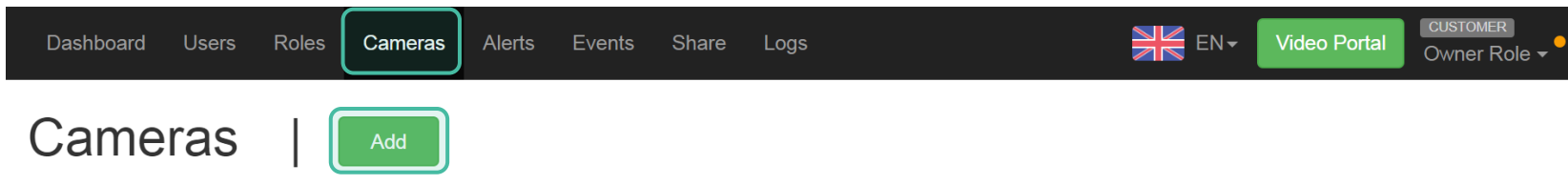
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Add Camera to Bob services

General | Connection **Step 1**

Manufacturer: Axis

Model: abc123

Camera name: my best camera

Description: without ONVIF

Back | Next

General | Connection **Step 2**

HTTP access url: http://ip.port/path port: []

Video source url: rtsp://ip.port/path port: 554

Username: []

Password: []

Confirm Password: []

Previous | Create

This method is used for any camera that can not be added using P2P or ONVIF methods. This method requires HTTP and RTSP port rules to be created on the customer's router.

First input general camera information and click next.

In second step input access urls and camera credentials, click create to add camera to the list.

Using this method is only recommended for older cameras that does not support ONVIF. This methods does not allow you to change or view camera settings from the admin portal.

Note: In the event when client's internet provider changes client's IP address camera access can be interrupted and manual adjustments to the access path will be required. Services like DynDNS can be used to avoid connection interruptions when IP address is changed.

Menu – Cameras: Settings Overview

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The screenshot displays a web interface for camera management. The top navigation bar includes 'Dashboard', 'Users', 'Roles', 'Cameras', 'Alerts', 'Events', and 'Share'. The 'Cameras' menu is highlighted. Below the navigation, there is a list of cameras on the left and a detailed settings panel for 'cam 2' on the right. The settings panel has tabs for 'Info', 'General', 'Network', 'Quality', 'Recording', 'Analytics', 'Location', 'Events', 'Logs', and 'Troubleshooting'. The 'Info' tab is active, showing general information about the camera. A loading spinner icon is visible above the tabs, and a red arrow points to it from the text on the right. The 'Last Thumbnail' section shows a video frame of an outdoor area with a table and chairs.

General Info	
Camera ID	13034
Camera name	cam 2
Manufacturer	UNIVIEW
Model	IPC322SR3-DVPP28-C
Serial number	aaaa
Enabled	On
HTTP access url	link
Video source url	link
Username	admin
Stream channel	media_profile1
Quality	1920x1080 @ 8 FPS @ 512kbit/s
Alerts	On
Cloud recording	on, 3 weeks

• Online From: 6/11/2019 7:50:46 PM

Statistics

- Click on a camera name from the list of cameras to open camera info panel. Allow the page to complete loading ONVIF. This symbol(☼) will disappear once loading is complete.
- Under Info tab main information about the camera is displayed.
- General tab shows camera name, manufacturer, model and lets you turn on and off microphone for audio enabled cameras.
- Network tab has information about access urls and lets you test connection to the camera.
- Quality tab lets you change quality settings for ONVIF compliant cameras.
- Recording tab lets you choose archive settings.
- Analytics tab lets you configure smart features of the camera and activate cloud analytics.
- Location tab lets you view and edit camera location on the map.
- Events tab shows history of recognized events.
- Logs tab stores information about cameras status changes.
- Troubleshooting tab (will appear only if something is wrong with the camera) helps you determine what is wrong.

Menu – Cameras: Quality Settings

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For ONVIF cameras you can change quality settings directly from admin portal. Depending on the billing plan different options will be configurable.

