



IMAGINE: A streamlined, single-interface system that allows providers to manage the entire claim identification and recovery process – in one place and without interruption.

HMS Portal allows
providers to access
the status of their
reviews, upload
documentation
and update contact
information from a
single point
of entry

One-stop, Self-service for Providers

HMS Portal offers providers an innovative online experience for submission of medical records, appeals, claim review and updating provider contact information from a single point of entry. As a provider, you can manage all activities related to your reviews using a broad range of self-service options through a secure and paperless web-based application.

Claims Management at Your Fingertips

When you log in to HMS Portal, your personalized dashboard displays the key functions you need to manage your reviews, including:

My Apps

Icons in the MyApps group link to several purpose-specific portals designed for providers. Clicking on these items allows the user to perform key functions, for example:

- Provider Portal. You will see several functions including:
 - **Contact.** Update your contact information, including your mailing address
 - Letters. View your letters
 - Claims. Review claims in review-status
 - Upload Documentation. Submit medical records and appeals for review
 - Complete Attestation. Attest to the submission of your documents

My Resources

- **Frequently Asked Questions.** Provides answers to common questions related to managing your reviews and documentation submission.
- **Explore HMS.** Leads you to hms.com, where you can learn more about HMS and the range of solutions we offer.

Recent Activity

Lists your most recent locations and activity in HMS Portal so that you can pick up directly where you left off.

HMS Newsroom

Keeps you up to date on all things HMS.

HMS Portal Features & Benefits

- Manage the entire review process through a single intuitive portal for enhanced efficiency and productivity.
- Access a complete claims list and the status of the review with just one click.
- Review the status of claims, attest to the submission of documentation, and upload documentation in real time.
- Maintain Protected Health Information compliance through a secure paperless system.
- Register in just a few simple steps.

Register for HMS Portal

Go to <u>hmsportal.hms.com</u> and choose Register. On the following screen select the appropriate box, and then complete the registration form.



HMS* delivers healthcare technology, analytics and engagement solutions to help reduce costs, improve health outcomes and enhance consumer experience.