THE HMS PROVIDER PORTAL – SUPPORTING PROVIDER COMMUNICATIONS!

Health Management Systems (HMS) is offering an innovative approach that allows Health First Colorado providers an optional online portal as a primary point-of-contact throughout the overpayment identification and recovery process of the Colorado Recovery Audit Contractor (RAC) program. Once providers register and supply proper credentials to validate identity, HMS's web portal will allow them a broad scope of self-service options.

Providers will be able to update contact information for Health First Colorado billing inquiries and requests, download overpaid claim listings and detailed cover letters, respond to HMS's recovery request electronically, and submit questions to HMS's Provider Relations team.

WHAT IS THE PROVIDER PORTAL?

The Provider Portal is a secure web-based application that allows 24-hour access to your audited claims. Through the Provider Portal, you can access the complete list of patients, claims, documentation, and status of your audit.

BENEFITS OF THE PROVIDER PORTAL

The benefits of the provider portal are:

> Accelerated Recoveries
> Increased Accuracy Rates
> Real-Time Review and Reporting
> Decreased Provider Abrasion

HOW TO BEGIN USING THE PROVIDER PORTAL

Should you wish to self-register, please go to https://ecenter.hmsy.com or via email at hmsppuserverification@hms.com.

> Navigate to https:ecenter.hmsy.com
> Select "Start here for new access"
> Select "New Provider Portal User"
> Complete Registration Form
> Select "Basic Disallowances" from Application Menu
> Submit Form

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