For cameras that support multiple Stream channels select appropriate channel.

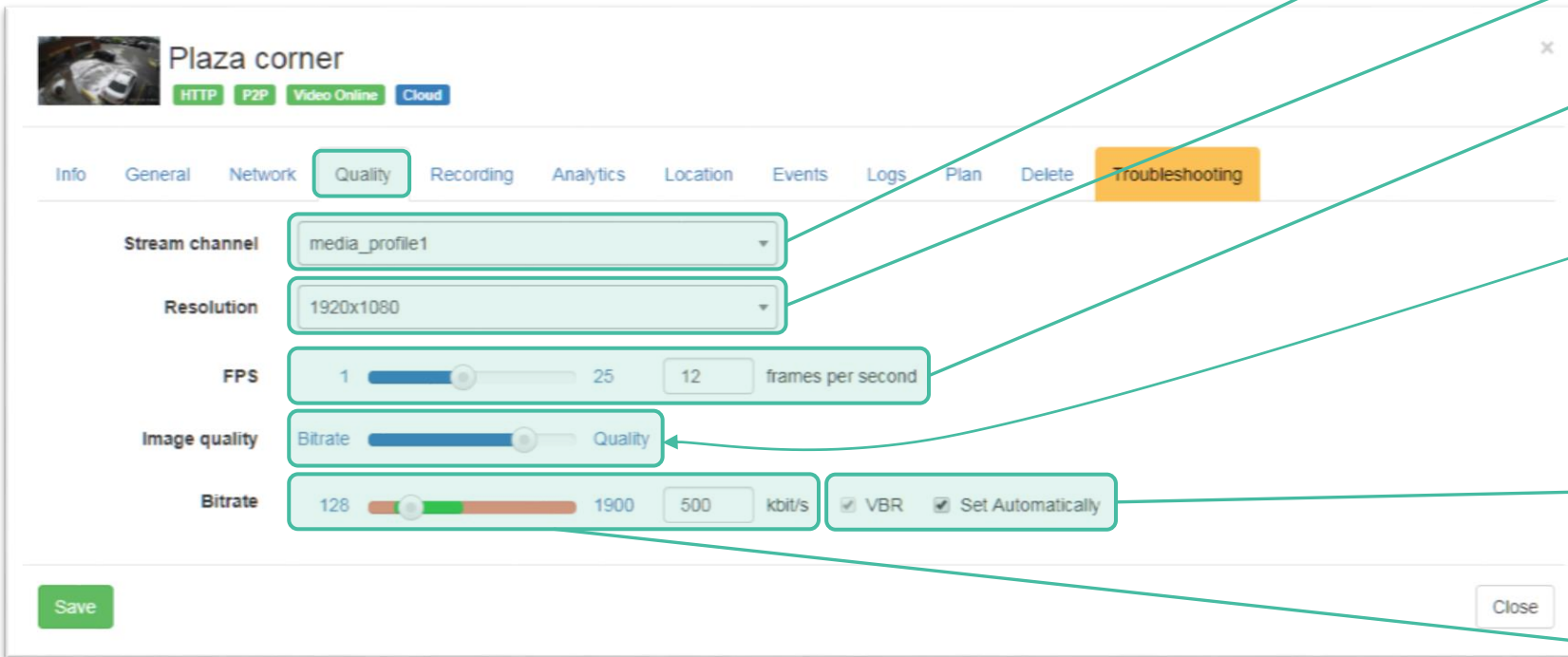
Select Resolution from the list of available options for current billing plan (can be just one option).

FPS determines how many frames will be stored each second. Less frames means less used storage, but also means less details for fast moving objects.

Image quality slider determines what is targeted. If the slider is moved towards the quality side cloud will prioritize quality to traffic, increasing bandwidth and storage requirement to achieve greater image quality.

Select VBR to force selected bitrate as average. Select automatic to let cloud control quality based on Image quality slider settings.

Bitrate sets target average bitrate for camera. Depending on the scene complexity, efficiency of camera's codecs and Image quality settings cloud will attempt to adjust image quality accordingly.



Menu – Cameras: Analytics

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Under camera settings go to Analytics tab.

Depending on the camera capabilities you will have access do different options.

Camera side events (if available, depends on the camera) will be shown in this section. Click on any desired function to configure it. Possibilities are limited and are dependent on the camera.

All motion-based events can be turned off or on.

Cloud side analytics configuration panel (depends on the billing plan). Chose options that you desire, unlike on camera side there are no limits to the number of analytics modules that can run simultaneously, detection is much more accurate and is object based.

Confidence determines the limit of recognition confidence above which objects will be marked according to set rules.

Motion detection is on for region under blue mask and off for the rest of the image.

Once done setting up modules press Save button to submit changes.

Pressing close will close camera settings window without saving the changes, you will be prompted to confirm closing without saving.

Menu – System Alerts

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Alerts

Alerts Settings Daily Report

Your notifications | System is Armed Create Sensor Event Create System Event

Show 10 entries Reset filters Columns Reset settings Refresh

ID	Name	Event Type	Type	Disabled for all until	Disabled for self until	Modified at
683	Person detected	Sensor Event	Motion			06/12/2019 20:59:18
682	Camera down	System Event	Camera down			06/12/2019 20:58:51
681	Motion alert	Sensor				

Showing 1 to 3 of 3 entries

Alerts

Alerts Settings Daily Report

System is Armed ?

Armed On schedule Disarmed

Select default interval between alerts' emails for all account users

0 h 5 m

Save

Alerts

Alerts Settings Daily Report

Enable Daily Report ? Disable Daily Report

Available contacts Select all Selected contacts Deselect all

Type to filter

Alert list shows all alerts.

System alerts warn selected persons about the status of your cameras.

Create a system event to receive a notification about problems with your cameras at a desired intervals to allow you to act and fix issues in a timely manner.

Under Daily Report tab a daily system health report can be requested. This report will include status of all customer cameras. This report is generated at midnight. Click on user name to add this user to the list of users who receive report.

Under settings tab all alerts can be turned on (Armed), turned on a specific schedule (On schedule), or turned off.

Set interval between alerts to limit number of emails received in a given interval. All alerts with [notification filtering on](#) will be accumulated for the specified time and then just one email with the list of all events will be generated. If Notification Filtering for an alert is off then this interval will be ignored and notification for selected alert will be sent immediately.

Menu – Alerts: Create New Sensor Alert

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The screenshot shows the 'Create new Alert' dialog box with the following sections and annotations:

- General**
 - Name:** A text input field with a light blue highlight and a line pointing to the first annotation.
 - Alert type:** A dropdown menu with 'Motion' selected and highlighted in blue. A line points to the second annotation.
- Schedule**
 - Any time:** A radio button option that is selected and highlighted with a light blue box. A line points to the third annotation.
 - Custom schedule (UTC -05):** A radio button option.
- Notifications filtering**
 - Do not send notifications that occur within:** A checkbox that is checked and highlighted with a light blue box. A line points to the fourth annotation.
 - 0 h 5 m:** A time interval dropdown menu.
 - of the last notification:** Text following the dropdown.
- Send via**
 - Email:** A checkbox that is checked and highlighted with a light blue box. A line points to the fifth annotation.
 - Push:** A checkbox that is unchecked.

A 'Next' button is located at the bottom right of the dialog box.

Specify the name for this alert. Use something descriptive as this will be included in the alert notification heading.

Select alert type. For alert to work correctly specified type of alert should be configured and turned on [in camera settings](#).

Choose Any time to keep alert active always or [select specific dates and times](#) when alert will be active.

Notification filtering limits the number of emails/push messages generated in a selected time interval (all events that have happened during this time interval will be included in this message).

Choose how you wish to receive notifications.

Click next or click on Cameras tab to choose what cameras will be included in this alert.

Note: If Notification filtering is turned on and under [System Alerts Default Interval](#) is selected than notifications will be aggregated based on the longest time interval setting.

Menu – Alerts: Create New Sensor Alert

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Create new Alert

Settings Cameras Contacts

Available cameras All Cameras

Type to filter

Audio test
Plaza corner **Analytics Supported**

Selected cameras Dual Technology ?

Type to filter

NVR test cam 1

Edit Alert "Intrusion detection test"

Settings Cameras Contacts Disable Delete

Available contacts Select all

Type to filter

Aler Test
Aler Test

Selected contacts Deselect all

Type to filter

Aler Test (

On Cameras tab select cameras that will be included in the alert.

Click on camera name to move camera between columns.

Left column shows available cameras.

Right column shows selected cameras.

Next click on Contacts tab or click next button to select users that will receive notifications. Same principal as with cameras left column shows all available users, right – users that will receive alert.

Click Create button to create alert.

Menu – Alerts: Schedule

Edit Alert "Line crossing test" ✕

Settings **Cameras** Contacts Disable Delete

General

Name:

Alert type:

Schedule

Any time

Custom schedule (UTC -05:00)

Day	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
Sun	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White
Mon	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White	White
Tue	White	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	White	White	Yellow	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
Wed	White	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	White	White	Yellow	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
Thu	White	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	White	White	Yellow	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
Fri	White	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	White	White	Yellow	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
Sat	White	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	White	White	Yellow	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow

Notifications filtering

Do not send notifications that occur within of the last notification

Send via

email

sms

● Select Custom Time option to reveal calendar. Select time intervals when the alarm will be active. Yellow squares alert active, white squares alert off.

Click save to submit changes.

Menu – Events

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Dashboard Users Roles Cameras Alerts **Events** Share

EN Video Portal CUSTOMER Owner

Events

06/12 Show

Events are shown for the interval: June 12, 00:00 – 23:59 (UTC)

Show 50 entries

Reset filters Columns Reset settings Refresh

Device name	Sensor type	Event	Event Type	Message	Date and time
cam 10	camera	Motion	Sensor Event		06/12/2019 20:55:41 — 06/12/2019 21:05:41
cam 09	camera	Motion	Sensor Event		06/12/2019 20:54:54 — 06/12/2019 21:04:54
cam 08	camera	Motion	Sensor Event		06/12/2019 20:54:20 — 06/12/2019 21:04:20
cam 01	camera	Motion	Sensor Event		06/12/2019 20:54:10 — 06/12/2019 21:04:10
cam 14	camera	Motion	Sensor Event		06/12/2019 20:52:49 —

Menu Events shows log of all events that were detected by the cameras or have happened with the cameras.

Select date range to review the events.

Choose which columns are visible.

Sort events using any of the columns.

Use Reset settings to restore default view of events list.

Use Reset filters to clear any filters that were previously inputted.

Menu – Share

Dashboard Users Roles Cameras Alerts Events **Share** Logs EN Video Portal

Shared Cameras | Share

Show 10 entries Reset filters Columns Reset settings Refresh

Name	Expired at	Created at	Modified at
<input type="text" value="Name"/>			
user	Expired	3/20/2019 4:04:35 PM	3/20/2019 4:04:35 PM
dem	Expired	3/20/2019 2:18:27 PM	3/20/2019 2:18:27 PM
dem	Expired	3/20/2019 2:18:41 PM	3/20/2019 2:18:41 PM
dem	Expired	3/20/2019 2:45:58 PM	3/20/2019 2:45:58 PM
Demo Account	Expired	2/4/2019 12:27:26 PM	2/4/2019 12:27:26 PM
user	Expired	2/6/2019 2:50:08 PM	2/6/2019 2:50:08 PM
user	Expired	3/20/2019 2:47:28 PM	3/20/2019 2:47:28 PM

Showing 1 to 7 of 7 entries Previous **1** Next

Menu Share shows log of all instances when a camera was shared with a third party.

Use Share button to share your camera with anyone using web link. You can specify which cameras and for how long will be shared.

Sort events using any of the columns.

Use Reset settings to restore default view of this list.

Choose which columns are visible.

Use Reset filters to clear any filters that were previously inputted.